

Erica Krauss

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**From:** FedEx <FedEx@message.fedex.com>  
**Sent:** Tuesday, November 12, 2019 10:13 AM  
**To:** Logistics  
**Subject:** Service Alert



FedEx Service Alerts

## FedEx Express National Service Disruption

Tuesday, November 12, 2019

FedEx Express experienced substantial disruptions at the Memphis hub last night due to frozen precipitation and below freezing temperatures. Potential delays are possible for package deliveries across the U.S. with a delivery commitment of November 12, 2019. FedEx is committed to provide service to the best of our ability. Please continue to check [fedex.com](http://fedex.com) for updates.

Continue to check the [status](#) of your shipments on [fedex.com](http://fedex.com) or go to [fedex.com](#) for updates to [FedEx Service Alerts](#).

Operational impacts to other FedEx operating companies may vary due to local weather conditions.

Consistent with the provisions of the [FedEx Service Guide](#), FedEx Express money-back guarantee is suspended for U.S. packages and shipments inbound into the U.S. from international locations with a delivery commitment of November 12, 2019.

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