

Erica Krauss

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**From:** FedEx <FedEx@message.fedex.com>  
**Sent:** Friday, February 7, 2020 9:17 AM  
**To:** Logistics  
**Subject:** Service Alert



FedEx Service Alerts

## FedEx Express National Service Disruption

Friday, February 7, 2020

FedEx Express experienced substantial disruptions at the Memphis hub last night due to winter weather. Potential delays are possible for package deliveries across the U.S. with a delivery commitment of February 7, 2020. FedEx is committed to provide service to the best of our ability. Please continue to check [fedex.com](https://fedex.com) for updates.

Continue to check the [status](#) of your shipments on [fedex.com](https://fedex.com) or go to [fedex.com](https://fedex.com) for updates to [FedEx Service Alerts](#).

Operational impacts to other FedEx operating companies may vary due to local weather conditions.

Consistent with the provisions of the [FedEx Service Guide](#), FedEx Express money-back guarantee is suspended for U.S. packages and shipments inbound into the U.S. from international locations with a delivery commitment of February 7, 2020.

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