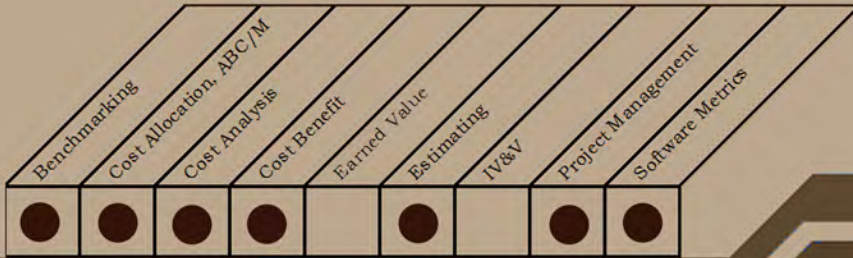




CASE STUDY: Texas Department of Health and Human Services

The Texas Department of Human Services is one of the largest social service agencies in the world, with more than 15,000 employees administering a budget of over \$4 billion.



SUMMARY

Client Web URL: www.hhs.state.tx.us

Client Size: 15,000 employees, \$4 Billion

Client Market Segments: State and Local



P[Level 4 Ventures]...is proof that information technology companies needn't be located in the heart of the action. From Rancho San Diego, [Roetzheim's] Cost Xpert Group was able to predict the failure of the state's \$100 million so-called 'Deadbeat Dad Tracking System' two years before it went belly-up. San Diego Union Tribune

CLIENT PROBLEM

The Texas Department of Social Services was reviewing alternate strategies for replacing their central social services support application. They needed to determine the relative costs, schedules, and risks associated with maintaining the existing application; rewriting the existing application in a similar technical environment; or moving the existing application to a web based environment.

PROPOSED SOLUTION

We offered tools, training, and consulting to the State. Social Services specific costing models were used to determine implementation and maintenance costs associated with each of the three alternatives.

RESULTS

The State was able to accurately forecast the total cost under each scenario. These forecasts were used to obtain State and Federal approval to go forward with the approach that minimized the cost and risk to the State.