

Telkom LTE Application Form Instruction Manual

Top of the form:



This application form is for customers applying in personal capacity

Consumer Application Form

Customer does not need to complete this section

Agent to complete:

New application	<input type="checkbox"/>	Change of ownership	<input type="checkbox"/>
Porting of mobile number	<input type="checkbox"/>	Customer relocation	<input type="checkbox"/>
Service required	Fixed <input type="checkbox"/>	Mobile <input type="checkbox"/>	Convergence <input type="checkbox"/>
Agent name	<input type="text"/>	Campaign name	<input type="text"/>
Order no.	<input type="text"/>	Account no.	<input type="text"/>
System customer ID.	<input type="text"/>		

Supporting documentation

- Proof of identification: Copy of SA ID or passport (including work permit)
- Copy of your most recent payslip and three months' bank statements
- Copy of proof of residence (utility bill not older than three months)
- For porting purposes, account number at donor/existing service provider required

ORIGINAL

Telkom requires supporting documentation to be submitted with the completed / signed LTE application form. If you cannot provide the listed documentation you may fall into a special case where alternative documents can be submitted. Please find this list on our [website](#) under the "signing up tab" within our LTE FAQs section.

Section 1:

Complete all details in this section

1. Customer details

Are you an existing customer? Yes No If yes, what is your existing number?

Title Surname First names

SA Citizen Yes No Identity/Passport no. Passport expiry date

Gender M F Date of birth

Contact details Home no. Office no. Mobile no.

Email address

Physical address Unit/Stand no/Street Suburb City Postal code

Postal address Same as above PO Box/P Bag Suburb/City Postal code

How do you like to receive your invoice? Email (Compulsory for all broadband services) Post (Additional charges may apply)

Friend/Relative Name and surname Contact no.

Make sure to add a friend or relative with contact details

Section 2:

Credit vetting will be performed on all applications making this section compulsory

2. Employment/Credit-vetting details **If you run your own business enter "Self-Employed"**

Name of your employer: Occupation:

Employer's address:

Suburb: City: Postal code:

Employer's contact no.: Period employed: Years Months

Gross income p/m: Net income p/m: Total expenses p/m:

Household income p/m: Additional income p/m:

Income after tax and other deductions
Any income in addition to that stated on payslip

Section 3:

Debit order is compulsory so this section must be completed in full

3. Payment detail (debit order compulsory)

Please debit my account in favour of Telkom SA SOC Ltd with my total amount due each month.

Bank: Branch name: Branch code:

Account holder name: Account no.:

Type of account: Cheque Transmission Savings

Debit order maximum amount: Debit dates: 15th 25th Last day of the month

The maximum amount Telkom can debit your account per month. Must be equal to or greater than the monthly cost of chosen package.

Should any debit order be returned unpaid on the due date, Telkom and/or its authorised debt collection agencies will have the right to make use of NAEDO to collect the arrears amount. These collections will be at your cost.

Full name: Signature: Date:

Full Name, Signature and Date must be entered

Section 4:

This is only used when processing a change of ownership. Customers can ignore this section completely.

Section 5 – Part A:

This is for fixed line services only, not LTE. Customers can ignore this section completely.

Section 5 – Part B:

B. Mobile products

Spend limit (Over and above monthly subscription; subjected to credit management approval) R150 R300 R1000 No limit

Spend Limit over and above the monthly package price

Package/deal ID	Device make/model	Itemised billing	Additional value-added services	Contract period
50GB LTE	B315	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	None VAS required	24 Months
		Yes <input type="checkbox"/> No <input type="checkbox"/>		

All LTE contracts subject to 24 months

Your chosen LTE package

Device that is included in package (Huawei B315 for LTE and Huawei E5186 for LTE-A)¹⁵

LTE does not require itemised billing or additional services

Insurance Yes No Band Monthly premium R 699

I have purchased the Telkom Cellular Insurance Product and hereby declare that it was done on a non-advice basis. Non-Advice in respect to a purchase means that the Telkom Representative did not provide advice, did not make a recommendation, nor provided guidance or made a proposal of a financial nature in respect to Telkom Cellular Insurance. The Telkom Representative presented the benefits and features of Telkom Cellular Insurance which allowed me to make an informed decision of my own. Underwritten by Mutual & Federal Authorised Financial Service Provider, FSP number: 46037.

Full Name, Signature & Date must be entered

Full name Signature Date

Section 5 – Part C:

Customers can ignore this section completely; number porting is not applicable for LTE.

Section 6:

6. Agreement

I, the undersigned, declare, agree and confirm that:

- 1) If acting in a representative capacity, that I am duly and fully authorised to do so. I personally hereby indemnify and hold Telkom harmless for any damages suffered by it, should it at any stage appear that I'm not so authorised.
- 2) The information supplied herein with regard to me and the Applicant is complete, true and correct as at date of signature/electronic processing hereof.
- 3) Electronic processing of the transaction (telephonically or via internet portal) will be binding on me and/or the Applicant as if I have signed a physical application form, upon:
 - a) my agreement via tick box and submission of the online application form; or
 - b) my verbal confirmation of the existence of the agreement during the telephonic application process.

I (and/or the Applicant) am bound to the terms and conditions applicable to the transaction, including but not limited to:

- 1) Telkom's standard terms and conditions for the Provision of Electronic Communication Services and Products (fixed-line services and products), available at <http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/>; and/or
- 2) Telkom's Mobile Subscriber terms and conditions (mobile services and products) available at <http://www.telkom.co.za/sites/aboutus/regulatory/termsandconditions/>; and
- 3) Product-specific terms and conditions related to the service and/or product I have applied for; as indicated on any promotional material and/or on Telkom's official product website (<http://www.telkom.co.za>) and/or communicated to me telephonically during a telephonic application process.

I declare myself familiar with and bound to the content of said terms and conditions.

All these terms and conditions are available online and will be made available to me in printed version or may be emailed to me, if I so request it.

Do you require a copy of the terms and conditions? Yes No If yes, Printed or Soft

Email address

Full name Signature Date

Full name, Signature & Date must be entered