



March 27, 2020

**Re: Updated International Air Freight Capacity Surcharge (CS)**

Dear Valued Customer,

Thank you for choosing UPS as your trusted logistics provider. Your business is very important to us, and we remain focused on offering the highest quality solutions to help you achieve your business objectives.

The growing impact of the Novel Coronavirus pandemic and restrictions imposed by authorities to contain the spread of the virus continue to result in extremely limited capacity around the world. Therefore, it has become necessary to update the capacity surcharges for specific lanes effective Monday, March 30, 2020, according to the schedule below.

**Capacity Surcharge Schedule: Effective March 30, 2020 for all IAF Services**

Origins	Surcharge amount (USD per kilo) <sup>†</sup>						Effective Date
	Destinations						
	US	Americas	Canada	ISMEA	Europe	APAC	
North China*	\$4.50	\$4.50	\$4.50		\$5.50		March 30, 2020
East China**	\$5.00	\$5.00	\$5.00		\$6.50		March 30, 2020
South China***	\$5.00	\$5.00	\$5.00		\$4.00		March 30, 2020
Hong Kong	\$5.00	\$5.00	\$5.00		\$4.00		March 30, 2020
Korea	\$3.00	\$3.00	\$3.00		\$3.00		March 30, 2020
Taiwan	\$5.50	\$5.50	\$5.50		\$5.50		March 30, 2020
Singapore	\$4.50	\$4.50	\$4.50		\$3.50		March 30, 2020
Thailand	\$7.50	\$7.50	\$7.50		\$4.00		March 30, 2020
Malaysia	\$5.00	\$5.00	\$5.00		\$5.00		March 30, 2020
Vietnam - Ho Chi Minh	\$5.50	\$5.50	\$5.50		\$4.50		March 30, 2020
Vietnam - Hanoi	\$6.00	\$6.00	\$6.00		\$5.00		March 30, 2020
Philippines	\$5.00	\$5.00	\$5.00		\$2.50		March 30, 2020
Australia	\$6.50	\$6.50	\$6.50		\$6.50		March 30, 2020
United States					\$1.25		March 30, 2020
Canada					\$1.25		March 30, 2020
Americas Region					\$1.25		March 30, 2020
United Kingdom, Germany, Netherlands (UPS Air Freight Consolidated Service)	\$3.60	\$4.00****	\$4.00	\$4.00‡‡			March 30, 2020
Rest of Europe‡ (UPS Air Freight Consolidated Service)	\$4.10	\$4.40****	\$4.40	\$4.40‡‡			March 30, 2020
United Kingdom, Germany, Netherlands (UPS Air Freight Direct & Premium Direct Service)	\$4.00	\$4.00****	\$4.00	\$4.00‡‡			March 30, 2020
Rest of Europe‡ (UPS Air Freight Direct & Premium Direct Service)	\$4.40	\$4.40****	\$4.40	\$4.40‡‡			March 30, 2020

\* North China: BJS, DLC, TAO, SHE, CGO, TSN, XIA

\*\* East China: CTU, CKG, HGH, KUB, NKG, NGB, SHA, SZV, WUX

\*\*\* South China/Hong Kong: XMN, FOC, CAN, SZX, All Hong Kong locations

\*\*\*\* Excludes Mexico (No surcharge)

‡‡ Excludes Dubai (No surcharge)

**Example Shipment – Nanchang CN to Minneapolis MN US**

- Routed from Nanchang CN to Shanghai CN to Minneapolis
- Shanghai is in “E China” (origin) and Minneapolis is in “US” (destination)
- Surcharge amount would be \$5.00 per kg

Because industry conditions are dynamic, the surcharge is subject to decrease, increase, termination or expansion to additional lanes. To view the current capacity surcharge structure, please visit our [Surcharges homepage](#).

As a reminder, for bookings made outside of those lanes with explicit surcharge amounts, the global air cargo conditions remain in flux, capacity continues coming offline, and governments around the globe are imposing local restrictions. While UPS remains open to provide service, we'd like to remind you that advance shipment-specific planning will assist us in our efforts to meet your specific service requests. Your local Operations and Sales professionals are here to support the movement of these shipments, and we are making all reasonable efforts to avoid delays. However, shipments are subject to delays/service disruptions due to conditions attributable to the Novel Coronavirus and related containment efforts that are beyond our control.

The above surcharges will be assessed on UPS® Air Freight Premium Direct, UPS Air Freight Direct®, UPS Air Freight Consolidated®, UPS Trade Direct Air®, and UPS Temperature True® shipments and will be reflected on your invoice.

We appreciate your business and will continue to work closely with our air carriers in an effort to mitigate the surcharges to our customers. If you have any questions, please contact your UPS Account Manager.

Sincerely,

UPS Global Freight Forwarding

† Surcharge reflected above is in USD per kilogram of chargeable weight and reflects amount of surcharge and not the entire rate. Other currencies will fluctuate pursuant to prevailing currency exchange rates and are subject to fees. For details see [UPS Air Freight Terms and Conditions of Contract](#).



‡ Countries in Europe

COUNTRY_CODE	COUNTRY_NAME
AL	ALBANIA
AM	ARMENIA
AT	AUSTRIA
BA	BOSNIA AND HERZEGOVINA
BE	BELGIUM
BG	BULGARIA
BY	BELARUS
CH	SWITZERLAND
CY	CYPRUS
CZ	CZECH REPUBLIC
DE	GERMANY
DK	DENMARK
EE	ESTONIA
ES	SPAIN
FI	FINLAND
FR	FRANCE
GB	UNITED KINGDOM
GE	GEORGIA
GI	GIBRALTAR
GR	GREECE
HR	CROATIA
HU	HUNGARY
IE	IRELAND
IL	ISRAEL

COUNTRY_CODE	COUNTRY_NAME
IS	ICELAND
IT	ITALY
KV	KOSOVO
LT	LITHUANIA
LU	LUXEMBOURG
LV	LATVIA
MC	MONACO
MD	MOLDOVA
ME	MONTENEGRO
MK	MACEDONIA
MT	MALTA
NL	NETHERLANDS
NO	NORWAY
PL	POLAND
PT	PORTUGAL
RO	ROMANIA
RS	SERBIA
RU	RUSSIA
SE	SWEDEN
SI	SLOVENIA
SK	SLOVAKIA
TR	TURKEY
UA	UKRAINE