

## Erica Krauss

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**From:** hpatzer@ups.com  
**Sent:** Friday, March 20, 2020 8:59 AM  
**Subject:** Covid - 19 UPS Update 3/20/2020

### France :

Issued: 03/20/2020

Last Updated: 03/20/2020 8:51 AM GMT

Msg. No.: 11110 Type: Service Interruption

### **France - COVID-19 - LIST OF STORES OPEN**

From - WorldCom User, Daniella Oliver

Due to lack of employees given the current situation this could change daily. Schools and child care is also closed which means a lot of people are working from home or looking after children.

Please be advised the following are open in France today :

Hospitals

Food stores in general including groceries

Gas stations

Pharmacies

Food stores

Tobacco and press shops

Pet food stores

Dry cleaning

Vapo stores

Banks

Garages

Hotels

Computer repairs

DIY stores

Companies are working but slowly as teleworking is recommended for a lot of people.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## Mauritius :

Issued: 03/20/2020

Last Updated: 03/20/2020 8:43 AM GMT

Msg. No.: 11109 Type: Service Interruption

### Mauritius - COVID-19

From - WorldCom User, Daniella Oliver

By decree from the Prime Minister of the Republic of Mauritius , only essential services are authorized to operate until further notice .

Limited Delivery and Pick Up due to government restrictions packages will be stored for 15 days.

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## Georgia :

Issued: 03/20/2020

Last Updated: 03/20/2020 8:38 AM GMT

Msg. No.: 11108 Type: Service Interruption

### Georgia - COVID-19 (UPDATED)

From - WorldCom User, Daniella Oliver

Today the Georgian Government has announced that there will be no passenger flights in or out of Georgia from 21 March for an indefinite period. The only exception will be Georgian Airways (Air Zena) flights arranged in co-ordination with the Georgian Government.

From today, all shops with the exception of food shops, pharmacies, petrol stations, banks and post offices are closed for an indefinite period.

Cafes and restaurants only offer take-out service.

Additional restrictions may be imposed if there is further transmission of the virus.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## Georgia :

Issued: 03/20/2020

Last Updated: 03/20/2020 8:27 AM GMT

Msg. No.: 11107 Type: Service Interruption

### Georgia - COVID-19

From - WorldCom User, Daniella Oliver

Due to COVID-19 there are currently various delays in Georgia -

Delayed deliveries and delayed export due to scheduled flight cancellations.

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## Switzerland :

Issued: 03/20/2020

Last Updated: 03/20/2020 7:37 AM GMT

Msg. No.: 11106 Type: Service Interruption

### Switzerland - Holiday Granted (COVID-19)

Due to the COVID-19 situation, the government of Ticino has decided to grant an additional holiday on March 20th 2020, as a bridge day for the local holiday of St Joseph (March 19th).

Next expected operating day: Monday, March 23rd.

## Germany :

Issued: 03/20/2020

Last Updated: 03/20/2020 7:30 AM GMT

Msg. No.: 11105 Type: Service Interruption

### Germany - Drop Off ONLY

From - WorldCom User, Daniella Oliver

Shipments must be dropped off with pre-printed labels for the following postal codes:

41800 41899 52000 52599

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## Serbia :

Issued: 03/20/2020

Last Updated: 03/20/2020 5:29 AM GMT

Msg. No.: 11104 Type: Service Interruption

### Serbia - Service Interruption

According to a decision from the Government of the Republic of Serbia, all international commercial flights, both arrivals and departures from Belgrade Airport have been temporarily suspended.

Airport is still open for Cargo transport and humanitarian flights.

UPS Export and Import service able as usual, only shipments containing medical supplies are forbidden for transport.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## India :

Issued: 03/20/2020

Last Updated: 03/20/2020 5:14 AM GMT

Msg. No.: 11103 Type: Service Interruption

### India - Service Issues

From - WorldCom User, Daniella Oliver

Island Wide Curfew has been imposed from today evening 1800 hrs till 0600 hrs 23rd March 2020 .

Curfew will be imposed in the below areas from 1200 hrs today -

Puttalam, Anamaduwa, Kalpitiya, Karuwalagaswewa, Mundalama, Nawagattegama, Pallama, Vanathavilluwa, Udappuwa, Norachcholai, Saliya Wewa, Chilaw, Dankotuwa, Koswatta, Madampe, Marawila, Wennappuwa, Arachchikattuwa, Kochchikad.

Today import deliveries are impacted as most of the companies are not operating as well as the import volume arrived via EK 650 & clearance was completed 1115 hrs.

Pickups are being done for today till 1400 hrs as we have to handover the export volume to the airport by 1700 hrs.

No operations will take place on the 21st & 22nd March 2020 & we are anticipation to resume operation on the 23rd March 2020.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## United Kingdom :

Issued: 03/20/2020

Last Updated: 03/20/2020 4:41 AM GMT

Msg. No.: 11102 Type: Service Interruption

### **UK - COVID-19**

From - WorldCom User, Daniella Oliver

C5 - Emergency - to be placed on all service impacted volume as a result of delays or closures reference Covid-19.

DH - No UPS Control - to be placed on volume where Businesses are closed due to Covid-19 and these shipments will be Returned to Shipper on day 1.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## China :

Issued: 03/20/2020

Last Updated: 03/20/2020 3:06 AM GMT

Msg. No.: 11101 Type: Service Interruption

### **China - Service Relaxation in China Mainland**

From - WorldCom User, Esther Foo

This is a follow up to message number 11093.

With the global impact of COVID-19, UPS will adjust the service in some areas and lanes, and customers might experience delay.

\* Shipments from Shanghai, Zhejiang, Jiangsu, Anhui, Beijing, Tianjin, Shanxi, Sichuan, Shandong to US by UPS Worldwide Express Freight®, UPS Worldwide Express Saver®, UPS Worldwide Expedited®, may be extended by 1 business day.

\* Shipments from Fujian to Europe may be extended by 1 business day.

\* Shipments from China to Europe by UPS Worldwide Expedited® may be extended by 1 business day.

\* Shipments from Shanghai, Zhejiang, Jiangsu, Anhui, Beijing, Tianjin, Shanxi, Sichuan, Shandong, Fujian to Intra-Asia may be extended by 1 business day.

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