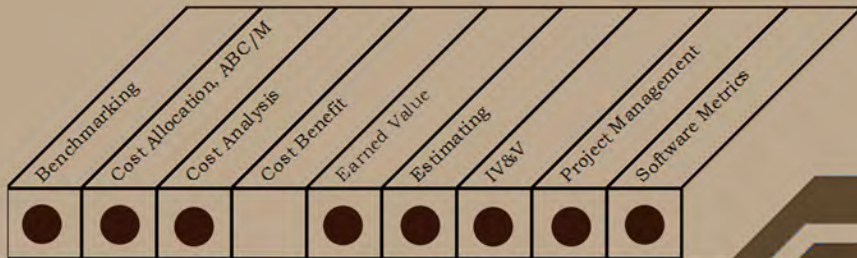




CASE STUDY: California Department of Child Support Services

DCSS processes approximately \$2.5 billion dollars per year in collections through their core financial system. The California Child Support Automation System (CCSAS) is the largest in the nation, representing 1.6 million cases, over 50,000 function points in software size, and costing more than \$1 Billion.



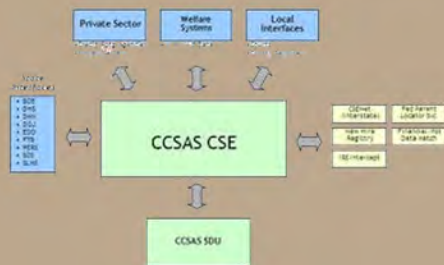
SUMMARY

Client Web URL:

www.childsup.ca.gov/Home/AboutDCSS/CaliforniaChildSupportAutomationSystemCCSAS/tabid/202/Default.aspx

Client Size: \$2.5 Billion, 8,000 employees

Client Market Segments: State government



[Level 4 Ventures]...is proof that information technology companies needn't be located in the heart of the action. From Rancho San Diego, [Roetzheim's] Cost Xpert Group was able to predict the failure of the state's \$100 million so-called 'Deadbeat Dad Tracking System' two years before it went belly-up. San Diego Union Tribune

CLIENT PROBLEM

Difficulty estimating costs at the feasibility stage, validating vendor cost proposals, auditing projects, and justifying sole source expenditures to oversight agencies especially for change requests during project implementation.

PROPOSED SOLUTION

We have supported CCSAS for more than fifteen years, helping them in a Quality Assurance role, auditing vendor performance, IV&V, and preparing independent estimates using industry standard metrics as part of cost justification activities.

RESULTS

Our over 100 independent estimates have averaged within 3% of actual costs. Federal oversight agencies have praised the State for the rigor of their cost oversight.