



**MissionValley**  
TRAVEL INC.



## Terms & Conditions

Attention All Participants

### **Additional Note:**

*Please read this Terms and Conditions Document **entirely** to avoid any unpleasant situations associated with travel issues or cancellations.*

*Full version in regards of cancellation fees and other information is listed below but **MVTI would like to highlight the following:***

*If the tour ends up being cancelled by the group leader due to **any reason** (including but not limited to, small group size and not enough sign ups, personal reasons, etc) **the minimum \$175 cancellation fee will need to be paid by each registered participant** to cover the costs associated with processing the group and building a Landing Page/Website. If the tour will get cancelled less than three months away due to a war, epidemic, pandemic, natural disaster-cancellation fees are going to be \$300 per person.*

The minimum fulfillment for a group size required by Shoresh is 15 participants.

**Air:** Air transportation is restricted to the services of any IATA carrier, in economy class based on non-refundable fare. Travelers are responsible to provide their names as they appear in their passport. If group block utilized, then ticketing will be made about 45 days prior to departure, after which there will be a charge for name corrections. If airfares are booked as individual reservations, ticketing and payment is required at the time of booking. Airfare includes current airline taxes and fuel surcharges, which are subject to change until ticketed. Tour participants are responsible for any increase in airline taxes or fuel surcharges imposed by the airline. For non-group blocks, prices are subject to change as they are quoted at the time of brochure creation as an example.

**Seat Assignments:** MVTI will try to fulfil seat assignment requests, however, the airline makes the actual assignments. There is no guarantee that all requests will be honored. Any changes could be requested at the time of check-in at the airport by the traveler or online 24 hrs prior to departure. Please advise your travel consultant of any special seating arrangements needed due to health or mobility.

**Airlines may charge a fee for seat pre-assignments.**

**Accommodations:** Accommodations are based on two or more persons sharing a room as listed in itinerary, or similar. Single rooms are subject to availability at an additional charge.

**Meals:** In-flight meals and snacks are served according to airline policy. Breakfast and dinner at the hotels will be provided daily unless specified otherwise.

**Transfers and Baggage:** One group transfer between Ben Gurion airport and hotel upon arrival and departure is included in the tour price, including handling of one medium-sized suitcase per person, not exceeding 62 dimensional inches (length plus width plus height) or weighing more than a maximum of 50 pounds. Due to limited luggage storage space on motor coaches, it is important that each person bring only ONE piece of checked baggage. In addition, a flight bag or overnight case may be taken, which must be handled by the passenger at all times. Baggage allowance is subject to change according to airline policy. Transfers will take place at the designated time only. **If you need transfer outside of designated times it will become your responsibility.**

**Sightseeing and Entrance Fees:** Included as indicated in itinerary, using private motor coach or other conveyance, with local guides where it is necessary.

**Tips and Taxes:** Service charges and taxes on accommodations and tips to guides, drivers, and hotel staff are included.

**Not Included:** Lunches and lunch tips, beverages with dinner, passport fees, mandatory medical travel protection plan which is required, checked baggage fees, and expenses of a purely personal nature are not included. Transportation from your home to airport of departure city and return is not included.

**Deposit and Payment for Land Package only:** Reservations can be secured with a deposit payment of **\$500 per person at the time of registration.** Payments can be made with a check (Not Sufficient Funds checks will be charged a \$35 administrative fee), money order, cashier's check, Direct Bank Deposit or a major Credit Card with a 3.5% processing fee.

**Deposit and Payment for Air Group Block if applicable:** Reservations can be secured with a deposit payment of **\$250 per person at the time of group air booking. If air is booked individually, payment is due in full at the time of booking and is nonrefundable.** Payments can be made with a check (Not Sufficient Funds checks will be charged a \$35 administrative fee), money order, cashier's check, Direct Bank Deposit or a major Credit Card.

**Passenger or group leader Initiated Cancellation Conditions for land portion only:** **Cancellation conditions outlined below apply to all passenger or group leader-initiated cancellations for any reason.** Should circumstances require that the passenger cancel, written notice of cancellation must be received by MVTI minimum of 101 days prior to departure to secure any refund of deposited funds.

- From date of deposit up to 101 days before departure: **\$175 per person service fee applies**
- **100 - 61 days prior to departure: Full deposit of \$500 per person becomes nonrefundable plus any unrecoverable fees apply.**
- **From 60 days prior to departure: No refund of any package amount paid**

**Passenger or group leader Initiated Cancellation Conditions for air portion only:** **Cancellation conditions outlined below apply to all passenger or group leader-initiated cancellations for any reason.** Should circumstances require that the passenger cancel, written notice of cancellation must be received by MVTI minimum of 101 days prior to departure to secure any refund of deposited funds.

- From date of deposit up to 101 days before departure: **\$150 per person service fee applies**
- **100 - 61 days prior to departure: Full air deposit of \$250 per person becomes nonrefundable plus any unrecoverable fees apply.**
- **From 60 days prior to departure: No refund of any air amount paid**

**Cancellation policies apply when cancellation occurs for any reason.** There is no refund for any unused services or portion of the tour package.

### Host and/or Shoreside Tours Initiated

**Cancellation Conditions:** The tour host and/or Shoreside would only consider cancelling a tour if government warnings or airline cancellations necessitate cancellation due to but not limited to war, civil unrest, epidemic, pandemic, natural disaster.

- When the tour is cancelled more than three months prior to departure, a **\$175 per person service fee will apply.**
- When tour is cancelled less than three months prior to departure, a **\$300 per person service fee will apply.**

**Protect Your Investment:** Travel protection is **mandatory** and available through MVTI to cover medical expenses, medical evacuation & repatriation, trip cancellation/interruption, trip delay, baggage and personal effects loss, and baggage delay. A **pre-existing condition exclusion waiver is available if coverage is purchased within about 10 days of the initial deposit.** Further information will be provided after initial registration via email or by contacting your MVTI consultant. Private travel insurance is accepted, name of the provider and policy number is required.

**Passport, Visa & Health Requirements:** A valid passport is required. If you do not have a valid passport, you should apply for one immediately. Information on obtaining or renewing a US passport can be found at <https://travel.state.gov/content/passports/en/passports.html> If you now have a passport, **please verify that it is valid for at least 6 months from the return date of your trip.** A visa for Israel is not required for US citizens. Non-US Citizens are responsible to fulfill entry requirements for countries to be visited by contacting an appropriate consulate. No vaccination is required, but please check with your physician for recommendation.

**Rates & Fares Information:** Rates are based on a group traveling together. **Fewer tour participants will result in a price increase.** The quoted tour price is based on the current rate of exchange. Fluctuation in the foreign exchange rate can result in price increase.

**Deviations:** Any individual making a change in travel arrangement apart from the group program will be charged a service fee of \$100 per person, plus any additional air or land costs incurred. If you choose to make your own travel arrangements (not through MVTI or Shoreside) we are not responsible for any charges or cancellation fees you may incur.

**Tour Operator Itinerary Changes:** The itinerary as outlined is an indication of sequence and sites to be

included in the tour program. However, the tour operator reserves the right to alter or change the itinerary and /or the sites included should it be deemed necessary due to local conditions, time restrictions or other circumstances.

**Traveler Safety:** In the ever-changing world situation, MVTI recommends personal monitoring of news for tour destinations. For the latest country information from the US Department of State, please visit <http://travel.state.gov/content/passports/english/alertswarnings.html>

**Disabilities:** Guests with disabilities or dietary restrictions should inquire in advance about whether their needs can be accommodated.

**General Disclaimer:** MVTI and their employees, agents, officers, shareholders and staff is acting as a mere agent for SUPPLIERS in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by the travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). MVTI, therefore, shall not be responsible for breach of contract or any international or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or any of your customers. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any such suppliers rates, bookings, reservations, connections, scheduling, or handling of personal effects. MVTI shall not be responsible for any injuries, damages or losses caused to any traveler in connections with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of the MVTI control. Traveler assumes complete and full responsibility for, and hereby releases the agent from, any duty of checking and verifying all passport, visa, vaccination, or other entry requirements of each destination and all safety and security conditions of such destinations, during the lengths of the proposed travel. For information concerning possible dangers at international destinations, contact Travel Advisory Section of the US State Department, 202 647 5225. For medical information call the US Center for Disease Control, (404)332-4559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. MVTI is not responsible for cancellation of any service/s and/or refunds from any supplier or carrier that may cease operations. MVTI is hereby warned of the above risk as well as possible travel industry bankruptcies and medical and climatic disruption, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations or bookings after issuance shall constitute consent to the above and an agreement of his/her part to convey the contents hereto his/her travel companions or group members'

Contracted airlines reserve the right to change equipment and schedule without notice and will not be liable for the delays or cancellations due to the weather, or any other causes beyond their control. These tickets are refundable and non-transferable (See Refund section). In case of travel cancellations due to restrictions from US Department of State or WHO etc. (Travel Warnings/Public Announcements/SARS alerts) because of world security or epidemic diseases issues, Mission Valley Travel, Inc. will retain 100.00 service fees per passenger for services provided and will process any changes or refunds according to the airline guidelines. If taxes & fuel surcharges will increase passenger will be required to pay the difference. In case of the decrease in taxes & fuel surcharges, no residual value will be applied. Travel Insurance is required for this arrangement. If you not a US citizen or resident you must obtain travel insurance coverage and cancellation in the country of your origin through an insurance selling agency.