



COVID-19 Impact to Europe Origin and Destination Air Freight Shipments to and from the United States and Canada

Dear Valued Customer,

On March 13, 2020, we shared an update with you regarding potential delays attributable to the COVID-19 pandemic in response to U.S. President Donald Trump’s announcement on March 11th, which restricted passenger travel between parts of Europe and the United States.

The available capacity for international airfreight shipments between the United States/Canada and Europe has quickly reached a critically limited level. While the circumstances are outside of our control, our global operations teams are undertaking all reasonable measures to minimize the impact to our customers.

However, as a result of this dynamic market, it has become necessary for us to assess a capacity surcharge for lanes originating from the US and Canada destined to Europe as well as lanes originating from Europe destined to the US and Canada, effective Wednesday, March 18, 2020, according to the schedule below.

Because industry conditions are fluid, the surcharge is subject to decrease, increase or termination. We will continue to work closely with our air carriers in an effort to mitigate the surcharge to our customers. As an alternative for shipments that are less time sensitive, customers should consider our multimodal solutions such as [UPS Preferred® LCL](#).

Capacity surcharge schedule: effective March 18, 2020 for all International Air Freight services

| Origins | Surcharge amount (per kilo)* | | | Effective Date |
|------------------------|------------------------------|---------------|--------|----------------|
| | Destinations | | | |
| | Europe | United States | Canada | |
| United States | \$3.45 | | | March 18, 2020 |
| Canada | \$3.45 | | | March 18, 2020 |
| United Kingdom | | \$4.00 | \$4.00 | March 18, 2020 |
| Germany | | \$4.00 | \$4.00 | March 18, 2020 |
| Netherlands | | \$4.00 | \$4.00 | March 18, 2020 |
| All other EU countries | | \$4.40 | \$4.40 | March 18, 2020 |

Example Shipment – Columbus, OH, US to Munich, Bavaria, DE

- **Surcharge** amount would be \$3.45 per kg

The capacity surcharge lanes and amounts are subject to change, based on current market conditions. To view the current capacity surcharge structure, please visit our [Surcharges homepage](#).

The above surcharges will be assessed on UPS® Air Freight Premium Direct, UPS Air Freight Direct®, UPS Air Freight Consolidated®, and UPS Trade Direct Air® shipments and will be reflected on your invoice.

We appreciate your business and will continue to provide you with the highest level of service and quality that you have come to expect from UPS. If you have any questions, please contact your UPS Account Manager.

As the situation continues to evolve, please contact your UPS sales professional for the most up to date information. You may also check the status of existing shipments by logging into [UPS Flex Global View®](#).

Sincerely,

UPS Global Freight Forwarding

*Surcharge reflected above is in USD per kilogram of chargeable weight and reflects amount of surcharge and not the entire rate. Other currencies will fluctuate pursuant to prevailing currency exchange rates and are subject to fees. For details, please see [UPS Air Freight Terms and Conditions of Contract](#).