

From: Röhlig UK <campaigns.uk@rohlig.com>
Sent: Monday, March 16, 2020 9:10 AM
To: Erica Krauss
Subject: Röhlig UK Ltd | Serving our customers as the Covid-19 situation develops. A message from the Regional CEO - North Europe

Serving our customers as the Covid-19 situation develops. A message from the Regional CEO - North Europe

I wanted to share with you the steps that we are taking to address the [Covid-19](#) situation and explain how the Röhlig Logistics team will continue to support you as we move forward.

The health of our team is our top priority. To reduce their risk of exposure to Covid -19, we have:

- Suspended virtually all business travel until further notice
- Set up contingency plans to enable mobile working for all colleagues
- Enhanced the cleaning of our offices

Planning ahead

In addition to the steps we've taken to protect the well-being of our people, we have been reviewing the business continuity plans to ensure our operations continue to run smoothly. This includes making sure we have contingencies in place to deal with any potential disruptions throughout the markets and with our critical partners.

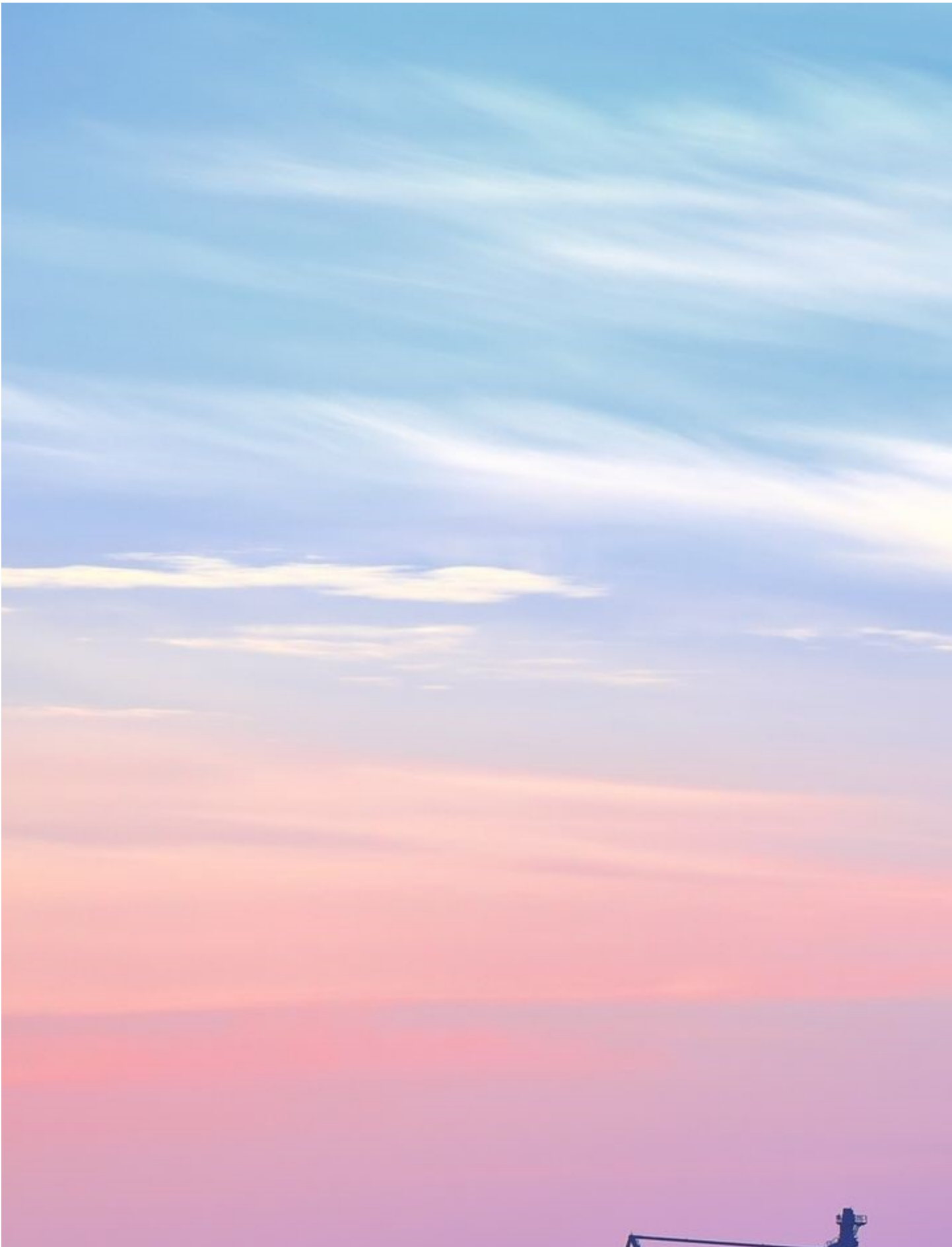
Together with your help, we can plan ahead by forecasting shipments for the next 8 weeks. Our team will work with you to adjust forecasts according to the daily changes that are impacting on the business. Please get in touch with your [local branch representative](#) with provisional shipments for the period ahead so we can aim to mitigate as much disruption as possible.

Röhlig UK Ltd operations and changes to daily business

All Röhlig UK offices remain unchanged and your local branch representative is on hand to help you as normal. Please see below for an overview of airport and port cargo services.

- US, Argentina and Australia flights are currently cancelled. Our consol services remain as normal until further notice
- Airport cargo terminals remain operational until further notice
- Space remains tight for UK exports to the: Middle East, Far East and Indian Sub region. We recommend that you book as soon as possible and highly recommend booking two weeks in advance as a minimum to avoid disappointment
- Ports remain operational until further notice

We appreciate your ongoing partnership and we want you to know we are ready to deliver the same level of service as always through these testing times.



With best regards

Gary Pryke

Regional CEO - North Europe



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