

Erica Krauss

From: hpatzer@ups.com
Sent: Thursday, March 19, 2020 8:00 AM
Subject: COVID - 19 - international updates 3/19

United Kingdom :
Issued: 03/19/2020
Last Updated: 03/19/2020 8:49 AM GMT
Msg. No.: 11099 Type: Service Interruption
UK - COVID-19

Impact on some retail closures. C5-EMERGENCY used for packages on road and DH-NO UPS CONTROL for those packages held in the building. Please do not raise cases for these packages.

Postal Codes (or Cities) Affected: All

Italy :
Issued: 03/19/2020
Last Updated: 03/19/2020 7:49 AM GMT
Msg. No.: 11098 Type: Service Interruption
Italy - COVID-19
From - WorldCom User, Daniella Oliver

NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days. Exceptions applied: DH - NO UPS CNTRL

MEDICINA 40059 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO 84030 POLLA 84035 ATENA LUCANA 84030
RICCIA 86016

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, Genova 1624. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays (except for the red zones, areas not accessible).

MODENA:41011 41012; 41016; 41018; 41023; 41026; 41028 ; 41033; 41037; 41039 41040; 41042 41046 ;
41048 41049 ; 41051; 41053; 41057; 41121 41126 GENOVA: 16010 -16049; 16101-16167

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs) until March 25th. If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays. (except for the red zones, areas not accessible).

France :
Issued: 03/19/2020
Last Updated: 03/19/2020 7:42 AM GMT
Msg. No.: 11097 Type: Service Interruption
France - COVID-19

Due to suspicions over coronavirus cases, deliveries and pick ups activities will be impacted.

Postal Codes (or Cities) Affected:

07000 to 07099 07110 to 07999 26110 to 26190 26217 to 26900

Philippines :
Issued: 03/19/2020
Last Updated: 03/19/2020 6:55 AM GMT
Msg. No.: 11096 Type: Service Interruption
Philippines - Service Disruptions

This is a follow up to message number 11064.

UPS operations are now resumed in Philippines with delay expected for pick up and delivery service.

Austria :
Issued: 03/19/2020
Last Updated: 03/19/2020 5:40 AM GMT
Msg. No.: 11095 Type: Service Interruption
Austria - COVID-19

Austrian government declared state of emergency, imposing the closure of all retail activities (shops, restaurants, bars, hairdressers, pubs,..) as prevention measure of COVID 19 for undefined time.

If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Austria :
Issued: 03/19/2020
Last Updated: 03/19/2020 5:38 AM GMT
Msg. No.: 11094 Type: Service Interruption
Austria - COVID-19
From - WorldCom User, Daniella Oliver

Due to quarantine restrictions from government we are not able to serve following postal codes for 14 days.

All effected volume will be scanned with exception DH Out of UPS control.

Postal Codes (or Cities) Affected:

5542 5611 5612 5630 5632 5645 6553 6555 6561 6563 6580 9844 6763 6762 6754 6888 6767

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