

2024 IESC Intel Premium Solution Support

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Intel Premium Solution Support

Overview

A fee-based professional solution enabling support offered to enable customers to accomplish targeted performance using Intel technologies & software

Solution Enabling Support

The customer subscribes to 25/50/100 support hours with high-touch support SLA

Value To Customer

- Dedicated Intel solution support resources
- Enable customer time to market in technology adoption
- Complement customer software skillset needs
- Offer Edge AI Model Optimization Services (AI model recommendation, optimization, and retraining)
- Offer Edge Technology Enabling service (Manageability, Boot Time Optimization, Security, Security Verification, etc)



Examples

Edge AI Workload Optimization Supports

Support Type 0: Model Recommendation

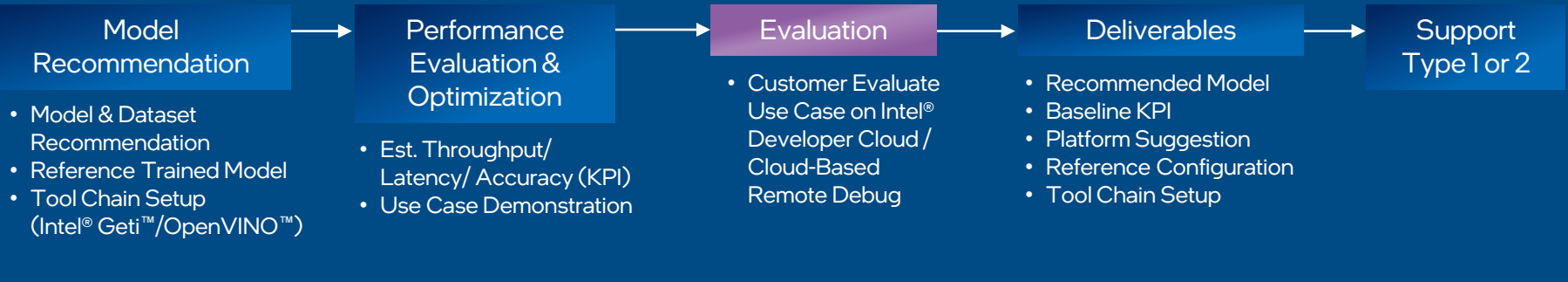
Customer Provides:



KPI
(FPS, TDP)



Problem Statement/
Use Case



Support Type 1: AI Workload Optimization

Customer Provides:



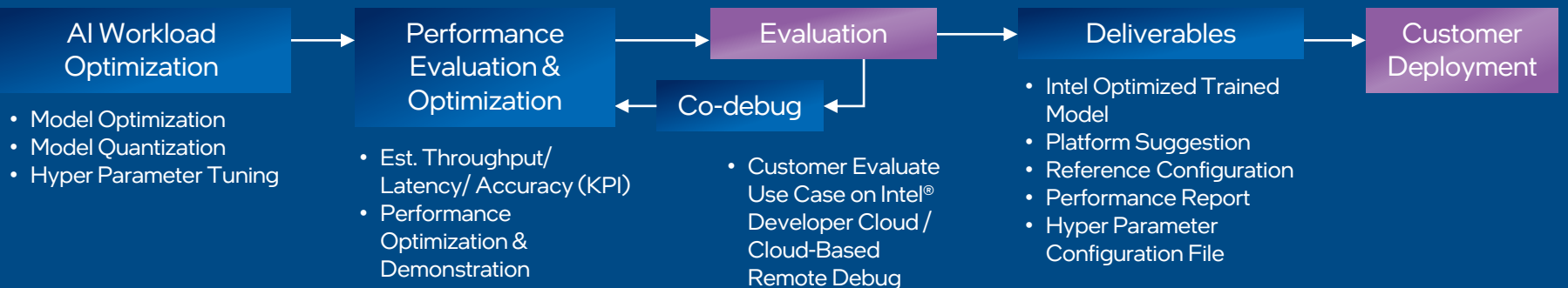
Trained Model



KPI
(FPS, TDP)



Sample Images



Support Type 2: Retraining

Customer Provides:



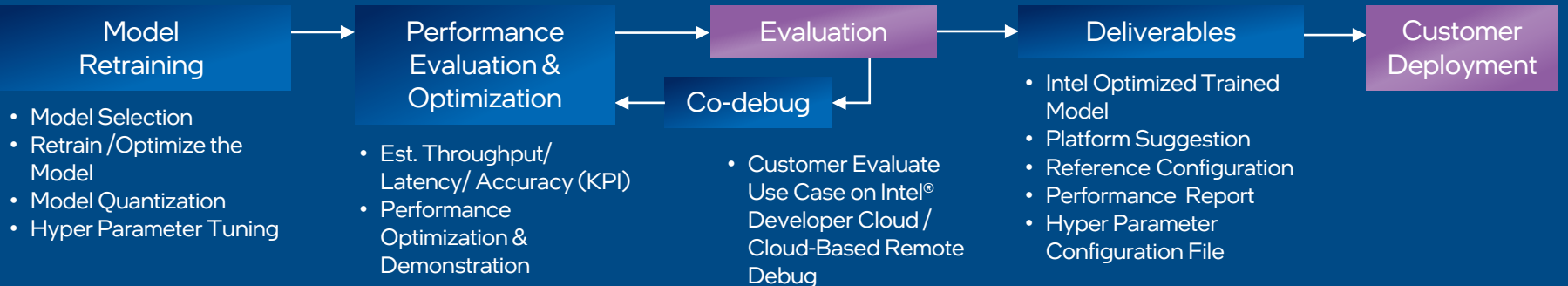
Trained Model



KPI
(FPS, TDP)



Full Datasets



Edge Technology Enabling Supports



Boot Time Optimization

- Boot Time Optimization for Platform



Security Verification

- Secure Boot Verification
- Data Protection and Encryption
- Hardware-based Security
- AI Asset Protection



Manageability

- Device Onboarding in Manufacturing using FDO
- Open Active Management Technology



For further information, contact:

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