



Peace of mind

The Maintenance Choice® program with Opt-Out

Have the medications you need, on your terms

With this benefit, you have the freedom to decide where you fill the prescription drugs that you take on a regular basis — these are called maintenance medications.



Your choice, your way

Fill a 90-day supply of your maintenance drugs at a discounted rate. You can do this with our mail service pharmacy or at CVS Pharmacy® locations.

After two retail fills, you'll need to fill 90-day supplies with CVS Caremark Mail Service Pharmacy™ or at CVS Pharmacy stores.



How to opt out

You can opt out of Maintenance Choice® for all your maintenance medications. Just let us know that you'd like to continue to fill your 30-day supply at your retail pharmacy.

When you do, you'll pay the regular retail copay for your 30-day supply. If we don't hear from you, you'll pay the full cost of your medications on the third fill.

Call us anytime to opt out of the program and continue filling 30-day supplies. We're here for you at **1-888-Rx Aetna (TTY: 711)** or **1-888-792-3862 (TTY: 711)**.

Let's get started

Getting 90-day refills for the medications you take regularly is easier than ever. But if you want to opt out, just call us anytime at **1-888-792-3862 (TTY: 711)**.

1. If you're filling your prescription at a

local CVS Pharmacy®, your pharmacist can change your prescription to 90-day refills.

2. If you're not filling your prescription at a CVS Pharmacy and would like to switch to a mail service pharmacy:

- **Call Customer Care at 1-888-Rx-Aetna (TTY: 711) or 1-888-792-3862 (TTY: 711).**

We'll contact your doctor for a new prescription and handle all the details.

- **Order online.** Visit the website that's on your member ID card, and then sign in to your account to submit your order.

Enjoy the convenience

Save time and money: you'll save time and may also pay less for 90-day refills. And you can enjoy the convenience of receiving your 90-day refills by mail.

Have peace of mind: you'll have the medicines you need, when you need them.

Delivery perks

CVS Caremark Mail Service Pharmacy™: subscribe to the mail-order service and your prescription will arrive every 90 days.

CVS Pharmacy on-demand delivery: ask for 4-hour delivery within 10 miles of any CVS Pharmacy store, for a small fee.*

CVS Pharmacy one- to two-day delivery: get free delivery within one to two days from the United States Postal Service.**

Remember, you can call us at 1-888-792-3862 (TTY: 711) anytime if you have any questions or decide to opt out of the 90-day supply.

*Orders must be placed by 4 PM or four hours before pharmacy closing, whichever is earlier, to ensure delivery within the same day. Orders placed after this time will be delivered the following day. Member must be at home and 18 or older to receive the delivery. Delivery is limited to certain locations within a 10-mile radius of CVS Pharmacy locations, and as allowed in accordance with state law, regulations and guidelines. Your delivery is provided at a special rate as part of your prescription benefits plan. You will be notified of the fee before you prepay for your delivery order.

**Most prescriptions eligible with qualifying health plans. The delivery period does not include Sundays or United States Postal Service holidays. Order cut-off times and delivery fees apply. Service is available at participating locations only. Delivery is not available to every address. Delivery prices may vary from store prices. Coupons and promotions may not be available with delivery orders. Other restrictions may apply. Ask the pharmacy staff for details.

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TTY: 711

For language assistance in your language, call the number listed on your ID card at no cost. (English)

Para obtener asistencia lingüística en español, llame sin cargo al número que figura en su tarjeta de identificación. (Spanish)

欲取得繁體中文語言協助，請撥打您 ID 卡上所列的號碼，無需付費。 (Chinese)

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54.03.915.1 (6/20)

