

# Information for carers

Reconstruct is independent of social services.



Your young person's Reconstruct visitor is called .....

Their Coordinator is called .....

You can contact us on 0800 389 1571 or 02476 678 053

[yourvoice@reconstruct.co.uk](mailto:yourvoice@reconstruct.co.uk)

An independent visitor is a volunteer who is trained and supported by Reconstruct. They will visit and befriend ..... and will take them out for a few hours once a month every month by arrangement with you and ..... They will -

## Treat you and your young person with respect

They will be reliable and will make clear arrangements and will always be friendly and polite.

## Spend quality one to one time

Activities and ideas for visits will be child led and appropriate. The visitor will be supportive of ..... they will be trustworthy and they will be a good role model. Most of all they should be fun!

## Be accountable

They will receive ongoing training and supervision and we will keep in touch with the young person, you and the social worker to make sure the service is going well.

## Thank you for supporting this match

By NOT using it as a punishment or a reward and by respecting your young person's information and contacting us directly if there are any changes or anything you think that would be helpful for us to know.

You can tell us if you are unhappy with something we do or don't do by emailing [yourvoice@reconstruct.co.uk](mailto:yourvoice@reconstruct.co.uk)



Part of the Antser Group

Remember if you need to contact us  
call us on the freephone number on 0800 389 1571  
or email us [yourvoice@reconstruct.co.uk](mailto:yourvoice@reconstruct.co.uk)