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FedEx Service Alerts

Operations During Mardi Gras in Louisiana

Thursday, February 28, 2019

FedEx anticipates local delays in Louisiana March 1 - 6 because of Mardi Gras 2019 celebrations. As a result of closed roads in Louisiana, unavoidable service delays are anticipated. FedEx is committed to providing service to the best of our ability and will continue to do so in areas that are accessible during this time.

Please continue to check [FedEx Service Alerts](#) for updates.

Shipping to affected areas?

To help avoid delays, we encourage you to contact your recipients to verify whether their location is open or able to receive deliveries before and after Mardi Gras celebrations. Shipments not delivered due to road closures and local restrictions will be secured in one of our facilities. Delivery will be attempted when roads have reopened and local restrictions have been lifted.

Note that potential service disruptions may not affect FedEx Express, FedEx Ground, FedEx Freight, FedEx Office, etc. the same. This may result in different levels of impact as well as cities, states and ZIP Codes serviced.

Continue to check fedex.com for service updates. For specific shipment

status information, please track your shipment at fedex.com. You can also contact FedEx Customer Service at 1.800.GoFedEx 1.800.463.3339. Consistent with the provisions of the FedEx Service Guide, shipments delayed due to Mardi Gras 2019 celebrations are not eligible for a refund or credit under the money-back guarantee policy.

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