



Dear Valued Customer,

Ontario, Quebec and several US States have announced the closure of businesses that are not essential services. We expect that other provinces/states will follow in an effort to control the pandemic.

As an essential service, Quik X Transportation will continue to operate and provide you with service. The health and safety of our employees, associates, drivers and communities is paramount in providing these services. We will continue to use good judgement in making decisions, but also need your help:

- Please call the consignee before scheduling a shipment with us to make sure they are open. This is very important and will help operations continue to run smoothly.
- If we cannot deliver due to the consignee being closed, we will have to return your shipment and a charge will occur.
- Due to our capacity limitations, we cannot store freight until the ban is lifted. It's very important that the shipper is aware of this restraint. Should we have freight returned and sit on our dock, storage charges will apply.

As we are exiting heat season, there may be some limitations on heated freight service and operating schedules. Please contact your sales rep should you have any questions.

The above points are required to keep our operations running smoothly and allow us to continue to operate uninterrupted. We understand our role is to keep the supply chain moving and we take this very seriously. Quik X Transportation continues to educate our employees, while taking extra measures to prevent the spread of this virus.

We appreciate your business and support. Please be calm, be patient and keep healthy.

Thankyou,

A handwritten signature in black ink that reads "Lori McCreight". The signature is written in a cursive, flowing style.

Lori McCreight, CA, CPA  
President