



FAQ Frequently asked questions

Q. My child missed a lesson due to rain or sickness. What do I do?

A. Make up vouchers are given for missed lessons due to rain or with a doctor provided sickness certificate, these vouchers can be used anytime there is a vacancy in any one of our 40 other classes through out the week. (see also coaching policy)

Q. What do I do if its raining or looks like its going to rain?

A. We will send you a SMS notification if lessons will be cancelled due to the weather. (provided your mobile is on our sms list).

Q. My child got a yellow/pink certificate what is that for?

A. When a child accumulates 27 yellow/pink certificates they will receive a special trophy award. They are to encourage the kids.

Q. How do I know if my kids are doing well at tennis?

A. The children follow a set coaching program and at the end of the coaching term are invited to do a tennis grading test at www.tennisgrading.com

Q. I want my kids to be really good. What do I do?

A. Every child has the potential to be really good at tennis, if your child loves playing tennis ask us what other programs like squads, competitions, tournaments etc. your child can participate in. Remember perfect practice makes perfect.

Q. My child got picked on during a class, Who do I speak to?

A. We want to provide a safe and enjoyable environment for all our students, please come and speak to me (Stewart 0412571963) or a person behind the pro-shop counter or your child`s coach because this behaviour will not be tolerated and we will take care of it straight away.

Q. When do I re-enrol for next term?

A. All the children that are currently in a class will receive a re-enrolment form 3 weeks before the end of the term. To guarantee your child's spot in the same class for next term you must re-enrol before the first day of the school holidays. If you don't re-enrol before the first day of the school holidays you may miss out on that class.

Term 2, 2019 is a 10 week Term –

TERM 2	wk 1	wk 2	wk 3	wk 4	wk 5	wk 6	wk 7	wk 8	wk 9	wk 10
Monday	29-Apr	6-May	13-May	20-May	27-May	3-Jun	10-Jun	17-Jun	24-Jun	1-Jul
Tuesday	30-Apr	7-May	14-May	21-May	28-May	4-Jun	11-Jun	18-Jun	25-Jun	2-Jul
Wednesday	1-May	8-May	15-May	22-May	29-May	5-Jun	12-Jun	19-Jun	26-Jun	3-Jul
Thursday	2-May	9-May	16-May	23-May	30-May	6-Jun	13-Jun	20-Jun	27-Jun	4-Jul
Friday	3-May	10-May	17-May	24-May	31-May	7-Jun	14-Jun	21-Jun	28-Jun	5-Jul
Saturday	4-May	11-May	18-May	25-May	1-Jun	8-Jun	15-Jun	22-Jun	29-Jun	6-Jul