


## Re : PRODUCT RECALL

Dear users,

You have recently purchased a pilates ball as shown in the pictures below and we thank you for your business and your trust.

<p>NAME: SWISS BALL BASIC          BRAND: Domyos          DESCRIPTION: Ballon de Pilates          MODEL CODE: 8381486          SIZE: L</p>		<p>Sold from Avril 16, 2018          to December 20, 2019</p>
<p>NAME: SWISS BALL BASIC          BRAND: Domyos          DESCRIPTION: Ballon de Pilates          MODEL CODE: 8381488          SIZE: S</p>		<p>Sold from Avril 16, 2018          to December 20, 2019</p>
<p>NAME: SWISS BALL BASIC          BRAND: Domyos          DESCRIPTION: Ballon de Pilates          MODEL CODE: 8381579          SIZE: M</p>		<p>Sold from Avril 16, 2018          to December 20, 2019</p>
<p>NAME: SWISS BALL - BLEU          BRAND: Domyos          DESCRIPTION: Ballon de Pilates          MODEL CODE: 8529177          SIZE: S, M, L</p>		<p>Sold from Avril 8, 2019          to February 6, 2019</p>
<p>NAME: BALLON D'EXERCICE AVEC BANDES ÉLASTIQUES          BRAND: Domyos          DESCRIPTION: Ballon de Pilates avec poignées          MODEL CODE: 8529178          SIZE: S, M, L</p>		<p>Sold from February 24,          2019 and is still on sale.</p>

<p>BRAND: SWISS BALL STABLE  MARQUE: Domyos  DESCRIPTION: Ballon de Pilates  MODEL CODE: 8490409  SIZE: S</p>		<p>Sold from July 9, 2018 to January 24, 2020.</p>
<p>BRAND: SWISS BALL STABLE  MARQUE: Domyos  DESCRIPTION: Ballon de Pilates  MODEL CODE: 8490410  SIZE: M</p>		<p>Sold from July 9, 2018 to January 24, 2019</p>
<p>BRAND: SWISS BALL STABLE  MARQUE: Domyos  DESCRIPTION: Ballon de Pilates  MODEL CODE: 8490411  SIZE: L</p>		<p>Sold from July 9, 2018 to January 24, 2019</p>
<p>BRAND: SWISS BALL STABLE - GRIS  MARQUE: Domyos  DESCRIPTION: Ballon de Pilates  MODEL CODE: 8529176  SIZE: S, M, L</p>		<p>Sold from July 9, 2018 to January 24, 2019</p>

**We ask you to read the following carefully**

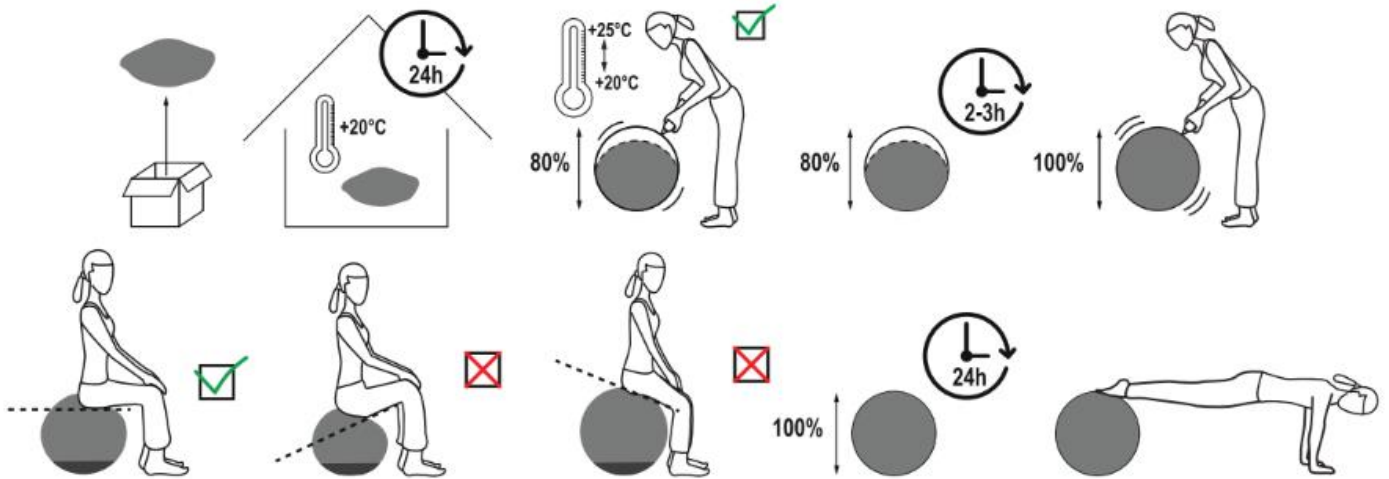
The Domyos teams have identified potential risks regarding the pilates balls. CERTAIN USES OF THE PILATES BALLS CAN CAUSE THE BALLS TO UNEXPECTEDLY BURST WHILE IN USE, CAUSING THE USER TO FALL TO THE FLOOR.

You can find the updated instructions hereinafter on how to safely use the pilates ball.

Should you need further details, please, call our customer relation center call our customer relation center at 1-844-533-332, Monday to Friday from 10 am to 9 pm and, Saturday and Sunday from 10 am to 6 pm or by email at [onlineservice@decathlon.ca](mailto:onlineservice@decathlon.ca). You can also consult our webpage on our website at <https://pages.decathlon.ca/product-recalls>.

We apologize for the inconvenience and thank you for your understanding.

## !/\ SAFETY INSTRUCTIONS



<b>S</b>	< 165 cm < 65 in	 max. 55 cm 21.7 in
<b>M</b>	165-185 cm 65-73 in	 max. 65 cm 25.6 in
<b>L</b>	> 185 cm > 73 in	 max. 75 cm 29.6 in

### IMPORTANT

WARNING: FAILURE TO FOLLOW THE INFLATION INSTRUCTIONS CAN RESULT IN SERIOUS INJURY.

WARNING: THE BALL MAY BURST IF THE FOLLOWING RESTRICTIONS AND PRECAUTIONS ARE NOT OBSERVED, WHICH COULD CAUSE AN INJURY TO THE USER.

WARNING: Avoid exposing the ball to the sun or unfavourable atmospheric conditions, in high or low temperatures as this could damage your ball.

NB: Before using the ball, we recommend that you seek the advice of your doctor. The manufacturer cannot be held responsible for any physical or material damage that may result from the use of the ball.

### 1. USER RESTRICTIONS

Max user weight 110 Kg/242.5Lbs.

Designed exclusively for healthy people.

Designed exclusively for sports training in the gym and pilates.

Designed exclusively for private use, by an individual indoors, not to be used outdoors.

It is not appropriate to use the product as medical equipment or as an office chair.

## **2. USER PRECAUTIONS:**

### A. SAFETY INSTRUCTIONS

Keep this document in a safe place

This product is not a toy

This product has been designed exclusively for adults

NB: the ball should only be used if it is in perfect condition (example: no damage), do not use it if it is damaged. Never try to repair a damaged ball yourself. Avoid contact with sharp or pointed objects, the ball must be used on a clean surface. The ball must not be exposed to temperatures under 10°C (50°F) and over 25°C (77°F), and especially not used on the ground if the ball's resistance to bursting is to remain effective

### B. INFLATION AND DEFLATION

Respect the inflation procedure

Inflate with air only, to the maximum level authorized for the diameter of the ball by size

Only inflate using the tips and plugs provided and the recommended pumps

Size S: maximum authorized height of ball: 55cm (21.7 in)

Size M: maximum authorized height: 65cm (25.6 in)

Size L: maximum authorized height: 75cm (29.5 in)

### C. MAINTENANCE & STORAGE

Store in a clean, dry location, away from the sun and at a moderate temperature between 10°C (50°F) and 25°C (77°F)

Clean with water and avoid harsh cleaning agents

Wipe with a clean cleaning cloth

## **3. GUARANTEE**

24 months

The guarantee is terminated if the product is damaged due to improper use and/or poor maintenance

The guarantee does not cover indirect, accidental and/or consequential damage to the use of the product