



Verifone Managed Services

From onboarding and deployment to kitting and beyond, pick from our suite of end-to-end logistics services and support your business your way.



www.verifone.com

A good payments provider offers the right tools your business needs for the path ahead – a great one helps you set them up and takes that journey with you.

As the proven commerce experts empowering businesses of all types and sizes across the globe, we know that shaping and implementing the right payment infrastructure can be an extensive process no matter the project scope or environment. What would it mean to your business if your payments partner could handle that rollout for you? And what if you could still maintain full control and visibility from start to finish? Here at Verifone, being your trusted payments architect doesn't stop when we sell a device or payment service – it's only the beginning.

Verifone's Managed Services solution is the safety net that provides the coordinated touchpoints, tools, personnel and other resources you need to keep your business at its best while also saving you time and money. We offer personalized merchant onboarding and self-service portals that are conveniently accessed through a single, centralized tool. Merchants can easily order, sign, track and monitor devices and shipping processes. Partners, Developers and Resellers can utilize our Portfolio services to do the same for their own merchants, streamlining the onboarding process for each of their customers integrating our solutions. We also customize device configurations and pre-load them

with your specifications, all before shipping them with the specific kitting and components you desire in every box.

Tired of third-party vendors and technician services piecing your solution together on the back end? Looking for some peace of mind for rapid installation and on-site repair support? There's good news: we'll do that for you, too. We maintain a fully end-to-end deployment and logistics network, complete with in-house certified technicians and warehouse operations, so we can walk in the front door with your solution in-hand and ready to implement. We save our merchants money by cutting out the middlemen and we save them time by coordinating everything on our end. We'll even manage your estate of devices on your behalf.

We're your one-hand-to-shake for everything payments: always there, but never in the way. Select which of our Managed Services support your business best and don't worry about the rest – we've got you covered.



Solution Benefits



Personalized Onboarding.
Our Merchant Onboarding Portal (MOP) offers operators a unique self-service tool to monitor their boarding process and drive a faster time to market. This intuitive touchpoint encourages merchants to self-manage, track updates, get notifications and follow the order fulfillment process from start to finish, shaping an engaging end-to-end experience that is tailored to fit a merchant’s individual look and feel. Enjoy a streamlined rollout experience by having everything tied together in one convenient place.



Ordering, Configurations and Kitting.
Our Device Services ensure your payment devices are always ready when you need them, configured how you want them and ready to get to work right out of the box. We'll get the software and security keys prepared and installed on your devices before we send them out, and merchants can have complete control over what devices and components are included in every box that ships – and track it every step of the way.



End-to-End Coverage.
Verifone’s logistics network keeps all deployment, installation and technician processes under our direct control, saving you time and money throughout the experience by cutting out third-party vendors and additional fees. With over 3,000 certified technicians working through more than 400 service inventory locations, our network of deployment and logistics services are here to serve you wherever you do business.



Dedicated Support Resources.
We’re here to make sure you have what you need to be successful – from web resources like customized self-service portals, how-to guides and other common documentation to individual account touchpoints and managed estate management. And when a problem does arise? Our highly trained customer support representatives are available 24/7/365, fluent in over 20 languages and are prepared to assist you anywhere, anytime and any way you need it.

**Onsite Technician
Installation and
Maintenance**

3,000+
trained and certified
service professionals

400+
service inventory
locations

4.5M+
device deployments
annually

One Touch
configuration for keys,
software and MID/TIDs



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