Arizona Autism COALITION



The AHCCCS programs and managed care plans

An informational guide

October 2026

AHCCCS & Arizona Medicaid

Who does what

ORGANIZATION	PRIMARY ROLE
CMS	Federal Medicaid oversight and approval of state plans and waivers
AHCCCS	State program administration, policies and oversight of contractors
MCO – Managed Care Organization / health plan	Provider network, service decisions, care coordination and claims
Provider	Deliver covered care and support claims with required documentation
Member	Receive care and exercise coverage and appeal rights

What AHCCCS Looks Like

AHCCCS contracts with health plans to provide services to AHCCCS members. There are several health plans contracted by AHCCCS.

Below are some examples of AHCCCS – Medicaid plans.















Regardless of the logos on the cards, these are ALL AHCCCS contracted plans.

Arizona’s main coverage pathways

PATHWAY	PURPOSE / POPULATION
ACC	**AHCCCS Complete Care:** integrated physical and behavioral care for most members – MCO’s Managed Care Organizations
ACC-RBHA	Regional Behavioral Health Agreements, including integrated care for assigned members with SMI – Serious Mental Illness
ALTCS-EPD	Long-term care for eligible elderly and/or physically disabled members
ALTCS-DD / DDD	Long-term care for eligible members with developmental disabilities
Other pathways	AIHP, tribal programs and DCS Comprehensive Health Plan

DDD: two service routes

DDD / QUALIFIED VENDOR ROUTE	DDD HEALTH PLAN ROUTE
Most authorized LTSS through DDD qualified vendors and specialty contractors	Physical healthcare, behavioral healthcare and Children's Rehabilitative Services
DDD planning and support coordination direct the member's authorized supports	Mercy Care or UHCCP statewide, or the DDD Tribal Health Program for eligible members
Examples: habilitation, attendant care and DDD respite	Specific LTSS exceptions include nursing facilities, AAC devices and emergency alert systems

DDD eligibility, ALTCS enrollment and authorization for an individual service are separate determinations.

Current ACC health plans

PLAN	SERVICE AREA SUMMARY
Arizona Complete Health	North, Central and South
Banner-University Family Care	Central and South
Molina Healthcare	Central
Mercy Care	Central
BCBS of Arizona Health Choice	North and Central
UnitedHealthcare Community Plan - UHCCP	Central and Pima County

County and ZIP code rules apply. ZIP codes 85542, 85192 and 85550 follow the South service area.

ALTCS and long-term services

- **ALTCS means Arizona Long Term Care System.** It adds long-term services for eligible members.
- Services can include nursing facilities, attendant care and supports in the community.
- Eligibility requires the applicable financial and medical or functional criteria.
- ALTCS-EPD and ALTCS-DD use different contractors and service arrangements.

Current EPD plans: **Mercy Care, Banner-University Family Care and UHCCP.**

Five facts to remember

1. AHCCCS administers Arizona Medicaid and oversees its contractors.
2. The member's program and plan product determine who handles the service.
3. DDD services can involve both a qualified vendor route and a health plan route.
4. Enrollment, authorization and a payable claim each require their own checks.
5. The correct appeal, claims or other disputes - remember deadlines matter



Reference links

AHCCCS health plan directory: azahcccs.gov/healthplans

Contracts, ACOM and AMPM: azahcccs.gov

DDD health plan responsibilities: des.az.gov, “DDD Health Plans Information”

Federal managed care and EPSDT requirements: medicaid.gov