# D2L

# The new CV: Micro-Credentials and the Future of Learning

### Meet Your D2L Team



#### **Ruth Cuthbert**

Learning Experience Consultant Learning and Creative Services

- Former Sr. Instructional Designer
- D2L for 3.5 years
- Assessment Strategies, Task Analysis, Instructional Design
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# Agenda

The Skills Gap and our need for a solution 2

Open Badges and what they solve

3

Strategies for employing badges at your institutions 4

Programs using badges, and lessons learned

# Upskilling in Games



# Skills Needs have evolved

Moving from a Skills Ladder...

To a Skills Lattice



# Who's Responsible to fill the gap?



Government



Formal Education



Membership Associations



Corporations



Individuals

It's going to take a concerted effort from all institutions and individuals to prepare individuals for the future



# Our need for the future...

- 1. A way to track our current skillset and provide credentials for these
- 2. Institutions willing to offer training offerings and to verify our skills (internal, external education)
- 3. A way to verify our skillset to others
- 4. A common language to verify our skills that we can all agree upon validity
- 5. A way to demonstrate our skillset to current and future employers
- 6. A system of incentivization that encourages continuous development



# Addressing the Skills Gap



Lucy Baker B.Sc Computer Science - 2011 5 years developer at Hooli 3 years developer at start up 5 LinkedIn recommendations

Surekha Kaur B.Sc Computer Science - 2011 5 years developer at Pied Piper 2 years at start up 5 LinkedIn recommendations



Who are you likely to interview first?

# **Open Badges**

- Open Badges are a representation of a competency or achievement earned through participation, progression or completion of learning.
- Verifiable from issuer
- Can be shared across a variety of platforms, social media

noen Badges @bryan MMathers THERE'S DATA INSIDE! badge name badge URL (description) badge criteria badge image issuer issue date recipient tags alignment (standards) expiration date evidence URL

Open Badges Peeled by <u>Bryan Mathers</u>

# We have a long history of badge use





# What does it solve?

### For the individual

- Digital accreditation that you can take with you
- Provides others with insight into our professional development
- Demonstrates continued efforts to improve ourselves
- Incentivizes us to pursue new skills
- Acts as a currency in the workplace



New World of Work's 21<sup>st</sup> Century Skills Badges



# What does it solve?

### For the organization

- Identifies areas for improvement
- Increase outputs, productivity
- Demonstrates a culture of learning
- Helps to identify hidden talents among our employees
- Across sectors, helps create alignment with skills needed for continuous improvement



#### IBM's Digital Credentials



### What did IBM find?









https://www.imsglobal.org/sites/default/files/summitDCpres/022818-Panel-Hiring-Talent-Development.pdf

# Who's using Badges already?

K12 Colleges Universities



Purdue University

### Professional Organizations



Worldchefs culinary badges

### Corporations



Microsoft

### What badges to create?

- 1. Ask yourselves:
  - What skills our needed for our learners?
  - What do we need now and in the future?
- 2. Tie them to the core competencies that your students need
- 3. Create badges based on completion, measurement, progress, experience
- 4. Do not blend professional certification badges and gamification badges



# 8 Tips for considering Microcredentialing

- 1. We all have different motivations for learning
- 2. Consider technical and interpersonal skills (4 C's)
- 3. Start with a small goal, and test against it.
- 4. Small, micro-learning courses or modules are more consumable
- 5. Partner with local industry to validate skills and endorse your programs
- 6. Minimize completion, maximize performance badges
- 7. Some badges may need to be manually issued, which supports unsolicited models
- 8. Create meta-badges that are challenging to get





# Programs in Canada Running Microcredentials

- University of Lethbridge helping displaced oil and gas workers transfer into the expanding Alberta film industry. Collaborating with Calgary Economic Development to bring on labour union to validate the program.
- Université Laval Currently running 13 "nanoprogrammes" for pharmacology. Courses are 90-135 hours, built with external industry partners developing in-demand professional competencies.
- Thompson Rivers University First North American university to accept international transfer of open learning micro-credentials, earned through the Open Education Resource universitas network

# \*Partnership/Endorsement is key for validation

# Programs in Netherlands

# **Surf Cooperative**

• Establishing infrastructure for 16 Dutch institutions to issue digital certificates, called edubadges.

Testing badging strategies for:

- Cross-institutional recognition of badges
- Participation of extracurricular activities
- Professional Development for Staff members
- Qualifications for specialized equipment use
- Learning Pathways to help create a logical sequence



#### **Participating institutions:**

Albeda

SURF

- Amsterdam University of Applied Sciences
- Avans University of Applied Sciences
- Deltion College
- Eindhoven University of Technology
- Erasmus University Rotterdam/ Rotterdam School of Management
- Hanze University of Applied Sciences
- Maastricht University
- NHL Stenden University of Applied Sciences
- Rotterdam University of Applied Sciences
- Tilburg University
- University of Twente
- Utrecht University
- Vrije Universiteit Amsterdam
- Wageningen University & Research
- Windesheim University of Applied Sciences

https://www.surf.nl/en/white-paper-on-open-badges-and-micro-credentials

# Programs in Netherlands

# **Lessons Learned**

- Badges are for life, so a clear strategy in small phases will minimize early mistakes
- GDPR security can make these challenging to issue as privacy can be revoked but badges aren't so easy so data processing agreements must be in place and certain officials involved
- "There is a big difference between use as a microcredential in regular accredited education, or use as a form of recognition for extra-curricular activities. The situation is still a fluid one" – Frank Pinxt, Development Service Provision, SURF



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# Questions?

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