Welcome to Illinois State Credit Union

Thanks for your Mortgage Loan with the credit union!



CONTACT LIST:

- Mortgage Questions
 - o mortgages@itsmycu.org
- Auto Loan Questions
 - smartbuyer@itsmycu.org
- Account or Online Banking Questions
 - memberservices@itsmycu.org
 - o Call or Text: 309.451.8400
 - Chat www.itsmycu.org

HOW DO I SEE MY ACCOUNT?

- Login to online banking (www.itsmycu.org) to view your loan including the payment amount, due date & escrow account.
- If you are a new member the user ID and password is your member number. You will be prompted to change at first login.

HOW DO I SET UP MY OWN AUTOMATIC PAYMENT?

Online Banking: Make payments from your ISCU account by logging on to online banking and selecting the "Transfer" tab.

You can also set up automatic payments from another institution by selecting the "More" dropdown and clicking "Online Forms". Select the "Electronic Transfers (ACH)" form and complete to set up auto pay.

Contact a Member Service Representative with any questions!

WHAT ARE OTHER WAYS TO MAKE A PAYMENT?

Mail Payment: Write account number on check and mail.

Illinois State Credit Union 1408 Airport Rd Bloomington, IL 61704

Branch Payment: Pay with cash or check by visiting a branch. Write account number on your check.

WANT THE CREDIT UNION TO SET UP THE AUTOMATIC PAYMENT?

Let us know which option you prefer!

- 1. Contact us if you want the payment transferred from an account at the credit union.
- 2. Send a VOID check to transfer the payment from another financial institution.

Return Methods:

Mail: Illinois State Credit Union, 1408 Airport Rd., Bloomington, IL 61704

Email: mortgages@itsmycu.org



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