

TruHearing®

TH 6 RIC LI TH 6 RIC LI T

Guide for Hearing Care Professionals



Made for

iPhone | iPad | iPod

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Introduction

This guide is intended for Hearing Care Professionals. It provides important information on hearing instruments with permanently built-in power cells (lithium-ion batteries).



CAUTION

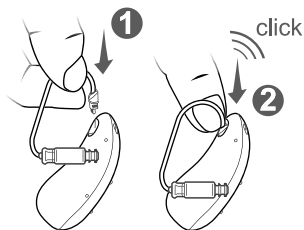
It is important to read this guide, the user guide and the safety manual thoroughly. Follow the safety information to avoid damage or injury.

Before and after fitting

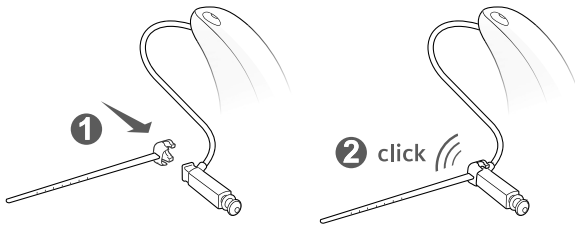
You have to prepare the hearing instruments before you can start fitting.

Assembling

- ▶ A power cell is installed in every hearing instrument on delivery. You are not to insert a battery.
- ▶ Attach a suitable ear piece to the suitable receiver unit.
- ▶ Attach the receiver unit to the hearing instrument by clicking it in place.



- ▶ Attach the optional retention strand: Align the end of the retention strand with the flat end of the receiver. Then press the retention strand towards the receiver until it clicks into place.



Activating

Before first use or first fitting you have to activate the hearing instruments by putting them into the charger. Wait until the first green LED lights up.

Note:

- Hearing instruments that are activated and **not used** may discharge faster than hearing instruments that have **not** been activated. Only activate the hearing instruments before first use or first fitting.



Charging

The hearing instruments are pre-charged on delivery. They should have sufficient power for a first fitting session.

We recommend to fully charge the hearing instruments before first fitting and handover to the client. A full charging cycle takes approximately 4 hours.

Follow the operating conditions in both the hearing instrument's and the charger's user guide.

Connecting

Use Noahlink Wireless to fit the hearing instruments wirelessly.



Noting the serial number

Both serial number and performance level are printed on the frame.

When a hearing instrument is returned from our service, check the serial number on the frame.

For TH 6 RIC LI:

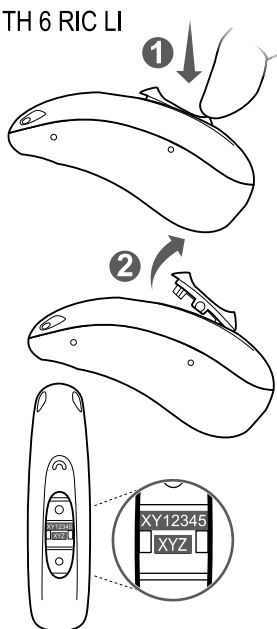
- Press the lower part of the rocker switch and remove this from the top.

For TH 6 RIC LI T with telecoil:

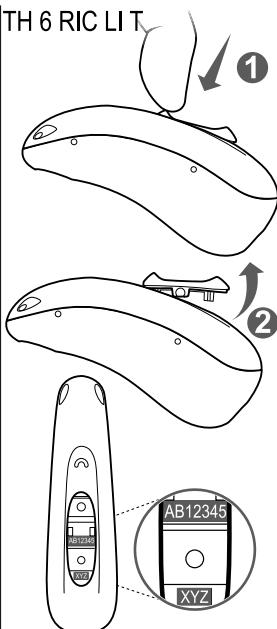
- Press the upper part of the rocker switch and remove this from the bottom.

See illustration.

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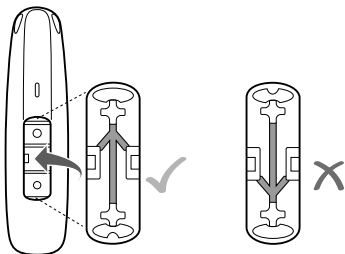


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Note: If you press the lower part of the rocker switch more than 3 seconds, the hearing instrument may turn on. After reassembly you can turn off the hearing instrument by a long press to the upper part of the rocker switch.

Note: When you reassemble the rocker switch, make sure to face this correctly. The arrow underneath should face towards the microphone (upwards) as illustrated.



Replacing the housing

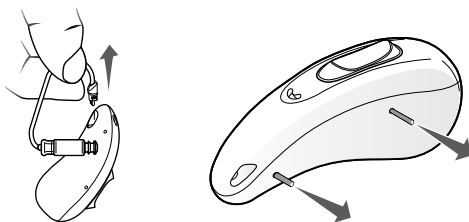


NOTICE

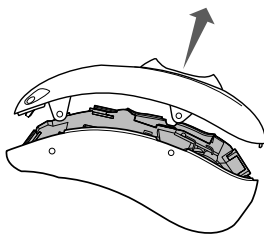
- ▶ This maintenance task must be performed by the Hearing Care Professional.

Disassembling

- ▶ Remove the receiver unit and the axles.

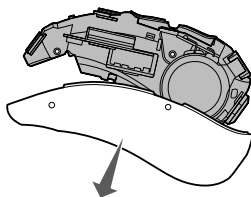


- ▶ Detach the top housing as shown.

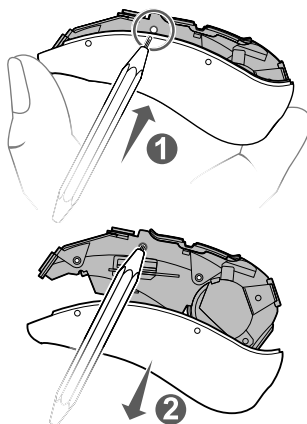


- Remove the bottom housing as shown.
For TH 6 RIC LI T you may need to insert a tool into the blind hole.

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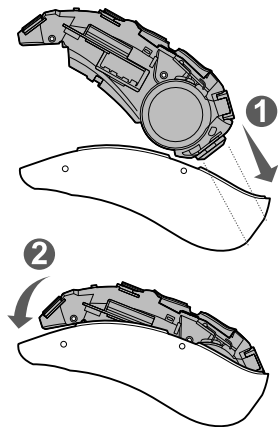


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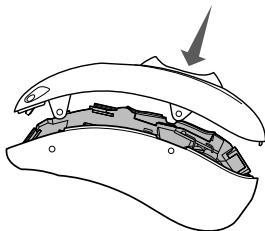


Assembling

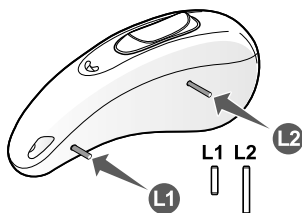
- ▶ Install the bottom housing.



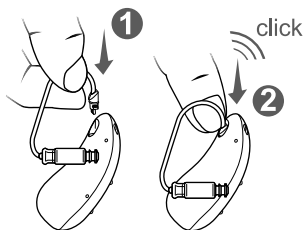
- ▶ Install the top housing from the front.



- ▶ Attach the axles. Note the different lengths and diameters of the axles.



- ▶ Attach the receiver unit.



Important safety information

This section contains important safety information regarding the lithium power cell. For more safety information, refer to the safety manual and the user guide supplied with the hearing instruments.




NOTICE

- ▶ Do not exchange power cells. This may only be performed by Service Center only.



Defective power cells

In case you think the power cell is defective, comply with the following steps:

- ▶ Place the hearing instrument into the charger. If you get a red LED, then the power cell is defective.
- ▶ Perform visual inspection of the hearing instrument. The test is considered failed if it has any of below criteria:
 - There is physical sign of deformation caused by bloated power cell inside.
 - There is visible leakage from the power cell.
 - Product is generating heat on its own or hot to the touch.



If any of the test steps failed, consider the power cell defective. Due to safety concerns the hearing instrument cannot be shipped anymore. Please record the serial number of the hearing instrument, take a photo of the damages, and consult with the Customer Service team before disposal of the product according to local regulations.



Further information

Storage periods

The shelf life of a hearing instrument which has not been activated is 6 months.


Once a power cell is activated, in order for it to remain in good condition it needs to be charged at least every 6 months. We recommend to charge the hearing instruments every 3 months.

Cleaning

i When recommending cleaning products, special care sets, or providing more information on how to keep the hearing instruments in good condition, remember:

Do not use alcoholic solvent on the charging contacts.

Symbols used in this document

 Points out a situation that could lead to serious, moderate, or minor injuries.

 Indicates possible property damage.



i Advice and tips on how to handle your device better.



Made for

iPhone | iPad | iPod

"Made for iPhone", "Made for iPad", and "Made for iPod" mean that an electronic accessory has been designed to connect specifically to iPhone, iPad, or iPod, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone, iPad, or iPod may affect wireless performance.



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