



Drupal Maintenance & Support Services

Manage your mission-critical websites with our 24*7*365 support and maintenance service.

Organizations face several challenges as they look to optimize and transform their digital operations. Increasing technical complexity, skill gaps and rising costs are some of the reasons that's affecting digital transformation initiatives today.

With Ameex, you can leave behind the complexity in protecting, maintaining and optimizing your digital properties to us while you can focus on delivering exceptional digital experiences and grow your business.

We offer enterprise grade, cost-effective and flexible support and maintenance services to enable SMBs and big brands focus on their business goals.

-  *Meet your business demands without affecting services.*
-  *Maintain your sites and keep them business ready*
-  *Maximize your IT and Digital Marketing return*
-  *Lower your total cost of ownership for digital properties*

Hear from one of our happy client

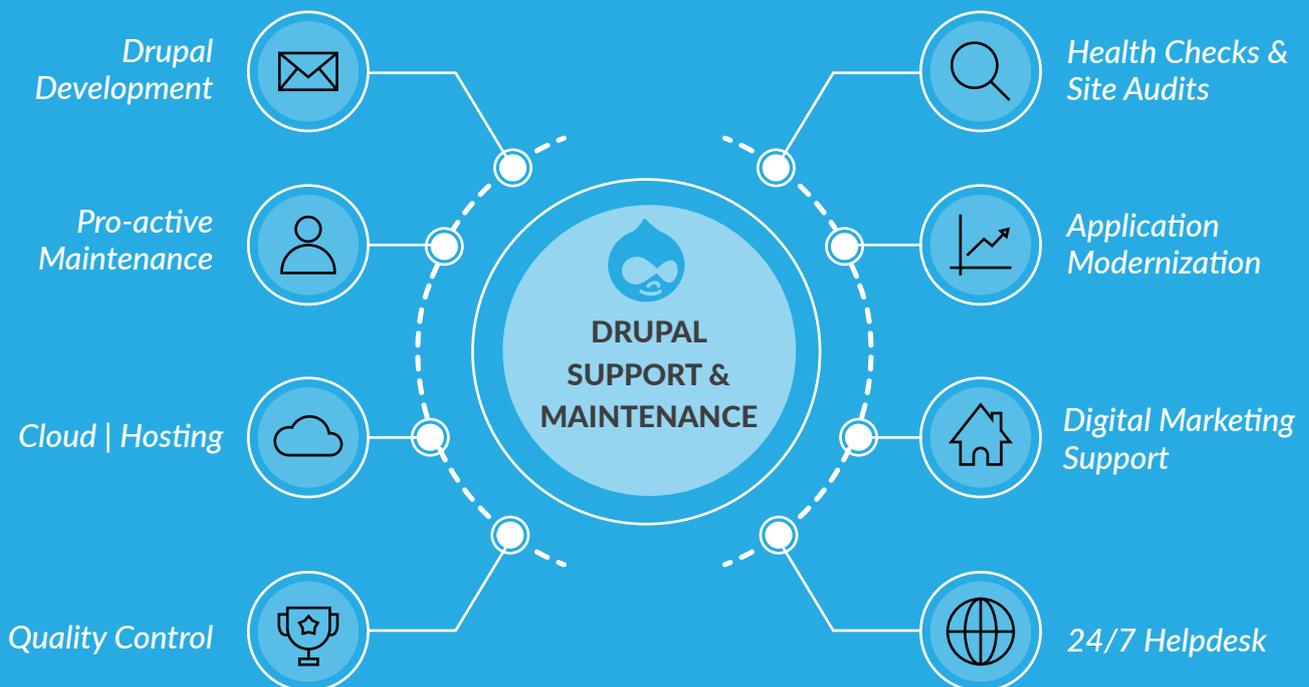


We are getting good value for investing in your support team. The transition from development to support was easy to manage and your team has been consistent and easy to work with.

Chris Ford, Ford Distributing



Our Services





Our Capabilities

Application Support

- Drupal Development Support
- Version Updates / Upgrades
- Extension / Plugin Instalations
- Troubleshooting & Bug Fixes
- Custom Enhancements
- 3rd Party Integrations
- Dedicated Project & Account Management
- 24X7 Helpdesk
- QA Testing

Application Maintenance

- Performance Monitoring
- Back up & Disaster Recovery
- Updates & Patches
- Health Checks & Audits

Digital Marketing Services

- Digital Marketing Strategy & Roadmap
- Personalization Strategy & Execution
- Creative Marketing Services
- Search Engine Optimization
- PPC Campaigns
- Content Marketing
- Digital Data & Analytics

Reporting

- Monthly health reports & dashboards
- Real-time health reports & dashboards
- Advanced operational intelligence and custom dashboard on usage, performance & cost

Why Ameex Maintenance & Support Services?

Peace of Mind

- 24/7 support team
- Dedicated support skilled professionals
- Matured service delivery model

Decrease Risk

- Prevent common issue occurrences
- 24X7 Phone Support
- High availability

Technical Consultation

- CMS expert advisory
- Digital ecosystem advisory
- Strategy and Implementation Advisory
- SME

Lower TCO

- No hiring cost, fixed cost on resources
- Access to multiple skill sets through one plan
- Low cost of maintenance

Quick FactSheet

50+

MS Experts

300+

Clients

21K+

Ticket
Resolved

>3%

Escalation

96%

Customer
Retention

Get access to best-in-class Experts

- Certified Drupal Developers
- Solution Architects
- System Admin
- Optimization Experts
- Skilled UI Engineer
- Dedicated SME/AM
- QA/Tester
- Analytics Experts
- UX Designers
- Digital Marketing Specialists
- Digital Strategy Experts
- Business Analyst

Other Technologies, Frameworks & Platforms we support

CMS / DXPs <ul style="list-style-type: none">• Acquia• Adobe Experience Manager• Sitecore• Episerver	eCommerce <ul style="list-style-type: none">• Magento• Bigcommerce• Shopify• WooCommerce	Back-end <ul style="list-style-type: none">• Java/J2EE• .NET• Node. JS• PHP• Python• Ruby on Rails
Front-end <ul style="list-style-type: none">• Angular.JS• React JS• CSS• HTML• JQuery	Mobility <ul style="list-style-type: none">• Xamarin• Flutter• Ionic• Progressive Web Apps• IoT / Chatbots	Cloud <ul style="list-style-type: none">• Azure• AWS• Acquia Cloud

Supporting some of the fast growing and high volume brands



Get started :

If you would like to learn more about our application management and support services, please call us +1- 847-380-8894 or email us at info@ameexusa.com