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State	Paying for Telehealth	Effective Date	POS	Modifier	Cost Sharing*	Therapy** Services Coverage	More Info
North Carolina  Updated: 4/23/2020	Yes Can use phone if video not available. Append CR modifier when phone only	3/6/2020	02	CR if audio only	Yes	No specific notation	<a href="https://www.bluecrossnc.com/provider-news/covid-19-additional-details-about-relief-efforts">https://www.bluecrossnc.com/provider-news/covid-19-additional-details-about-relief-efforts</a>  <a href="https://www.bluecrossnc.com/sites/default/files/document/attachment/services/public/pdfs/medicalpolicy/telehealth.pdf">https://www.bluecrossnc.com/sites/default/files/document/attachment/services/public/pdfs/medicalpolicy/telehealth.pdf</a>
North Dakota  Updated: 4/23/2020	Yes	3/16/2020	02	No e-visits require modifier 95	No cost sharing	Yes	<a href="https://www.bcbsnd.com/providers/news-resources/healthcare-news/covid-19-telehealth-expansion-update">https://www.bcbsnd.com/providers/news-resources/healthcare-news/covid-19-telehealth-expansion-update</a>
Ohio  Reviewed: 4/23/2020	Yes	3/17/2020	02	95 or GT	No cost sharing	Yes	<a href="https://providernews.anthem.com/ohio/article/information-from-anthem-for-care-providers-about-covid-19-9">https://providernews.anthem.com/ohio/article/information-from-anthem-for-care-providers-about-covid-19-9</a> Updated 4/22/2020
Oklahoma  Updated: 4/23/2020	Yes, but only established patients	3/15/2020	02	95, GT, GQ	No cost sharing	Yes	<a href="https://www.bcbsok.com/provider/news/2020/2020_03_19.html">https://www.bcbsok.com/provider/news/2020/2020_03_19.html</a> Updated 4/17/2020  NEW: <a href="https://www.bcbsok.com/provider/pdf/covid-19-faqs-4-2-20.pdf">https://www.bcbsok.com/provider/pdf/covid-19-faqs-4-2-20.pdf</a>
Oregon  Updated: 4/23/2020	Yes	3/19/2020	44 POS that would have been reported had the service been furnished in person	95GT During the PHE	Yes	No specific notation	<a href="https://www.regence.com/provider/library/whats-new/covid-19">https://www.regence.com/provider/library/whats-new/covid-19</a>  NEW (refer to POS and modifier usage during PHE above) <a href="https://www.regence.com/provider/library/policies-guidelines/reimbursement-policy/virtual-care">https://www.regence.com/provider/library/policies-guidelines/reimbursement-policy/virtual-care</a>

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Pennsylvania – Capital Blue	Yes		02		No cost sharing	Yes	<p><b>NEW:</b>  <a href="https://www.capbluecross.com/wps/portal/cap/provider/covid-19-information/telehealth">https://www.capbluecross.com/wps/portal/cap/provider/covid-19-information/telehealth</a></p> <p>access Network Reimbursement Policy (NR-30.026) in the Provider Library on the Portal</p>
Updated: 4/23/2020							
Pennsylvania – Highmark	Yes	3/13/2020	02	95 or GT	No cost sharing	Yes	<p><b>NEW:</b>  <a href="https://hbs.highmarkprc.com/COVID-19/Telemedicine-and-Virtual-Visits#coding-billing">https://hbs.highmarkprc.com/COVID-19/Telemedicine-and-Virtual-Visits#coding-billing</a></p> <p><a href="https://content.highmarkprc.com/Files/ClaimsPaymentReimb/ReimbPolicies/rp-046.pdf">https://content.highmarkprc.com/Files/ClaimsPaymentReimb/ReimbPolicies/rp-046.pdf</a></p>
Updated: 4/23/2020							
Rhode Island	Yes, TBA	3/18/2020 Hold claims	02	CR	No cost sharing	Yes	<p><a href="https://www.bcbsri.com/providers/update/bcbsri-announcement">https://www.bcbsri.com/providers/update/bcbsri-announcement</a></p> <p><b>UPDATED:</b>  <a href="https://www.bcbsri.com/providers/sites/providers/files/policies/2020/03/2020%20Telemedicine%20Telehealth%20and%20Telephone%20Services%20-%20Temporary%20Policy%20-%20Effective%203.18.20%20-%20Update%203.27.pdf">https://www.bcbsri.com/providers/sites/providers/files/policies/2020/03/2020%20Telemedicine%20Telehealth%20and%20Telephone%20Services%20-%20Temporary%20Policy%20-%20Effective%203.18.20%20-%20Update%203.27.pdf</a></p> <p>Login to portal</p>
Updated: 4/23/2020							

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State	Paying for Telehealth	Effective Date	POS	Modifier	Cost Sharing*	Therapy** Services Coverage	More Info
South Carolina	Yes Additional services added on 4/16/2020	3/16/2020	POS that would have been reported had the service been furnished in person	95	No cost sharing	Yes	<a href="https://web.southcarolinablues.com/providers/providernews/providernewsarchives/2020providernews.aspx?articleid=1216">https://web.southcarolinablues.com/providers/providernews/providernewsarchives/2020providernews.aspx?articleid=1216</a>  <a href="http://www.cam-policies.com/internet/cmpd/cmp/mdclplcy.nsf/DispContent/76916BD004ECADE1F852581C90051F42B?opendocument">http://www.cam-policies.com/internet/cmpd/cmp/mdclplcy.nsf/DispContent/76916BD004ECADE1F852581C90051F42B?opendocument</a> Updated 4/2020  <a href="https://web.southcarolinablues.com/providers/providernews/providernewsarchives/2020providernews.aspx?articleid=1223">https://web.southcarolinablues.com/providers/providernews/providernewsarchives/2020providernews.aspx?articleid=1223</a>
Updated: 4/23/2020							
South Dakota	Yes 99201-99203 99211-99215	3/16/2020	02	No Do not use GT or 95 or the claim will deny	No cost sharing	Yes	<a href="https://www.wellmark.com/Provider/CommunicationAndResources/covid-19-updates.aspx">https://www.wellmark.com/Provider/CommunicationAndResources/covid-19-updates.aspx</a> **These guidelines can be found in the "Payment Policies and Reports" section of the Wellmark Provider Guide on Wellmark.com (Provider > Communications and Resources > Provider Guide).
Reviewed: 4/23/2020							
Tennessee	Yes	3/16/2020	02	95	Yes	Yes	<a href="https://bcbstupdates.com/provider-faq/">https://bcbstupdates.com/provider-faq/</a> Updated 4/21/2020
Updated: 4/23/2020							

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State	Paying for Telehealth	Effective Date	POS	Modifier	Cost Sharing*	Therapy** Services Coverage	More Info
Texas	Yes (new & established patients)	3/10/2020	02	95, GT, GQ	No cost sharing	Yes	<a href="https://www.bcbstx.com/provider/covid-19-preparedness.html">https://www.bcbstx.com/provider/covid-19-preparedness.html</a> Updated 4/20/2020  <a href="https://www.bcbstx.com/provider/pdf/tx_using_telemed_telehealth_covid19.pdf">https://www.bcbstx.com/provider/pdf/tx_using_telemed_telehealth_covid19.pdf</a> Updated 4/22/2020  <b>FAQ:</b> <a href="https://www.bcbstx.com/provider/pdf/tx_provider_faq_covid19.pdf">https://www.bcbstx.com/provider/pdf/tx_provider_faq_covid19.pdf</a>
Utah	Yes	3/19/2020	11 POS that would have been reported had the service been furnished in person	95GT During the PHE	Yes	No specific notation	<a href="https://www.regence.com/provider/library/whats-new/covid-19#temporary-updates-to-telehealth">https://www.regence.com/provider/library/whats-new/covid-19#temporary-updates-to-telehealth</a>
Vermont	Yes	3/13/2020	02	95 or GT	Yes	Yes	<b>NEW:</b> <a href="https://www.bcbsvt.com/sites/default/files/2020-04/cpp-03-bcbsvt-telemedicine-pmt-policy-03.19.20-rev04.06.20.pdf">https://www.bcbsvt.com/sites/default/files/2020-04/cpp-03-bcbsvt-telemedicine-pmt-policy-03.19.20-rev04.06.20.pdf</a>
Virginia	Yes	3/17/2020	02	95 or GT	No cost sharing	Yes	<a href="https://providernews.anthem.com/virginia/article/information-from-anthem-for-care-providers-about-covid-19-updated-april-22-2020">https://providernews.anthem.com/virginia/article/information-from-anthem-for-care-providers-about-covid-19-updated-april-22-2020</a> Updated 4/22/2020

### Payor Telehealth Policies (Please check back for periodic updates)

State	Paying for Telehealth	Effective Date	POS	Modifier	Cost Sharing*	Therapy** Services Coverage	More Info
Washington	Yes, but only for e-Visits or check-ins (very low RVU)	3/6/2020	02 POS that would have been reported had the service been furnished in person	95 or GT During PHE	Yes	No specific notation	<a href="https://www.premera.com/wa/provider/coronavirus-faq/">https://www.premera.com/wa/provider/coronavirus-faq/</a>
Updated: 4/23/2020							
West Virginia	Yes	3/13/2020	02	95 or GT	No cost sharing	Yes	<a href="https://hwvbcbs.highmarkprc.com/COVID-19/Telemedicine-and-Virtual-Visits">https://hwvbcbs.highmarkprc.com/COVID-19/Telemedicine-and-Virtual-Visits</a> <b>NEW: Telemedicine Code List</b> <a href="https://content.highmarkprc.com/Files/NewsletterNotices/SpecialBulletins/hmk-temp-telemed-code-list.pdf">https://content.highmarkprc.com/Files/NewsletterNotices/SpecialBulletins/hmk-temp-telemed-code-list.pdf</a>  <a href="https://content.highmarkprc.com/Files/ClaimsPaymentReimb/ReimbPolicies/rp-046.pdf">https://content.highmarkprc.com/Files/ClaimsPaymentReimb/ReimbPolicies/rp-046.pdf</a>
Updated: 4/23/2020							
Wisconsin	Yes	3/17/2020	02	95 or GT	No cost sharing	Yes	<a href="https://providernews.anthem.com/wisconsin/article/information-from-anthem-for-care-providers-about-covid-19-10">https://providernews.anthem.com/wisconsin/article/information-from-anthem-for-care-providers-about-covid-19-10</a> <b>Updated 4/22/2020</b>
Reviewed: 4/23/2020							



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Wyoming	Yes	3/20/2020	44 POS that would have been reported had the service been furnished in person	GT Telephonic visits – no GT modifier	Yes No cost sharing	Yes Add 99199 with .01 charge to PT/OT/SLP telemedicine services	<p><b>NEW:</b>  <a href="https://www.bcbswy.com/docs/providers/updates/Telemedicine_Matrix.pdf">https://www.bcbswy.com/docs/providers/updates/Telemedicine_Matrix.pdf</a></p> <p><a href="https://www.bcbswy.com/docs/providers/updates/E-bulletin_provider_update_COVID19_3_17_20.pdf">https://www.bcbswy.com/docs/providers/updates/E-bulletin_provider_update_COVID19_3_17_20.pdf</a></p> <p>FAQ 3/24/2020:  <a href="https://www.bcbswy.com/docs/providers/updates/BCBSWY_provider_update_COVID19_3_24_20.pdf">https://www.bcbswy.com/docs/providers/updates/BCBSWY_provider_update_COVID19_3_24_20.pdf</a></p>

Updated: 4/23/2020

Most commercial payors provide no cost sharing for services directly related to COVID-19. In the chart above, the answer “yes” to cost sharing is for telehealth services not directly related to COVID-19.

\*Most commercial payors state self-funded plans could opt out of no-cost sharing for telehealth. And some are subject to if the individual plan covers telemedicine.

\*\* PTs, OTs, and SLPs are not eligible providers for telehealth under Medicare. However, they can report E-visits, patient-initiated online *digital* services for established patients (e.g. online patient portal). They are represented by CPT codes 99421-99423 (0.43-1.39 RVUs) for physicians, physician assistants, and nurse practitioners and CPT codes G2061-G2063 (0.34-0.94 RVUs) for nonphysicians (PTs, OTs, SLPs). Commercial payors may cover certain therapy services under telehealth.