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FedEx Service Alerts

Flooding in Southeastern Texas

Thursday, September 19, 2019

Flooding is causing hazardous conditions in Southeastern Texas. Our top priority is the safety and well-being of our team members, as well as providing the highest level of service to our customers. Although contingency plans are in place, some service delays and disruptions can be anticipated for inbound and outbound shipments in Southeastern Texas. FedEx is committed to providing service to the best of our ability in areas that can be safely accessed.

Up to date information on weather advisories can be found at the [National Weather Service](#).

FedEx cares about your safety and we encourage you to prepare for natural disasters. Click [here](#) to learn how to prepare your family.

Shipping to affected areas?

To help avoid delays, we encourage you to contact your recipients to verify whether their location is open or able to receive deliveries.

Note that potential service disruptions may not affect FedEx Express, FedEx Ground, FedEx Freight, FedEx Office, etc. the same. This may result in different levels of impact as well as cities, states and ZIP Codes serviced.

Continue to check the [status](#) of your shipments on fedex.com or go to

fedex.com for updates to [FedEx Service Alerts](#). Consistent with the provisions of the [FedEx Service Guide](#), shipments delayed due to the flooding are not eligible for a refund or credit under the money-back guarantee policy.

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