

Region	Area/Office	Critical destinations/trade lanes & Impact on rates	Details in case of major issues	Other comments
Western Europe	Germany	China recovering slowly, the rest is getting better. Inner European traffic is getting critical / hourly changes of situation.	Air freight: Higher rates, space available. See freight: difficult to get equipment. Land transportation: jams due to borders shut down, drivers are scared, trucks can not get unloaded at the receiving	Public life is being restricted, severe limitations to business and personal life: all passenger flights from foreign countries no longer allowed to land
	Austria	Airfreight: All inquiries have to be crosschecked on SPOT basis. Rate level exploded to several destinations (very short validity times). Only advice offering possible.		
	Belgium	EU or no PAX flights into BE - only freighter possibilities		
	Denmark	A/R: Denmark - US Trade Lane - Cancellation of flight	A/R: Many flight cancellations. Space is tight. Limited capacity. Rates are increasing dramatically	
	France	All trade lanes - impacted by restriction on passenger flights. Situation changed every hour.	All trade lanes - impacted by restriction on passenger flights. Situation changed every hour.	Government decisions. All French people must stay at home. We have derogation to have 2 employees in each branch
	Ireland	N/A		
	Italy	Airfreight export: All PAX flights remain cancelled, only CAO remains. Major changes in rates and capacity to basically all destinations, now also huge increases for US. We see CN rates decrease.	Limited capacity for airfreight out of Italy. Airports, Sea Ports, CFS, Warehouses, Trucks, Customs - all operating. More strict rules have been put in place for trucks (drivers) to enter premises at CFS, Ports etc	We are starting to hear about companies (including some of our customers) closing their sites, not only offices/administration, but also the production/manufacturing. Reason for this is due to lack of raw material/parts etc as well as cancellation of orders from their customers. Some have also been forced to close due to COVID-19 infected staff
	Netherlands			
	Portugal	Borders with Spain are closed for tourism but remain full operation for land transportation		
	Spain	Airfreight: Asia: More and more airlines are re-launching frequencies. Rates are starting to lower and capabilities are increasing. North America: 90% of all air-cargo loads were on passenger service. This service has been reduced by 80%. We can work with CAO service which is currently full and overated. This situation will get worse as the days goes by. South America: Most of the airlines stopped operating. Also due to the traditional low CAO service demand in this area, the offer of this service is very low. The situation is similar to the US or even worse.	Uruguay and Paraguay have imposed very severe measures which make it sometimes impossible to send cargo by air to these destinations.	Agreements and contract rates are not valid anymore. Every request should be treated as spot and the validity of the same is very short.
Switzerland	Airport - a lot of pax cancellation some carrier still operate by pax as: EY, QR, SU, LX etc. All Freight Services has increased their rates dramatically. The hardest thing to get space			
UK	As per Friday's update			
Eastern Europe & Russia (Ongoing Situation)	Czech Republic	USA, Italy, Spain		
	Hungary	Road: Italy		
	Poland	Significant rate increase on Air shipments. Very limited AFR connections on Trans Pacific and Asia inbound/outbound.	Airports: only domestic flight and charters organized by the government (people returning from different countries). Possible to use RFS service to FRA/AMS/LGW/LUX Ports: Working normally. IMF/EXP	As borders controls are restored, you may expect a big traffic to pass polish borders.
	Russia	Any destination due to flight cancellations and containers shortage	No possibility to get space and equipment for any destination beside NL, DE, UK destinations. Airlines cancel flight constantly.	
	Slovakia	Rates increase to all destinations from Europe		
Oceania	Australia	All airports are fully operational but all trade lanes impacted.	Limited capacity, increased rates	Airports, Sea Ports, Warehouses, Trucks, Customs - all fully operational. Australia has gone into lockdown with cafes, pubs, clubs, libraries, churches shutting their doors. All states except NSW will close schools from 24/03. NSW schools will stay open but the NSW premier encouraged parents to keep their kids at home if possible
	New Zealand	Airports fully operational. Only NZ citizens and residents can enter the country. Many flight cancellations. Airfreight space limited and at a premium.		
	Hong Kong	All trades	N/A	N/A
Asia	China - Beijing	Air: Limited capacity and increased rates across all trade lanes		Air freight recovering but still higher rates, limited capacity and cancelled flights. Customs operating normally, no delays.
	China - Chengdu			Air freight recovering but still higher rates and flight cancellations. Sea freight returning to normal but still experiencing blank sailings. Trucking and warehousing normal, however restrictions may still be in place for vehicles travelling from Hubei. Rail options available but space is tight.
	China - Chongqing	Air freight: Impact across all trade lanes.		Air freight recovering but still higher rates and flight cancellations. Sea freight returning to normal but still experiencing blank sailings. Trucking and warehousing normal. Rail options available but space is tight.
	China - Dalian	Air: Limited capacity and increased rates across all trade lanes		Still some flight cancellations and blank sailings. Customs operating normally with no delays.
	China - Guangzhou	Air freight: Impact across all trade lanes	Major impact due to increasing number of international flight cancellations and increasing airfreight rates	
	China - Ningbo	Air: Limited capacity and increased rates across all trade lanes.		Factories operating at 40% due to lack of manpower. No domestic flight cancellations, however please refer to Shanghai for international flight status.
	China - Qingdao	Air: Limited capacity and increased rates across all trade lanes.	Air freight recovering but still higher rates, limited capacity and cancelled flights.	Air freight normal but with blank sailings. Customs operating normally, no delays. Warehousing and trucking operating normally.
	China - Shanghai	Air Freight: Impact across all trade lanes.	Global flight cancellations.	Air freight service recovering with more charter capacity. However another wave of cancellations for passenger flights has hit and begins to worsen globally. Airfreight rates is still increasing in all trade lanes. Sea freight still experiencing some blank sailings. Customs and warehousing are operating normally. Road transportation is nearly back to normal service, except for serious epidemic areas such as Hubei province.
	China - Shenzhen	Air: Limited capacity and increased rates across all trade lanes.		Air freight recovering but still cancelled flights, higher rates and tight capacity. Sea freight normal but with blank sailings as per shipping lines' notice. Customs operating normally, no delays.
	China - Tianjin	Air: Limited capacity and increased rates across all trade lanes		80% of staff working in office in accordance with local government guidelines. Shipping lanes and related operations are recovering, however carrier capacity is reduced. Suggest booking with carriers as early as possible.
	China - Xiamen	Air: Limited capacity and increased rates across all trade lanes		Air freight recovering but there are still flight cancellations. Sea freight returning to normal but with blank sailings. Customs operating normally with no delays.
	China - Xian	Air: Limited capacity and increased rates across all trade lanes	Many airlines have cancelled flights. Space is tight and rates are increasing. Some air freight has been transferred to sea freight.	Air freight recovering but still higher rates, limited capacity and cancelled flights. Sea freight normal but with some blank sailings. Customs operating normally, no delays.
	India	AIR - All passenger flight have been cancelled - only freighters are operating	Would effect all trade lanes	India has issued a lockdown in all major cities which would lead to major effect in services.
	Indonesia			Significant number of COVID-19 cases this week in Indonesia. Expect the number of infection cases to rise significantly over coming weeks. Large public events being cancelled. Further local Govt measures are expected to be introduced.
	Japan	None		
	Korea		Limited space followed by passenger flight cancellation to/from Korea. Airfreight to/from Korea should be checked case by case.	
	Malaysia	Air freight to and from Europe - space getting less and less		
	Pakistan	Borders will all Neighboring Countries have been closed including India, Afghanistan and Iran. However the Border with China remains Open for Commercial Traffic.	Major Airlines have either suspended their Operations or have Reduced their Flight Frequency - Freight Operations is Carrying but with higher freight levels	
Singapore	Global airfreight - all trades		Global airfreight - all trades	
Taiwan	Basically all trade lanes are facing capacities and significant increase in rates, many airlines canceled flights as from week 13. Situation is getting worst		If situation is getting worst in Taiwan, we will start work for home in week 15. 50%/50% some staff work at office.	
Thailand				
Vietnam	Majority Europe-as flights are cancelled and space limited			
America	USA	AIR - Most trade lanes does sees a price increase capacity very limited, as most of airline operates freighters only. Few PAX carriers still fly but with limited schedule. SEA - Terminal operations reduced at: LA/LB Ports, Miami Port, Port Everglades, NY/NJ - total closure at Port of Houston	SEA - PORT OF HOUSTON: The Bayport Container Terminal & Barbours Cut Terminal are closed. There has been a confirmed case of COVID-19 at the Bayport Container Terminal (LA shuttle driver). All vessel, yard, and gate operations have ceased	AIR - Most carriers are not honoring tariffs or contracts, all rates are spot base only based on available capacity. WHS - warehouses are turning as normal but taking extra cleaning measure to ensure safety. This could change day to day depending on state requirements SEA - Carrier have announced additional blank sailings in the upcoming weeks. Limited equipment availability and fully booked vessels on US Gulf Ports.
	Argentina	GENERAL QUARANTAIN UNTIL MAR 31ST - ONLY EXCEPTIONS ALLOWED	GENERAL QUARANTAIN UNTIL MAR 31ST - ONLY EXCEPTIONS ALLOWED	
	Brazil	Airfreight: American Airlines is the only one who canceled all services to Brazil. United Airlines cancelled some flights.		
	Canada	International flights restricted to 4 Canadian airports: 1-Toronto (YYZ), 2-Montreal (YUL), 3-Calgary (YVC), 4-Vancouver (YVR). Flight cancellations are ongoing/increasing, due to travel restrictions where only Canadians and Canadian residents are allowed to enter Canada (exceptions include diplomats and cross-border workers)		
	Chile	EU > CL is an issue mainly on freighters		
	Mexico	Problems with Asia and some countries from Europe		
	Paraguay			
	Peru	Passenger flights cancelled until 30/03/2020 cargo flights operating normally		
	Uruguay	All PAX flights cancelled effective MAY 20th. Only CAO flights are allowed	CAO flights allowed: OT / UC / LH	
	South Africa	Far East, Middle East, Europe, USA, and Africa		None, at this stage
	Mozambique			
	Africa	Egypt	all import shipments will be subject to quarantine inspection which will delay release shipments from 2/3 days and all shipments from Italy and China will be subject to quarantine inspection and sterilization	
Israel		Sea freight: There are delays and journey endings due to 14 days period from the sailing from the last origin port that is infected of COVID. In some cases the containers are offloaded in Cyprus and in some at one of the 2 ports (and not calling both ports as usual) Airfreight: ban of flights to/from South East Asia and Italy, most of the foreign airlines have stopped flying to TLV. Cargo aircrafts are operated by LY, CAL, Silkway, Lufthansa and Turkish. Customs authority - no restrictions but since a reduction of 70% of the government staff in any office is obligatory now, delays can be expected		
Jordan		Sea freight: The Jordan Maritime Authority instructed ship agents to arrange to fumigate all vessels entering regional waters. Airfreight: AMM Airport stopped allowing civilian passengers to fly in or out of the country starting yesterday. Cargo is still allowed to enter and exit the country. However, the ban on passengers created a severe drop in available cargo capacity. Turkish Airlines are now operating 1-2 freighters per week. Cargolux is operating 2. Royal Jordanian started operating new freighter services, as well as passenger aircrafts that are only carrying cargo. Customs: Jordan Customs will have 50% of their officers operate remotely		
South Africa		All passenger flights are cancelled however cargo flights are in operational by SV, EK, LH, TK, EY		
Middle East	Lebanon	Airfreight: PAX flights cancelled. Cargo freighters have limited capacity		
	UAE	Emirates cancelled flight to some EU Countries, Air and Land to GCC cancelled		

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