

Service Provider:	Telkom
Fibre Network:	Openserve
Contract Term:	Month-to-month with a minimum 12 Month commitment*
Once-Off Charge:	R0.00
Installation Charge:	R0.00
Hardware:	Free Wi-Fi router incl. with all packages
Installation Lead Time:	The installation timeframe after your order is captured successfully, is estimated at 7 - 21 working days for live areas and 1 - 3 months for pre-order areas.
* Please note that the subscription is linked to a premises/address and remains non-transferable from the fixed address that you signed up for. If the subscription is cancelled within a 12 month period, Telkom will charge you for the installation and activation as well as any other products you may have received for free.	

Uncapped Fibre Deals				
Download / Upload Speed	Anytime Data	Voice	Monthly Price	Selection
50 / 25 Mbps	Uncapped	Optional	R655.00	
50 / 50 Mbps	Uncapped	Optional	R759.00	
100 / 50 Mbps	Uncapped	Optional	R845.00	
100 / 100 Mbps	Uncapped	Optional	R965.00	
200 / 100 Mbps	Uncapped	Optional	R1225.00	
200 / 200 Mbps	Uncapped	Optional	R1289.00	
300 / 150 Mbps	Uncapped	Optional	R1529.00	
500 / 250 Mbps	Uncapped	Optional	R1699.00	

## Send Your Supporting Documents

**Send us the below application form completed along with the following supporting documents:**

- A clear copy of your ID (Does not to be certified)
- Proof of physical address (not older than 3 Months)
- Latest Telkom bill (Only required if you are an existing Telkom client)
- It is highly recommended that you also submit a utility bill (Municipal rates bill, water and electricity bill etc.) that shows your ERF or stand number so that Telkom can easily find your address.

✉ Email: sales@dsltelecom.co.za

📞 Whatsapp: 087 150 8595

📞 Phone: 087 802 0917

Download, save and complete the Telkom application form before sending the relevant RICA documents listed below back to us for processing:

## Want to view all the Telkom Fibre deals?

Click [here](#) - or scan the QR code below:



Dealer name

Dealer fixed code

Apply for

### 1. Customer details

Are you an existing customer?   If yes, what is your existing number?

Have you checked your coverage?  ☒

Title  Surname  First names

SA citizen   Gender   ID no.

Contact details Mobile no.  Office no.

Alternate Mobile no.

Email address

Installation address

How do you want to receive your invoice?  ☒ (Compulsory for all broadband services)

### 2. Physical Address for RICA purposes

We require your physical address for coverage and installation address accuracy purposes as well as for any RICA purposes.

Street

City / Town  Suburb

Province  Postal code

### 3. Employment details

Company name  Company's contact no.

Gross income p/m  Net income p/m

Total expenses p/m  Household income p/m

Full Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

#### 4. Payment details (debit order compulsory)

**Please debit my account in favour of Telkom SA SOC Ltd with my total amount due each month.**

Bank  Branch name  Branch code   
Account holder name  Account no.   
Type of account     
Debit order maximum amount  Debit dates

**Should any debit orders be returned unpaid on the due date, you will be liable for a debit order rejection fee. In addition, Telkom and/or its authorised debt collection agencies will also have the right to make use of NAEDO or Debicheck to collect the arrears amount, and you will also be liable for these collection costs.**

Full Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

SA SOC Ltd to debit his/her bank account. SA SOC Ltd to perform a credit check on his/her ID.

Minimum of 2 times the monthly fee to cater for 1st bill pro-rata charges. Otherwise the debit order will not be for the full amount Owing to.

#### 5. Your order/services required

Fibre services are provided on a month to month basis. In instances where the router and installation are included, this is subject to a 24 month contract. Customers may cancel the fibre service at any time, however the prorated remaining cost of the installation and router will be charged at the time of Cancellation, if cancelled prior to the 24 month period.

Technology type   Do you want to use your existing line?    
If yes, what is the service number?   
Your preferred FTTH provider:

#### Deal description

Package Description:  
Calling Plan:

## 6. Agreement

### **I, being the undersigned, declare, agree and confirm that:**

1. If acting in a representative capacity, that I am duly and fully authorised to do so. I personally hereby indemnify and hold harmless for any damages suffered by it, should it at any stage appear that I'm not so authorised.
2. The information supplied herein with regard to me is complete, true and correct as at date of signature/electronic processing hereof.
3. Electronic processing of the transaction (telephonically or via Internet portal) will be binding on me, as if I have signed a physical application form, upon:
  - a) my agreement via tick box and submission of the online application form; or
  - b) my verbal confirmation of the existence of the agreement during the telephonic application process.
4. I shall be in breach of the Agreement by cancelling any debit order without the prior written consent of or where any debit order payment is returned unpaid or stopped. In such case, will have the right to suspend my account until such arrears amounts together with interest thereon at the interest rate have been received and paid in full. furthermore reserves the right to appoint external collection agencies that will be authorised to act on 's behalf in the collection of any outstanding amounts. In addition, and/or its authorised collection agencies will also have the right to make use of NAEDO or Debicheck to collect the arrears amount, in which case I will be liable for all associated costs.

### **I am bound to the terms and conditions applicable to the transaction, including but not limited to:**

1. 's standard terms and conditions for the provision of electronic communication services and products (fixed-line services and products), available at [www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/](http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/).
2. 's mobile subscriber terms and conditions (mobile services and products), available at [www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/](http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/).
3. Product-specific terms and conditions related to the service and/or product I have applied for, as indicated on any promotional material and/or on 's official product website ([www.telkom.co.za](http://www.telkom.co.za)) and/or communicated to me telephonically during a telephonic application process.
4. Spend limit refers to a maximum amount set to allow customers to purchase additional data bundles or stay connected by making OOB (Out Of Bundle) calls/usage in case they deplete their inclusive benefits during the month. Permanent spend limit for customers that renewed or signed new contracts with is automatically set at R1500 per month. However, customers can adjust their temporary and permanent spend limits by simply dialling \*180# and choosing the Manage Spend Limit option on the USSD menu. Alternatively, it can be done through the portal by copying the following link into the browser: <https://selfservice.telkom.co.za/rococo/public/content/interstitial>. Note: Changes on he permanent spend limit are effective on the 1st of the following month, whereas changes on the temporary spend limit are effective immediately.

I declare myself familiar with and bound to the content of said terms and conditions. I hereby consent to credit-vetting this application.

All these terms and conditions are available online and will be emailed to me.

I \_\_\_\_\_ have read, agreed and accepted the agreement and terms and conditions

Signature \_\_\_\_\_ on \_\_\_\_\_.