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From: hpatzer@ups.com
Sent: Wednesday, March 18, 2020 8:01 AM
Subject: COVID - 19 International updates 3/18/2020

Andorra :

Issued: 03/18/2020
Last Updated: 03/18/2020 7:49 AM GMT
Msg. No.: 11090 Type: Service Interruption

Andorra-COVID 19

From - WorldCom User, Brian Roe

Due to restrictions announced by the French Government, exchanges with Andorra are limited .Only essential goods will be accepted-pharmacy products and hygiene products.

Service centre impacted-Toulouse.

North Macedonia :

Issued: 03/18/2020
Last Updated: 03/18/2020 6:57 AM GMT
Msg. No.: 11089 Type: Service Interruption

North Macedonia-COVID 19

Effective from Friday March 13 until April 13 2020, the Macedonian authorities have declared a state of emergency imposing the closure of all retail activities (shops, restaurants, bars, hairdressers, pubs) as a prevention measure of COVID 19 for undefined time.

Only food stores, pharmacies, gas stations, some banks and government agencies will operate.

France :

Issued: 03/18/2020
Last Updated: 03/18/2020 7:17 AM GMT
Msg. No.: 11088 Type: Service Interruption

France-COVID 19

Due to COVID 19 ,areas with post codes below are not accessible due to health authorities.

Postal Codes Affected:

07110, 07120, 07140, 07150, 07170, 07200, 07230, 07260, 07330, 07380, 07450, 07460, 07470, 07510, 07530, 07560, 07590, 07600, 07630 and 07660

Austria :

Issued: 03/18/2020
Last Updated: 03/18/2020 7:09 AM GMT
Msg. No.: 11087 Type: Service Interruption

Austria-COVID 19

Due to quarantine restrictions from the Austrian Government, we are not able to serve the following postal codes for 14 days.

Postal Codes Affected:

6553, 6555, 6561, 6563, 6580, 9844, 6763, 6762, 6754, 6888 , 6767, 6580, 6450-6458.

6580-St. Christoph

6450-6458 Gemeinde Sölden

Slovakia :

Issued: 03/18/2020

Last Updated: 03/18/2020 3:43 AM GMT

Msg. No.: 11086 Type: Service Interruption

Slovakia-Service Issues

All COD shipments to Slovakia will proceed based on the corona situation restrictions which means that the receivers will be contacted prior to delivery and the prepayment of COD amount will be required.

In cases of refusal, not received payment (5 business days) or missing contacts, shipments will be RTSd.

Estonia : Lithuania : Latvia :

Issued: 03/18/2020

Last Updated: 03/18/2020 3:40 AM GMT

Msg. No.: 11085 Type: Service Interruption

Baltic States-COVID 19

The Lithuanian Government has decided to declare quarantine on the entire territory of the Republic of Lithuania. The quarantine regime shall be effective from 16 March 2020 until 30 March 2020.

Cultural, leisure, education, entertainment and sports establishments, shopping centres shall not be visited-therefore, no deliveries or pick-ups at such addresses possible.

As a result of the Poland government quarantine measures, trucks need to wait more than 24 hours before crossing LT/PL border - TB Standard export from Lithuania/Latvia/Estonia to most EU countries will be delayed for 1-2 days.

Montenegro :

Issued: 03/18/2020

Last Updated: 03/18/2020 4:16 AM GMT

Msg. No.: 11084 Type: Service Interruption

Montenegro-COVID 19

Due to cancellation of commercial flights, both Export & Import services are temporary suspended until further notice for Montenegro.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Italy :

Issued: 03/17/2020

Last Updated: 03/18/2020 6:53 AM GMT

Msg. No.: 11079 Type: Service Interruption

Italy-COVID 19

No Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days. Exceptions applied: DH - NO UPS CNTRL-towns/postcodes below:

Medicina-40059

Ariano Irpino-83031

Sala Consilina-84036

Caggiano-84030

Polla-84035

Atena Lucana-84030

Procida-80079

Delivery and Pick up is delayed due to local operating conditions from the following centres- Modena 4152, Genova 1624 and Pescara 6573. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays:

Postcodes affected, apart from list above:

Modena:41011 41012; 41016; 41018; 41023; 41026; 41028 ; 41033; 41037; 41039 41040; 41042 41046 ; 41048 41049 ; 41051; 41053; 41057 and 41121-41126

Genova: 16010 -16049 and 16101-16167

By decree from the President of the Council of Ministers all retail activities are closed(shops, restaurants, bars, pubs) until March 25 2020. If delivery of our packages is not possible because the consignee address is closed, packages will be returned to the shipper.

Bulgaria :

Issued: 03/17/2020

Last Updated: 03/18/2020 6:59 AM GMT

Msg. No.: 11070 Type: Service Interruption

Bulgaria-Service Issues

Effective from Friday March 13 until April 13 2020, the Bulgarian authorities have declared a state of emergency of 1 month.

Only food stores, pharmacies, gas stations, some banks and government agencies will operate.

Due to quarantine restrictions from government, UPS is not able to serve following postal code for 14 days:

2770 - Bansko

Belgium :

Issued: 03/16/2020

Last Updated: 03/18/2020 7:26 AM GMT

Msg. No.: 11061 Type: Service Interruption

Belgium-Service Issues

As per a decree issued by the Belgian government imposing the closure of all restaurants, bars, pubs and non-essential shops as prevention measure of COVID 19 from noon on 18 March 2020 until April 3 2020, if delivery of packages is not possible because the consignee address is closed, packages will be returned to the shipper, without holding it in Hold Cage. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays.

Jordan : Kuwait : Kazakhstan : Lebanon : Saudi Arabia :

Issued: 03/16/2020

Last Updated: 03/18/2020 5:30 AM GMT

Msg. No.: 11058 Type: Service Interruption

Middle East countries-COVID 19

Please note following:

Saudi Arabia:

In order to prevent COVID-19 virus from spreading in Saudi Arabia, all passenger flights from/to SA have been cancelled until further notice, resulting in export/import delays.

Kuwait:

In order to prevent COVID-19 virus from spreading in Kuwait, all passenger flights are suspended from/to Kuwait until further notice. Cargo flights are still operating as per schedule without restriction.

Kazakhstan:

In order to prevent COVID-19 virus from spreading in Kazakhstan all flights from/to Kazakhstan are suspended until further notice, resulting in export/import delays.

Lebanon:

In order to prevent COVID-19 virus from spreading in Lebanon, all passenger flights from/to Lebanon have been cancelled until further notice, resulting in export/import delays.

Jordan:

In order to prevent COVID-19 virus from spreading in Jordan, all flights from/to Jordan have been suspended until further notice, resulting in export/import delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

France : Monaco :

Issued: 03/16/2020

Last Updated: 03/18/2020 8:00 AM GMT

Msg. No.: 11054 Type: Service Interruption

France-Service Issues

From - WorldCom User, Brian Roe

Effective Saturday March 14th until April 15 2020, French authorities have decided to put France on stage 3.

Shops, coffees shops, restaurants and commercial centres are closed until April 15th.

Domestic and transborder shipments that cannot be delivered due to the closure of a retail location will be returned to the shipper on the same day. For international and EU transborder F/C only shipments, the ERN process will apply.

Affected shipments that are on hold at UPS centres will receive the exception scan DH - NO UPS CNTRL. All on-road volume will receive the exception scan C5 EMERGENCY.

Please note that about 1600 UAPs are opened such as :

Gas stations, Pharmacies, Food stores, Tobacco and press shops, Pet food stores, Dry cleaning

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Switzerland :

Issued: 03/16/2020

Last Updated: 03/18/2020 7:32 AM GMT

Msg. No.: 11052 Type: Service Interruption

Switzerland-Service Issues

From - WorldCom User, Brian Roe

The Swiss government has declared a state of emergency, closing all non-essential shops in shopping malls (retail, restaurants, bars, hairdressers, pubs, other non-essential shops etc.) as prevention of COVID 19 for undefined time.

If delivery of packages are not possible because address is closed, packages will be returned to the shipper, without holding it in Hold Cage. Exceptions: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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