INVENTORY SERVICE PACKAGES

Inventory can be time consuming and frustrating when you go it alone. That's why we're here to help with our Inventory Service Packages. We'll handle all the heavy lifting and show your team the ropes at your store and on your schedule.

Level 1: Base Camp

Perfect for a fresh start, our Base Camp package gets your inventory clean and organized with our in-person services.

Staff will be on-site for two days to give you inventory support, including:

**Scan and physical piece counts | Discrepancy analysis
Inventory reconciliation | Post-inventory assessment**

Level 2: Cliffside

Take your inventory game to new levels with our Cliffside package. It combines all the benefits of our Base Camp package with an additional on-site, personalized day of Ascend Best Practice Training, giving your team all the expert support they need.

**Scan and physical piece counts | Discrepancy analysis
Inventory reconciliation | Post-inventory assessment
Personalized inventory and database training day**

Level 3: Summit

Easily reach the top of your inventory goals with our Summit package. You'll get all the benefits of our Cliffside package, plus an in-depth cleanup and optimization of your database, leaving your system in peak shape and easy to maintain for the next season.

**Scan and physical piece counts | Discrepancy analysis
Inventory reconciliation | Post-inventory assessment
Personalized inventory and database training day
Full database cleanup and optimization**

Need help with year-end tasks? We're here to help!
Ready to reach new heights with your business?
Get more information about our program or sign up today by calling
877-875-8663 x 3 or emailing **sales@ascendrms.com**.

ADDITIONAL TRAINING AND INVENTORY PACKAGES

▲ Ascend

Sometimes you just need a refresher, which is why we offer supplementary training and support packages to help you sail through inventory season.

Ascend Best Practices Training

This training package offers a deep dive into your business with one-on-one consultation to help identify your retail strengths, weaknesses, and opportunities. We offer a comprehensive list of training topics that can be customized to fit your business's exact needs to help you grow, including:

Introduction to Ascend HQ
• Price update tool
• Supplier mapping
• Reorder analysis – min/max settings

Ordering and Receiving Best Practices
• Creating/receiving orders
• Vendor integration – Receiving Wizard and PO Sync
• Special Orders
• PO screen customization

Product Creation and Maintenance
• Cloud Catalog
• Vendor file clean up and requests
• Customization/filters
• Ascend Help, Sharefile, and FAQs

Sales
• Sales, returns, layaways, and quotes
• Customer capture
• Special Orders
• Community involvement
• Ascend home screen customization

Service Center
• Time vs. # per day
• Multipoint inspection
• Spaces and bike tracking
• Check-in process
• Service Center personalization

Database Settings
• Options
• Defaults
• User permissions

Serial # Process
• Sales, transfers, and cycle counts

Multi-store
• Transfers
• Multi-store HQ reports/settings

Inventory Maintenance
• Inventory adjustments
• Negative inventory and cost reports
• Full store and cycle counts
• Aged inventory

ECommerce and Integrations
• Listen360
• Locally
• Workstand integration
• Click and Collect

Reporting
• Exporting customer data
• Automated report delivery
• Customer/product query

Database maintenance

One of our Ascend experts will tackle your often overlooked and time-consuming data maintenance tasks, leaving your database clean, organized, and easy to maintain. We will:

Categorize and restructure inventory

Follow up with inventory reports:
• Cost greater than/equal to MSRP
• Products sold no category
• Negative inventory

Clean up and review:
• Open orders, backorders, and outstanding transactions (layaways, work order, special orders, etc.)
• Serial numbers (unassigned and not matching QOH)
• Category Mapper
• Zip codes
• Customer profiles
• In-store and vendor products
• Vendor profiles
• Duplicate products
• Options
• User account evaluations