

## Erica Krauss

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**From:** hpatzer@ups.com  
**Sent:** Wednesday, March 25, 2020 7:49 AM  
**Subject:** UPS COVID - 19 Daily update - 3/25

**Good morning! I hope you are healthy and safe. Please let me know if you have any concerns or questions. Today's messages have a couple new countries. So far Canada is not included! So that is a good thing! For additional information you can check ups.com. If you have concerns about a specific country you just need to change the country and any alerts will be in yellow at the top of the page.**

**The new countries today are Tunisia and Iraq.**

### Today's All Stations Messages

#### Tunisia :

Issued: 03/25/2020  
Last Updated: 03/25/2020 8:32 AM GMT  
Msg. No.: 11147 Type: Service Interruption

#### Tunisia-Coronavirus

On March 21 2020 ,The Tunisian Government has taken seriously pandemic COVID 19 and decided to put the country on a total lockdown from March 22 until April 4 2020.

Leaving homes requires permission of local authorities-critical business, such as supermarkets, medical facilities are exempted from the requirement.

The President of Tunisia suspended all passenger flights. Charter crews are not allowed to disembark, resulting in a quicker turnaround. **UPS continue to import and export volume-however, import not changed while export is delayed by 24 hours.**

All deliveries must be completed by 15.30.

While UPS is maintaining service, pick up and deliveries are subject to delays.

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#### Iraq :

Issued: 03/25/2020  
Last Updated: 03/25/2020 7:28 AM GMT  
Msg. No.: 11146 Type: Service Interruption

#### Iraq-Coronavirus

In order to prevent the virus from spreading in the entire Kurdish region of Erbil and the other provinces of Kurdistan, the Government has declared a complete lockdown in this area until 1 April 2020.

Currently only cargo flights from UAE into Iraq are exempted. **In addition Baghdad region and the other federal provinces of Iraq are being locked down until 28 March 2020. No pick up and deliveries are made.**

As security checkpoints are closed, no on-road travel is possible.

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## Czech Republic :

Issued: 03/25/2020

Last Updated: 03/25/2020 4:41 AM GMT

Msg. No.: 11145 Type: Service Interruption

### Czech Republic-Coronavirus

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until April 1 2020, if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

The customer counter services in Czech republic might be limited during this period. Additional border controls are applied and **might cause delays** in ground network, in case of service impact due to ground network delays,

## Luxembourg :

Issued: 03/25/2020

Last Updated: 03/25/2020 4:28 AM GMT

Msg. No.: 11144 Type: Service Interruption

### Luxembourg-Coronavirus

All shops, restaurants, bars, pubs and retail (including the UPS customer counter) are closed.

If delivery of packages are not possible because the address is closed, packages will be returned to the shipper, without holding Packages that cannot be returned to the original shipper due to business closure related to COVID-19 will be kept in the center until reopening of the shipper.

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## France :

Issued: 03/25/2020

Last Updated: 03/25/2020 4:21 AM GMT

Msg. No.: 11143 Type: Service Interruption

### France-Coronavirus

Due to suspicions over coronavirus cases in the building serving areas below, **deliveries and pickup activities will be impacted which may cause some delays.**

#### Postal Codes Affected:

07110-07120, 07140-07190, 07310-07330, 07380-07409, 07440-07470, 07510, 07630-07660, 26150-26190, 26220-26230, 26310, 26340, 26410-26470, 26510, 26560-26570, 26620 and 26730-26740

## Bangladesh :

Issued: 03/25/2020

Last Updated: 03/25/2020 4:16 AM GMT

Msg. No.: 11142 Type: Service Interruption

### Bangladesh-Coronavirus

In order to contain COVID-19 virus, the Bangladesh Government has decided to shut down all public sectors and declared a public holiday from March 26 2020 to April 4 2020 inclusive and **imposed travel and movement restrictions across the country, including major cities such as the capital Dhaka, Chottogram, Sylhet, Rajshahi and Khulna, resulting in delays in pick up and delivery.**

**The country has suspended all international flights, except to China, Hong Kong, Thailand and the UK until further notice.** Armed forces have been deployed to support the civil administration. Packages of concerned countries must be held at origin and/or RTSd.

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## Italy :

Issued: 03/23/2020

Last Updated: 03/25/2020 7:41 AM GMT

Msg. No.: 11116 Type: Service Interruption

### Italy-COVID 19

This is a follow-up to Message number 11098.

1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

FONDI 04022 MEDICINA 40059 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER  
RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO  
84030 POLLA 84035 ATENA LUCANA 84030 RICCIA 86016 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO  
DI ROGLIANO 87056 MONTEBELLO JONICO 89064 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, Genova 1624 L'Aquila 6713

MODENA:41010-41059; 41121 41126, GENOVA: 16010 -16049; 16121-16167 and LAQUILA: 67010-67069; 67100

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs).  
If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

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