

- Business Sections: 2/3/4/5/6/7/8(all)/10
- Self-Pay (mobile) Sections: 2/4/5/7/8(A-D)/10
- Change Ownership Sections: 2/3/4/5/6/7/8(all)/9/10
- Discontinue Sections: 9/10

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1. Office Use

Order No. Sales Agent ID/Salary Ref

Dealer Code

RICA Information (Required for Mobile Products)

Customer Representative as RICA Agent RICA by Sales Agent RICA on Delivery

2. Business Customer Details

Existing or New Telkom Customer Existing New

Account No./Telephone No.

Business Type

Pty (Ltd) CC Partnership LTD Public Co. Sole Proprietor Government Other Please Specify

Business Name

Company Registration/ID No./Passport No. VAT No.

Trade as Name No. of Employees

Industry No. of Branches

3. Directors/Members

Name and Surname

SA Citizen Yes No Identity/Passport No. Type of Permit/Visa

Passport Exp. Date

Name and Surname

SA Citizen Yes No Identity/Passport No. Type of Permit/Visa

Passport Exp. Date

4. Employee Details

~~Title Name Surname Initials~~

~~Gender M F SA Citizen Yes No Identity/Passport No.~~

~~Type of Permit/Visa Passport Exp. Date Date of Birth~~

~~Marital Status* Married Single Divorced Widowed How are you married* COP ANC ANC with accrual Customary~~

~~Period Employed* Years Months Preferred Language~~

~~Gross Monthly Income* Net Monthly Income* Total Monthly Expenses* Additional Income*~~

~~Permission to Credit Vet* Yes No~~

~~Friend/Relative 1* Name Surname~~

~~Relationship Telephone No.~~

*Mandatory fields for Self-Pay.

5. Contact Information

Office Telephone No. Home Telephone No. Mobile No.*

Fax No. Email Address*

Physical Address* Unit/Stand/Street

Suburb City Postal Code Province

Delivery Address same as Physical Yes No

Delivery Address Unit/Stand/Street

Suburb City Postal Code Province

Requested install/deliver date

Installation Address same as Physical Yes No

Installation Address* Unit/Stand/Street

Suburb City Postal Code Province

Postal Address* PO Box/P Bag City Postal Code Province

Permission to Market Yes No Market via Email Phone SMS Post

*Mandatory fields for Self-Pay.

6. Billing Information

Invoice Care of

Name on Bill

Cost Centre

Invoice Delivery via Post Email Email Address

Billing Address same as Postal Address Yes No

Billing Address Unit/Stand/Street

Suburb City Postal Code Province

7. Banking Details (Debit order compulsory)

Should you not have sufficient funds in your account on the required due date, Telkom will make use of NAEDO to collect the arrears amount. These collections will be at your cost.

Bank Branch name Branch code

Account Holder Name Account No.

Debit Dates 5th 10th 15th 20th 25th Last day of the month Type of Account

Debit Order Maximum Amount

Full Name Signature Date

8. Services

A. Fixed Line

How many lines do you require When do you require your telephone service

Do you want to use your existing line Yes No If yes, what is the telephone number

Service provider of existing line Do you require entry in the phone book Yes No

Product	Contract Period		
Telkom Voice Line	12 <input type="checkbox"/> 24 <input type="checkbox"/>	N/A	
Telkom Fixed Line look-alike	24 <input type="checkbox"/>		
Telkom DSL Line	12 <input type="checkbox"/> 24 <input type="checkbox"/>		
			DSL Line Speed required <input type="text"/>
			Self install Yes <input type="checkbox"/> No <input type="checkbox"/>
Telkom ISDN2	12 <input type="checkbox"/> 24 <input type="checkbox"/>		
Telkom ISDN2a	12 <input type="checkbox"/> 24 <input type="checkbox"/>		
Calling Plan	12 <input type="checkbox"/> 24 <input type="checkbox"/>		<input type="text"/> Calling Plan
Bundles	12 <input type="checkbox"/> 24 <input type="checkbox"/>		<input type="text"/> Bundle required
Internet	12 <input type="checkbox"/> 24 <input type="checkbox"/>		<input type="text"/> Internet required
PBX	12 <input type="checkbox"/> 24 <input type="checkbox"/> 36 <input type="checkbox"/> 60 <input type="checkbox"/>	<input type="text"/> Outright purchase or contract period	

B. Mobile and Convergence

Package/Deal ID*	Device Make/Model*	Itemised Billing*	VAS 1	VAS 2	Spend Limit*	Quantity*
		Yes/No				
		Yes/No				
		Yes/No				
		Yes/No				
		Yes/No				

Total/Average Monthly Cost* R _____

*If no quote is done, these fields are all mandatory

Subject to credit management approval

The split billing deal has been explained to me, I understand and accept it Authorised Signature _____ Date

Office use: Split Bill code (based on exclusions): _____

C. Cellphone Numbers to be Ported to Telkom Mobile (Mobile and Convergence)

Account Classification at DSP* Prepaid, Post Paid or Hybrid	Account Type at DSP* Consumer or Business	DSP*	Account No. at DSP* (Per Invoice)	Account name at DSP* (Per Invoice)	Mobile No.	RICA Person Name Person RICA'd at DSP*	RICA Person ID/Company Reg. No.	Requested Port Date YYYY/MM/DD

N/A

(*DSP – Donor Service Provider)

D. Porting Declaration (for Mobile Products)

I, the undersigned, hereby confirm that I have been informed of the following and agree to these statements:

- I am porting to Telkom Business Mobile.
- I acknowledge that in the event of Donor Service Provider rejection, my service will be activated with an 081/061 Telkom Business Mobile MSISDN number.
- I acknowledge and accept that call credits/unused values from the Donor Service Provider are forfeited.
- I am responsible and liable for outstanding fees owing to the Donor Service Provider.
- I am responsible for all cancellation fees incurred when a cancellation request is received during the application process.
- Products and services offered at the Donor Service Provider might not necessarily be available at Telkom Business Mobile.
- I have read, understood and hereby agree to the terms and conditions as set out in the application form.

Authorised Signature _____ Date

E. RICA Person

Name Surname SA Citizen Yes No

Identity/Passport No. Type of Permit/Visa Passport Exp. Date

Residential Address Unit/Stand/Street

Suburb City Postal Code Province

Mobile No.

Name Surname SA Citizen Yes No

Identity/Passport No. Type of Permit/Visa Passport Exp. Date

Residential Address Unit/Stand/Street

Suburb City Postal Code Province

Mobile No.

Documents required for RICA purposes: Identity Document/Passport; Proof of Residence; Company Registration and Company Proof of Residence.

