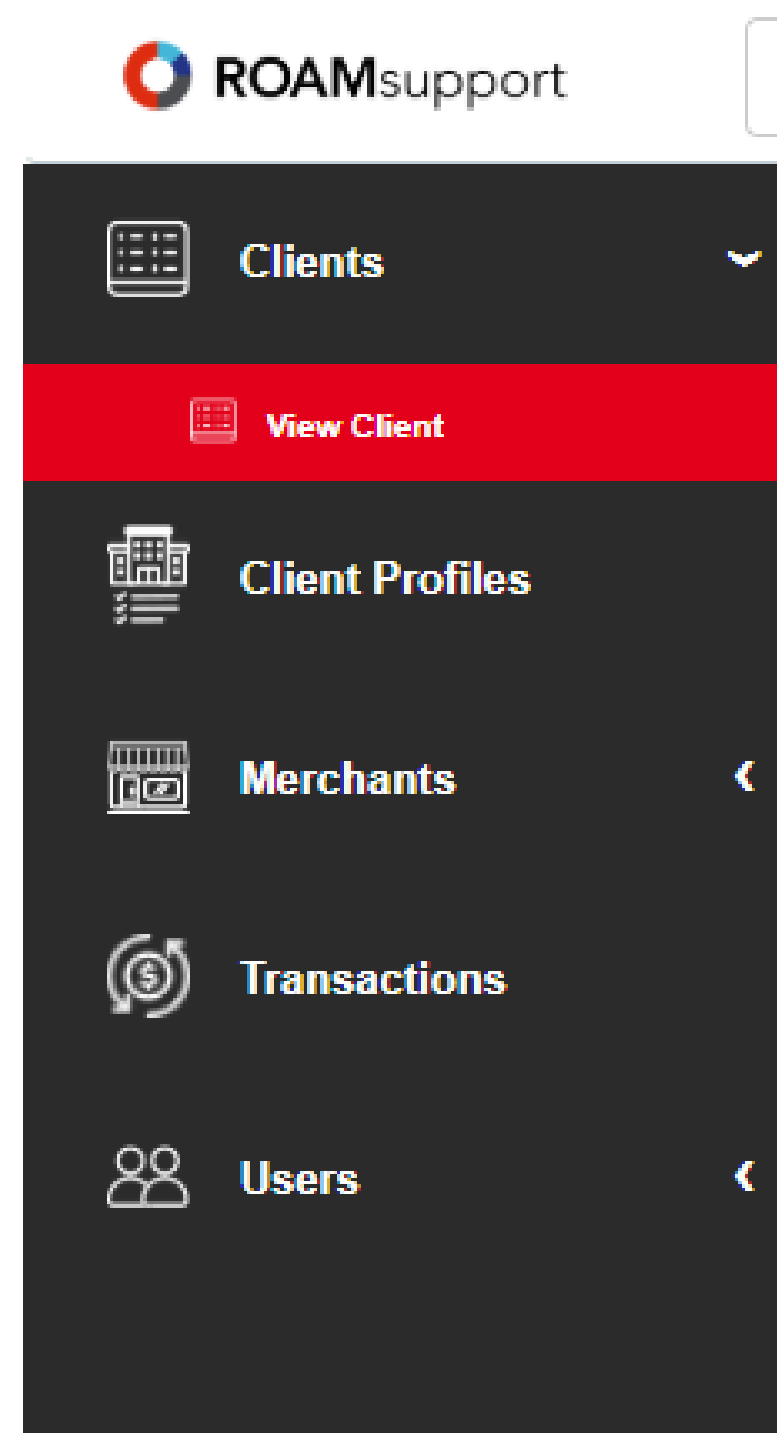


Viewing Audit Log Information

Posted: Nov 18, 2019

Audit logs provide an overview of all organizational activity, visible in hierarchical format. This means that visibility is limited to accounts that fall under the logged-in user. Log information includes billing, security, and general account activity. To view audit logs:

1. First, log in to ROAMsupport6 by following the steps outlined [here](#).
2. On the sidebar, open the **Clients** menu.



3. Click on View Client, under the Clients menu.

4. You will now be presented with the Client Details page. Scroll down on the page to view the **Audit Logs** section of the details page.

Operator User	Audit Type	Object Id	Object Type	Date & Time (UTC)	Operation	Field Change	Comment
acmeapd	General	5122	Organization	2019-11-12 13:07	CreateOrganization		Organization Id ...
RoamAdmin	General	3693	User	2019-10-15 11:43		Personal Email	Updated Persona ...
RoamAdmin	General	3693	User	2019-10-15 11:39		Personal Email	Updated Persona ...
RoamAdmin	General	3693	User	2019-10-15 05:52		Personal Email	Added Personal ...
acmeapd	General	5122	Organization	2019-10-08 08:45	CreateOrganization		Organization Id ...
acmeapd	General	5122	Organization	2019-10-08 08:44	CreateOrganization		Organization Id ...
acmeapd	General	5122	Organization	2019-10-08 08:42	CreateOrganization		Organization Id ...
acmeapd	General	5122	Organization	2019-10-08 08:34	CreateOrganization		Organization Id ...
acmeapd	General	5122	Organization	2019-10-08 08:32	CreateOrganization		Organization Id ...
acmeapd	General	5122	Organization	2019-10-08 08:31	CreateOrganization		Organization Id ...
RoamAdmin	General	3693	User	2019-10-08 08:22	UpdateUser	User.Status	Status has been ...

5. This screen provides specific line items of all activity. For more details on a specific activity, click to expand an additional informational tab.

RoamAdmin	General	3693	User	2019-10-08 08:22	UpdateUser	User.Status	Status has been ...
Operator User:	RoamAdmin	Date & Time (UTC):	2019-10-08 08:22	Comment:	Status has been updated to [Active]		
Audit Type:	General	Operation:	UpdateUser				
Object Id:	3693	Field Change:	User.Status				
Object Type:	User	New Field Value:		Old Field Value:			
11 total							

6. Expanding the log information provides a full history and change log for the selected activity.