

Smartbuyer

COVID-19: safe trading guidelines

We understand that this is a difficult time for everyone, and we all need to do what we can to keep each other safe.

We want to provide buyers with guidance on how to safely trade items and follow the **Government's guidelines** at [covid19.govt.nz](https://www.covid19.govt.nz)

Please look after your fellow Kiwis and make sure you follow these guidelines when buying a Car or if you're a Dealer or private seller.

Buying at alert level 3

All trades must be contactless.

Payment can only be made via bank transfer or arranged by the Simplify Finance team.

We recommend using our 'Deliver to Door' service to have your item delivered to your door.

Consider setting up an 'authority to leave' with your selected courier, so 'signature required' parcels can be safely left.

If your [Car needs to be picked up](#), ensure clear communication with the seller about the pick-up process, payment has been made electronically and in advance, and you maintain a 2-metre distance from the seller at all times.

To be safe, once you have your Car, once home immediately and wash your hands thoroughly for at least 20 seconds and also try to wipe down the touchable areas and keys.

We're here to help

If you have bought your Car with us, our team will arrange everything for your **Contactless pick up** or contact us if you have a question
team@simplify.co.nz or call **0800 001 561**

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