Summer Heroes 2026 Cashback Offer

Terms & Conditions

Summary:

To be eligible to claim a $50 (including GST) cashback in the form of a digital gift card, individuals must purchase a participating product from any participating dealer in Australia (Qualifying Purchase) between 12:01am AEDT on 1/11/2026 and 23:59pm AEST on 31/01/2027 (Promotional Period). Each eligible claim received within the Promotional Period will receive the cashback, subject to the below Terms & Conditions.

Purchase a participating product and submit a video and photos that meet the eligible criteria to be eligible for your cashback.

To claim, individuals must go online to www.summerheroes.com.au, enter their details as prompted, submit the online claim form, including the claimant's details and upload the receipt. Claimants must retain original receipt to verify claim.

1. **Promoter**
   The promoter is White International Pty Ltd ABN 48 000 119 380 of 60 Ashford Avenue, Milperra NSW 2214 ("Promoter").

2. **Promotion Period**
   The promotion opens at 12:01am AEDT on 1 November 2026 and closes at 11:59pm AEDT on 31 January 2027, unless extended or withdrawn earlier in accordance with these Terms and Conditions.

3. **Who can participate**
   This promotion is open to Australian residents aged 18 years and over who purchase a participating product from a participating dealer during the Promotion Period.

   Employees of the Promoter, participating agencies and suppliers directly involved in the promotion are not eligible to claim cashback.

4. **Participating products**
   Participating products include products (excluding spare parts and accessories) from the following brands:
   - DAB
   - Bianco NXT
   - Atlas Filtri
   - Ecosoft
   - Welling & Crossley
   - Clearbore

5. **How to submit an eligible claim:**
   a. Purchase a participating product during the promotional period.

b. Submit the online claim form with name, contact details, product purchased, participating dealer, proof of purchase and a short story summary.
c. Upload an eligible video between 30 seconds and 2 minutes that clearly shows the product and explains the problem it helped solve, and 1-5 photos.
d. Confirm permission for White International to use the submitted story, photos and video for marketing purposes.

6. Video submission requirements

What makes an eligible video:

a. Be between 30 seconds to 2 minutes long (no larger than 100mb)
b. Mention the name of the participating product in use with it clearly shown in the video
c. The dealer you purchased the participating product from
d. The problem and solution the product is solving
e. Include footage of the installed product

The claim must also:

f. The content must not show unsafe installation, product misuse or incorrect technical claims.
g. Any people shown in the content must have agreed to be included. Any submission containing a person under 18 years of age must be accompanied by written consent from the parent or legal guardian.
h. Not include offensive, unlawful, defamatory or inappropriate content
i. Be clear footage and sound
j. Include photo(s) of the installation

7. Participating dealers

To be eligible, the participating product must be purchased from a participating dealer during the Promotion Period. The list of participating dealers can be found on the promotional website in the dealer locator.

8. How to claim the cashback

To claim the cashback, the consumer must complete the online claim on the form on the promotional website during the Promotion Period or within the promotional period.

The participant must provide:

- Full name
- Email address
- Phone number
- Suburb/State/Territory of installation
- Participating dealer purchased from
- Product purchased
- Serial number
- Proof of purchase
- A short written summary
- A video submission
- Photo submission
- Consent for the Promoter to store and publish the submitted content for marketing purposes

9. Cashback offer

Eligible approved claims will receive **$50 (including GST) cashback**.

Cashback is limited to one approved cashback claim per eligible product purchased, unless otherwise stated by the Promoter. Cashback is not transferable, exchangeable or redeemable for any alternative benefit.

Each participating product purchased constitutes a separate eligible claim. Claimants may submit one (1) cashback claim per participating product purchased, subject to verification and compliance with these Terms and Conditions.

Only one (1) cashback claim may be submitted and approved per participating product purchased. Once a claim has been approved for a participating product, no further claims relating to that product, purchase transaction or proof of purchase will be accepted, regardless of whether the subsequent claim is submitted by another individual or entity.

A claim will be approved where all required information is provided and the submission complies with the eligibility requirements and content requirements set out in these Terms and Conditions.

Cashback will be provided by digital VISA or Mastercard vouchers within 28 days after the claim is approved.

10. Limits on claims

The cashback offer is limited to a maximum of 50 approved claims per week. Claimants acknowledge that cashback availability is limited and operates on a first valid claim received basis. Once the weekly allocation is exhausted, further claims submitted during that week will not be eligible for cashback, but can be claimed the following week.

Any unused claims each week will be rolled over in the following week.

Claims will be assessed in the order they are received.

The weekly claim limit resets at 12:00am (AEST/AEDT) each Monday during the Promotional Period.

11. Claim review and approval

All claims are subject to review by the Promoter. The Promoter may reject any claim that:

- Does not meet these Terms and Conditions
- Does not include valid proof of purchase
- Is incomplete, illegible or submitted late
- Contains false or misleading information
- Does not include the required permissions
- Includes unsafe, inappropriate or misleading content

- Refers to a non-participating product or non-participating dealer
- The Promoter may request additional information to verify a claim, including original proof of purchase, product serial number, additional details about the installation/application, address of the installation or confirmation from the participating dealer.

12. No random draw

This promotion is a cashback offer for eligible approved submissions. There is no random draw, raffle, lottery or chance-based prize allocation. Submitting a claim does not guarantee approval. Cashback will only be provided where the submission meets these Terms and Conditions.

13. Summer Hero features

Approved submissions may be selected by the Promoter to be featured as "Summer Hero" stories.

- Feature opportunities may include use on:
- Websites
- Social media
- Promotional emails
- Digital advertising
- Dealer marketing material
- Brochures
- Catalogues
- Internal training material
- Sales presentations
- Being featured is at the Promoter's discretion and is not guaranteed.

14. Content permission and licence

By submitting content, the participant confirms that:

- The content is original or the participant has the right to submit it
- The participant has obtained consent from any person appearing in the content
- The content does not infringe the rights of any third party
- The story and claims made in the content are genuine and accurate
- The participant grants the Promoter a royalty-free, worldwide, non-exclusive licence to use, reproduce, edit, adapt, publish, communicate and distribute the submitted content for marketing, promotional, educational and internal business purposes.

This licence includes permission for the Promoter to:

- Edit video length
- Add captions, text, graphics, branding or music
- Change the order of scenes
- Adjust sound and image quality
- Blur faces, signage, addresses or other identifying details where appropriate
- Use extracts from the submission
- Rewrite or edit written comments for clarity, grammar and formatting, without changing the meaning

The participant acknowledges that approved content may continue to be used after the Promotion Period ends.

15. Privacy

Personal information will be collected and used by the Promoter to administer the promotion, review claims, contact participants, provide cashback and use approved content for marketing purposes where permission has been provided. Personal information will be handled in accordance with the Promoter's Privacy Policy.

Marketing communications will only be sent where the participant has opted in to receive them.

Participants should not provide personal information about another person unless they have that person's consent.

The Promoter's Privacy Policy is available at www.whiteint.com.au/privacy-policy.

16. Proof of purchase

A valid proof of purchase must clearly show:

- Purchase date
- Product purchased
- Dealer/store name
- Transaction amount
- Receipt/invoice number, where available
- The Promoter may reject claims where proof of purchase cannot be verified.

17. Misuse or fraudulent claims

The Promoter may disqualify any participant or dealer who tampers with the claim process, submits fraudulent or misleading information, submits duplicate claims, or otherwise acts in breach of these Terms and Conditions.

18. Changes to the promotion

The Promoter may vary, suspend or cancel the promotion if required due to circumstances outside its control, subject to applicable laws. The Promoter will take reasonable steps to notify participants of any material changes.

19. Liability

Nothing in these Terms and Conditions limits any rights a participant may have under Australian Consumer Law. To the extent permitted by law, the Promoter is not responsible for lost, delayed, corrupted, incomplete or misdirected claims, technical issues, or any loss or damage arising from participation in the promotion, except where caused by the Promoter's negligence or breach of law.

20. Promotional pricing

White International reserves the right to correct any typographical, pricing, product description, or promotional errors at any time. In the event of an error,

White International or their reseller is not obliged to supply products at the incorrect price and reserves the right to cancel or amend affected orders prior to acceptance.

21. Acceptance of Terms

By submitting a claim, participants agree to these Terms and Conditions.