



**MissionValley**  
TRAVEL INC.



## Terms & Conditions

### Attention All Participants

*The minimum fulfillment for a group size required by Shoresh is 15 participants.*

**Air:** Air transportation is restricted to the services of any IATA carrier, in economy class based on nonrefundable fare. Travelers are responsible to provide their names as they appear in their passport. If group block utilized, then ticketing will be made about 60 days prior to departure, after which **there will be a charge for name corrections.** Group Block tickets are completely nonrefundable. If airfares are booked as **individual reservations**, ticketing and full payment is required at the time of booking. **Refunds and Exchanges** are subject to the airline current ticketing rules. Airfare include current airline taxes and fuel surcharges, **which are subject to change until ticketed.** Tour participants are responsible for increases in airline taxes or fuel surcharges imposed by the airline before ticketing, if any.

**Seat Assignments:** MVTI will try to fulfil seat assignment requests, however, the actual assignments are made by the airline. There is no guarantee that all requests will be honored or the airline will not make any changes due to aircraft change or emergency seating situation. Changes could be requested at the time of check-in at the airport by the traveler.

Please advise your travel consultant of any special seating arrangements needed due to health or mobility. **Airlines may charge a fee for seat pre-assignments.**

**Accommodations:** Accommodations are based on two people sharing a room. Single rooms are subject to availability at an additional charge.

**Meals:** During the **tour**, breakfast and dinner is provided daily unless specified otherwise. **In-flight** meals and snacks are served according to the airline policy.

**Transfers and Baggage:** One group transfer each way, between Ben Gurion airport and hotel upon arrival and departure is included in the tour price. Due to limited luggage storage space on tour buses, limit to only ONE piece of checked in baggage, per person. Luggage must be handled by the passenger at all times. Baggage allowance is subject to change according to airline policy. Transfers will take place at the designated time only. **If you need transfer outside of designated times, it will become your responsibility at an additional cost.**

**Sightseeing and Entrance Fees** are included as indicated in the itinerary.

**Tips and Taxes:** Service charges and taxes on accommodations and tips to guides, drivers, and hotel staff are included.

**Not Included:** Lunches and lunch tips, additional beverages with dinner, passport or visa fees, mandatory medical travel insurance, checked baggage fees, and any other personal expenses are not included. Transportation from your home to airport of departure city and return is not included unless organized per group leader's request.

**Deposit and Payment:**

The tour can be secured with a deposit payment of **\$750, per person, at the time of registration.**

Payments can be made with a check (*Not Sufficient Funds checks will be charged a \$50 administrative fee*), money order, cashier's check, Direct Bank Deposit, Zelle or a major Credit Card with a 3.5% nonrefundable bank processing fee.

**Cancellations: Passenger or group leader Initiated Cancellation FOR ANY REASON are subject to the following:**

Should circumstances require for a cancellation due to **any** reason, a written notice of cancellation request must be received by MVTI to initiate and document the cancellation. **Cancellation Rules are based on the number of days the cancellation letter is received and the actual tour dates.**

- From the date of a deposit or any payment made up to 122 days (four months) before departure: **\$175 per person administrative service fee plus any unrecoverable fees will apply.**
- **121 - 61 days prior to departure: Full deposit of \$750 per becomes nonrefundable plus any unrecoverable fees apply. Airfare and Travel Insurance**

**are subject to their own policies and subject to additional cancellation fees.**

- **From 60 days prior to departure: No refund of any package amount paid.**

**Shoresh Study Tours initiated cancellation conditions:**

If there would ever be a serious security situation or war where the traveler's government would issue an advisory against all travel to Israel or in case of travel cancellations due to restrictions from the Government of Israel, the government of the traveler, or a recognized international health body because of world security or epidemic disease issues that happens 122 days or less before departure, you would be refunded the full cost of the land portion of the tour minus the \$550 per person administration fee plus unrecoverable fees apply. Should the group tour be re-booked for a future date, \$50 per person administration fee will be deducted and the rest of the funds transferred to the new tour. Those unable to rebook will be subject to a non-rebooked tour rules.

**Protect Your Investment:** Medical Travel Insurance **is mandatory** and available through MVTI. Additional coverage is optional but strongly recommended. **A pre-existing medical condition exclusion waiver is available if coverage is purchased within 10 business days of the initial deposit unless specified otherwise.** Further information will be provided after initial registration via email or by contacting your MVTI consultant. **Private travel insurance is accepted.** If such a policy is purchased, you are required to provide to MVTI the name of the company and the policy number.

**Passport, Visa & Health Requirements:** A valid passport is required. If you do not have a valid passport, you should apply for one immediately. Information on obtaining or renewing a US passport can be found at

<https://travel.state.gov/content/passports/en/passports.html> If you now have a passport, **please verify that it is valid for at least 6 months from the return date of your trip.** A visa for Israel is not required for US citizens. Non-US Citizens are responsible to fulfill entry requirements for countries to be visited by contacting an appropriate consulate. **Vaccination requirements** are subject to change and a responsibility of the traveler. Please check with an official organization that is authorized by the government to issue such restrictions / requirements.

**Rates & Fares Information:** Cost of the tour or a group block airfare is based on a specific group size traveling together. **Fewer tour participants in the group will result in a price increase.** The quoted tour price is also based on the current rate of exchange. Fluctuation in the foreign exchange rate can result in price increase.

**Tour Operator Itinerary Changes:** The Tour Itinerary is provided by Shoresh Study Tours and cannot be changed unless approved by the Group Leader and Shoresh Study Tours. However, Shoresh Study Tours reserves the right to alter or change the itinerary and /or the sites included should it be deemed necessary due to local conditions, time restrictions or other circumstances.

**Traveler Safety:** In the ever-changing world situation, MVTI recommends personal monitoring of news for tour destinations. For the latest country information from the US Department of State, please visit <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

**Attention:** *Travelers are not recommended to walk around apart from the group for security / safety reasons.*

**Disabilities:** Guests with disabilities or dietary restrictions should inquire in advance about whether their needs can be accommodated.

**Please be aware, all Shoresh Study Tours require a significant amount of walking and climbing stairs.**

**General Disclaimer:** MVTI and their employees, agents, officers, shareholders, and staff are acting as a mere agent for SUPPLIERS in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by the travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). MVTI, therefore, shall not be responsible for breach of contract or any international or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or any of your customers. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any such suppliers rates, bookings, reservations, connections, scheduling, or handling of personal effects. MVTI shall not be responsible for any injuries, damages or losses caused to any traveler in connections with terrorist activities, social or labor unrest, mechanical or constructions failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of the MVTI control. Traveler assumes complete and full responsibility for, and hereby releases the agent from, any duty of checking and verifying all passport, visa, vaccination, or other entry requirements of each destination and all safety and security conditions of such destinations, during the lengths of the proposed travel. For information concerning possible dangers at international destinations, contact Travel Advisory Section of the US State Department, 202 647 5225. For medical information call the US Center for Disease Control, (404)3324559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. MVTI is not responsible for cancellation of any service/s and/or refunds from any supplier or carrier that may cease operations. MVTI is hereby warned of the above risk as well as possible travel industry bankruptcies and medical and climatic disruption, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations or bookings after issuance shall constitute consent to the above and an agreement of his/her part to convey the contents hereto his/her travel companions or group members'

Contracted airlines reserve the right to change equipment and schedule without notice and will not be liable for the delays or cancellations due to the weather, or any other causes beyond their control. These tickets are refundable and non-transferable (See Refund section). In case of travel cancellations due to restrictions from US Department of State or WHO etc. (Travel Warnings/Public Announcements/SARS alerts) because of world security or epidemic diseases issues, Mission Valley Travel, Inc. will retain 100.00 service fees per passenger for services provided and will process any changes or refunds according to the airline guidelines. If taxes & fuel surcharges will increase passenger will be required to pay the difference. In case of the decrease in taxes & fuel surcharges, no residual value will be applied. Travel Insurance is required for this arrangement. IF you not a US citizen or resident you must obtain travel insurance coverage and cancellation in the country of your origin through an insurance selling agency.