ROAMmerchant Login



Viewing Client Profile List

Posted: Nov 20, 2019

1. First, log in to ROAMsupport6 by following the steps outlined here.

2. On the sidebar, click on Client Profiles.



3. You will now be presented with the Client Profiles screen.

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Clients	 Client Profiles 			
Client Profiles	+ CREATE PROFILE			
Merchants	<	Q	PRINT C EXPORT PDF	EXPORT CSV
(5) Transactions	Profile ID	Profile Name	Status	
22 Heare	No data for the current filter	rs		
	Displaying 0 - 0 of 0 Profiles Profiles per page	Displaying 0 - 0 of 0 Profiles matched. Show 25 • Profiles per page		

4. This screen is used to show details about the profiles associated with the logged-in client. It's important to note that profiles will not show up in the list by default, they must be searched.

5. Use the search field to input key words associated with the profile you wish to learn more about. If you do not input a search query, a list of all associated client profiles will be returned.



6. By searching for **profile1** as shown above, the Client Profiles screen will return the profiles associated with the search query.

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EIII Clients	 Client Profiles 			
Client Profiles	+ CREATE PROFILE			
Merchants	<	Q	PRINT SEXPORT PDF	EXPORT CSV
(3) Transactions	Profile ID	Profile Name	Status	
	54872	Profile1	Active	
🆧 Users	< 54871	Profile1	Active	
	Displaying 1 - 2 of 2 Profiles	matched. Show 25 • Profiles per page		

6. To view all of the details associated with a client profile, click on the respective line item. This will bring you to the profile page, which provides all details of the client profile, including profile information, profile configuration, and audit logs.

Client Profiles > Profile	1					
🕞 BACK 🛛 📅 MERCHANT	S + CREATE MERCHANT					PRINT
Client Profile Information						
Parent		5122				
Profile ID			54872			
Profile Name		Profile1				
Status 🕕		Active				
Client Profile Configuration						
Allow Duplicate MID		No				
Ingenico Customer Support Email 🕕			vest@roamdata.com			
Tender Type 🕕	Tender Type 💿		b			
Locale ()		en_US	en_US			
Audit Logs						
General Billing Security						
Operator User Audit Type	Object Id	Object Type	Date & Time (UTC)	Operation	Field Change	Comment
RoamAdmin General	54872	Organization	2019-11-20 08:48			processing.conf
1 total						

