



Dear Valued Customers and Business Partners,

As the coronavirus (COVID-19) outbreak continues to present unexpected and unprecedented challenges, we want to reassure you that the health and safety of our employees, customers, and general public is one of our most important priorities. We are all dealing with this rapidly changing situation. Roehl Transport ('Roehl') will continue to monitor COVID-19 daily and we are committed to addressing this outbreak in a coordinated manner with our employees, customers, and business partners.

We are closely monitoring updates and general information from the Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO). Additionally, we are continuing our focus on enhanced preventive measures and have issued best practices guidance to our employees. We are communicating regularly and openly with our employees, answering questions, and making educational resources readily available.

We have always been committed to providing safe, clean, and well-maintained facilities. And, in an effort to mitigate COVID-19, we are taking additional preventive measures at each of our facilities by increasing the frequency of cleaning our offices, particularly those areas that are routinely touched throughout the day like doorknobs, light switches, desk-top surfaces, countertops, and other common areas. In conjunction with our communication efforts, and increased frequency of custodial activities, we have provided additional hand-sanitizer, wipes, and other disinfectants for our employees to use at the workstations as needed. We'll continue working to provide a safe and clean work environment for everyone.

It's important to note that our geographically diverse terminal networks remain fully operational, and we continue to refine our business continuity plan. We expect to continue serving our customers at full capability even if that requires us to operate differently. We have the advanced technologies in place to enable our workforce to be fully effective from any location with internet access. Although our terminals remain open, we are limiting the volume and frequency of visitors into our sites and asking each of our visitor's appropriate health and travel-related questions. For the foreseeable future, we will be leveraging our video teleconferencing capabilities more routinely versus face-to-face office visits because they may increase opportunities to spread the virus.

Lastly, be advised that our Executive Leadership team meets regularly to discuss business continuity as the challenges of COVID-19 continue to unfold. It is critically important to us that we continue providing exceptional customer service and on-time delivery during this most challenging time, while taking the necessary precautions to educate and protect our employees, partners, and communities at large.

We value our business partnerships and relationships. Please be assured that we are committed to doing all that we can to support the safety and well-being our employees and our partners. We sympathize with everyone who has and will ultimately be affected by this virus. Together, we will get through this difficult situation by looking out for each other, our respective employees, and the general public.

Sincerely,

A handwritten signature in black ink that reads "Rick Roehl". The signature is written in a cursive, flowing style.

Rick Roehl
CEO

Confidentiality Note: This letter, and any enclosures, contains privileged and confidential information intended only for the use of the individual(s) or entity named on this letter. If the reader of this letter is not the intended recipient, you are hereby notified that reading it is strictly prohibited. If you have received this letter in error, please immediately contact the sender for return instructions and/or destruction instructions. Thank you.