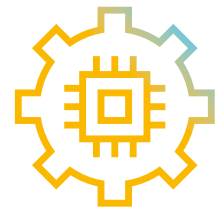


Empowering Frontline Policing

Akkodis NextGen Digital Solutions

Through over a decade of work with Public Safety and Justice (PS&J) organisations Akkodis has developed a deep understanding of the intricacies and challenges inherent to this sector.

Working with police and other law enforcement agencies to address their core challenges and priorities, we have co-developed solutions that support operational and organisational efficiency, including improved communications, prioritised resource allocation, case management, and the processing and analysis of digital evidence.



Policing Priorities

Akkodis recognises police and law enforcement agencies operate in complex and challenging environments – balancing key policy priorities, strategic imperatives, and operational pressures. Through interactions with both commissioned and non-commissioned police officers, Akkodis has developed an operationally led, human-centric, technology-enabled approach to addressing these challenges.

Our solutions for the PS&J sector span over 200 innovative and complex projects including our global Microsoft award-winning solutions*:

- ***Söze** – Data analytics to drive improved investigative outcomes at scale
- ***Yarning** – Mobile communication app between Aboriginal communities and police officers.

Areas where Akkodis has a current focus and demonstrable track record include:

- **Real-time Command Operations** – Integrated Situational Awareness, Intelligence insights & Operations Management
- **Incident Triage Prioritisation Assistant (ITPA)** – Semi-automate (aligned to relevant risk management framework (e.g., CRARMF)) and with human review/approval large volumes of inbound DFV/CW Incidents
- Domestic & Family Violence (incl. Child Welfare)
- Justice – Jury Management System & Youth Justice Case Management
- Firearms Registries & National Integration
- Evidence, Intelligence & Investigations Insights
- Disaster Response & Emergency Management
- Digitisation & Operational Support.

In addressing these areas, agencies must balance key concerns in terms of Officer Safety and Wellbeing – where resources are constrained, this also challenges staffing retention and recruiting.

We recognise that as police and law enforcement agencies deliver on their mandate there are often two related streams of capability uplift – enhancing safety and efficiency of Operational Service Delivery and improving the interaction with and experience for Constituents and the Community.

Connected Ecosystem

Police and law enforcement agencies must increasingly interact with a diverse and often complex landscape of stakeholders – other PS&J sector and cross-jurisdictional agencies; constituents; commercial and not for profit service providers; non-government organisations (NGO's), regulators; bad actors and sophisticated criminal networks.



Akkodis focuses the solutions it brings to market on the specific operational and mission priorities of police and law enforcement agencies – we also remain conscious of the critical partnerships, cross-jurisdictional relationships and interactions that underpin the sector.



Public Safety & Justice Blueprint

Akkodis represents its point-of-view and Portfolio of Services and Capabilities through its PS&J Blueprint.



Key Akkodis enabling Advisory, Technology Consulting, Solutions and Capabilities:

- Advisory, strategy, innovation, digital transformation, risk & change management
- Data strategy, management & analytics
- Integrated communications & situational awareness solutions
- Process automation, case & incident management solutions
- Artificial Intelligence/Machine Learning (AI/ML) – object detection, entity relationships, speech/audio transcription & translation
- Generative AI / ChatGPT – natural language processing (NLP) experiences (inputs and outputs) in context of enterprise data and content, Copilot experiences
- Evidence, intelligence & investigations solutions
- Registries (e.g., Firearms including cross-jurisdiction & federal integration)
- Technical training, micro-credentials & technical certification via Akkodis Academy
- Virtual & augmented reality training solutions.

**Better-together –
Platforms & Partnerships
built for Trust &
Innovation**

Akkodis assists agencies with a constantly evolving threat landscape, through a solutions approach that targets organisational benefits based on – customer-led, mission-aligned scenarios enabled through – rapid (low/no-code), secure, modern (cloud-based), responsive (mobile & accessibility enabled), and proven technology platforms and partnerships.



Microsoft is our strategic technology partner in the PS&J sector. Together we address the market with shared understanding that our customers expect partnerships, platforms, and solutions they can rely on, whilst also incorporating worthwhile innovation to enhance value-for-money and capability uplift.

Whilst we recognise all agencies have distinct operational context, there are often similarities in the underlying technology capabilities. As we build solutions, we evolve the underlying solution IP and seek to make that broadly available across agencies nationally – ‘Build once > Accelerate to many’.

Why Akkodis

Akkodis brings an extensive heritage and broad Portfolio of Technology Capabilities, Services and Solutions to address the complex landscape of policing capability:

- Platform & Portfolio Modernisation (low/no-code; composable applications; workflow & process automation; integration & interoperability; Enterprise Applications (Dynamics365/Power Platform and bespoke)
- Modern Data Estate & Advanced Analytics
- Machine Learning, Artificial Intelligence (Cognitive Services – Audio/Text Transcription & Translation, Image/Object detection, Generative AI, ChatGPT, Copilot)
- Mobility (User & Device).

Akkodis has an extensive and demonstrable track record of technology innovation to uplift policing capability – built with police, for police – a portfolio of offerings across the full spectrum of IT lifecycle – Advisory, Technology Consulting & Solutions, Support & Service Mgmt., Staffing (Sourcing, Training & Readiness).

Our committed advisory and technical support to public safety, justice, and emergency agencies has created the foundation of our comprehensive portfolio of highly efficient and cost-effective solutions. Our team of specialists, well-versed in the Public Safety & Justice (PS&J) industry, offer invaluable industry insights, advisory services and deep technical expertise developed specifically for the unique requirements of PS&J.

Our approach ensures we centre our strategy and solutions thinking on true user needs, and a holistic understanding of their activities and interactions with those solutions. Working closely with police and law enforcement agencies has demonstrated how technology provides a powerful opportunity to impact both operational and organisational outcomes.

To accelerate innovation and business outcomes, Akkodis has developed frameworks, accelerators, and solutions that enable effective collaboration with PS&J teams. Together, we innovate at a rapid pace, ensuring that operational needs remain at the forefront of our design and implementation efforts.

Our commitment to help public safety and justice organisations navigate the complexities of their sector, fostering efficiency, safety, and the overall well-being of their people - and the communities they serve – is at the core of our mission.



About Akkodis

Akkodis is a global digital engineering company and Smart Industry leader. We enable clients to advance in their digital transformation with Consulting, Solutions, Talent, and Academy services. Headquartered in Switzerland and part of the Adecco Group, Akkodis is a trusted tech partner to the world's industries.

We co-create and pioneer solutions that help to solve major challenges, from accelerating the clean energy transition and green mobility, to improving user and patient centricity. Empowered by a culture of inclusion and diversity, our 50,000 tech experts across 30 countries combine best-in-class technologies and cross industry knowledge to drive purposeful innovation for a more sustainable tomorrow. We are passionate about Engineering a Smarter Future Together.

Find out more

If you would like to learn more about Akkodis' PS&J capabilities, please contact:

Carol Gobby

Vice President of Sales and Growth

E: carol.gobby@akkodis.com

M: +61 414 339 992

Alex Giordano

Business Development Manager

E: alex.giordano@akkodis.com

M: +61 499 382 226

Ben Johnston

Industry CTO – Public Safety & Justice

E: ben.johnston@akkodisgroup.com

M: +61 408 307 228

Jeremy Dennis

Global Product Owner – Söze, Global Analytics Lead

E: jeremy.dennis@akkodis.com

M: +61 410 440 343