

Laredo, TX, March 19<sup>th</sup>, 2020

Subject: Southern border operation USA-MEX

Dear Customers & Friends,

We have been facing a pandemic for the last couple of weeks and for this reason we are providing you with an update and we certainly hope that you are doing well and staying safe from the COVID19 spread.

A lot of information has been shared during the last couple of days and this has cast doubt regarding the southern border operation. Some social media and T.V. news have stated that the southern border will close, which it couldn't be further from the truth, that is why want to clarify some of your questions:

- 1) The Northern border is closing; will the southern border follow suit?

According to official sources, the northern border is suspending all non-essential travel across Canadian border to control COVID19 spread. Essential commercial trade/travel and commerce will remain the same and will not be impacted by this measure.

Per CBP, the southern border will keep the ports of entry open to all essential, commercial trade/travel and commerce. Under the new rule, some foreigners would be blocked, including Europeans currently subject to earlier travel restriction enacted by the administration.

- 2) Will they close some/all of the Laredo International Bridges?

The World Trade Bridge remains fully functional for commercial and trade purposes until further notice stating otherwise.

All other International bridges will remain fully functional and open to commuters and locals, including the Laredo-Colombia International Bridge.

- 3) Are the recent delays at the border related to COVID19?

Laredo has faced some issues for the last couple of weeks that have affected the bridge functions negatively, but none of these issues (see below) is related to COVID19.

- 1) Mexican Junkyard owners protest.
- 2) VUCEM Contingency.
- 3) Lack of truck drivers

- 4) Is CEVA Laredo taking measures against COVID19?

Our CEVA Laredo office is following the City of Laredo measures to stop and prevent the spread of COVID-19 and to keep our employees safe as stated in the Local Emergency Disaster Declaration signed on March 16<sup>th</sup>, 2020.

CEVA Laredo is sending all employees whose responsibilities can be taken care from a distance to work from home so they can stay safe. All other employees who will keep working at our premises will be asked to follow all public health recommendations.

We have reduced warehouse and office hours and we are not allowing more than 10 people to work in the same room, asking them to use the recommended social distancing between them.

5) How will this pandemic affect our CEVA Laredo's commercial operation?

We are trying to keep business flowing; our main goal is to maintain the highest level of service without jeopardizing our employees wellbeing and health.

For this reason, we have implemented a business plan continuity for situations like this and our team is ready to provide the same high quality service as you are used to.

All these adjustments and changes are made accordingly to the authorities' actions and the evolution of each executive decision is monitored closely. Each country is responsible to protect its nationals and its border, thus, measures may change at any time and with it our actions to maintain our employees' health and your business flow.

We need to fight together to keep the COVID19 out of our lives and bodies, looking out for those who are the most vulnerable; specially children and elder people.

Please, do not hesitate to contact us if you have any questions:

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