

Welling & Crossley redemption promotion

To be eligible to claim a select Coast product (bonus item), individuals must purchase an Welling & Crossley product from the portable range from any participating dealer Australia or New Zealand (Qualifying Purchase) between 09:00am AEDT on 15/03/2025 and 23:59pm AEST on 30/06/2025 (Promotional Period) and make a claim by 11:59pm 15th July 2025 AEST. Each valid claim received within the Promotional Period will receive the bonus item.

Qualifying purchases and bonus item options:

Qualifying purchase (Part number)	RRP inc GST	Bonus item option 1	Valued at	Bonus item option 2	Valued at
WC-P3750	\$1,235.99	XP11R	\$199.00	EAL22	\$99.00
WC-P8750	\$1,955.00	XP11R	\$199.00	EAL22	\$99.00
WC-P11250i	\$2,599.00	XP40R	\$369.00	XPH30R	\$199.00
WC-P13750	\$4,299.00	XP80R	\$499.00	XPH34R	\$249.00
WC-P13750RCD	\$4,329.00	XP80R	\$499.00	XPH34R	\$249.00
WC-3200Si	\$1,299.00	XP11R	\$199.00	XPH25R	\$119.00
WC-6000Si	\$2,299.00	XP18R	\$279.00	XPH25R	\$119.00
WC-9000Si	\$4,249.00	XP80R	\$469.00	XPH34R	\$249.00

To claim, individuals must go online to <https://wellcross.com.au/offers> or <https://wellcross.co.nz/offers>, enter their details as prompted, submit the online claim form, including the claimant's details and upload a photo of the product and of the receipt. Claimants must retain original receipt to verify claim.

TERMS AND CONDITIONS:

1. Instructions and information on how to claim the bonus item form part of these Terms and Conditions. Participation in the Welling & Crossley Promotion (Promotion) is deemed acceptance of these Terms and Conditions. Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
2. Participation in this Promotion is only open to permanent Australian and New Zealand residents.
3. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including place of residence and proof of purchase) and to disqualify any claimant who the Promoter reasonably believes has submitted a claim that is not in accordance with these Terms and conditions or who tampers with the claim process in any way. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
4. Incomplete, ineligible, indecipherable, late or illegible claims will be deemed invalid. The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible or misdirected claims, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The Promoter has no control over telecommunications, networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise.

The Promoter is not liable for any consequences of user error including (without limitation) costs incurred.

5. Only one (1) claim permitted per Qualifying purchase. Multiple claims on the same Qualifying Purchase are not permitted.
6. To claim, individuals must go online to <https://wellcross.com.au/offer> or <https://wellcross.co.nz/offer>, enter their details as prompted, submit the online claim form, including the claimant's details and upload a photo of the product and of the receipt. All claims must be received by 15th July 2025.
7. Claimants must retain their original purchase receipt for the Qualifying Purchase in their claim as proof of purchase. Failure to produce this proof of purchase for a claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim and forfeiture of any right to the bonus item. Purchase receipt must clearly specify the product purchased, the store of purchase and that the purchase was made during the promotional period but prior to the claim.
8. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
9. The Promoter's decision is final and no correspondence will be entered into.
10. For each valid claim received for a Qualifying Purchase, claimants will be awarded with the bonus item.
11. The bonus item will be sent to the address provided on the claim form (Australian and New Zealand delivery addresses only, no postal addresses) within twenty-eight (28) days from the date of receipt by the Promoter of a valid claim. Once the bonus item has left the Promoter's/supplier's premises, the Promoter and its agencies and companies associated with the promotion will not be responsible for any delay in delivery, loss or damage to the bonus item.
12. The Promoter accepts no responsibility for any tax implications that may arise from the receipt of the purchase. Independent financial advice should be sought.
13. If for any reason a claimant does not redeem the bonus item by the time stipulated by the Promoter, then the bonus item will be forfeited. The Promoter is not responsible for any bonus items lost in transit.
14. All claim forms, images of product and receipts received by the Promoter, become the property of the Promoter.
15. Any costs associated with participating in this Promotion (including registering online and submitting a claim) are the claimants' responsibility.
16. If for any reason beyond the reasonable control of the Promoter any aspect of this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated (including, but not limited to, by reason of infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition) the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; (b) invalidate any claims; or (c) to modify, suspend, terminate or cancel the Promotion, as appropriate.
17. Except for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law), the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under

the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or bonus item that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) participation in the Promotion.

18. Entrants consent to the Promoter using the personal information provided in connection with this promotion for the purposes of facilitating the redemption, including to third parties involved in the promotion and any relevant authorities. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter including third parties may, for an indefinite period, unless otherwise advised, use the private information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.
19. The Promoter is White International Pty Ltd of 60 Ashford Avenue Milperra NSW 2214 ABN 48 000 119 380. Phone 1300 783 601.