

Erica Krauss

From: hpatzer@ups.com
Sent: Monday, March 30, 2020 8:06 AM
Subject: UPS Corona Virus International service update 3/30/2020

Good morning and happy Monday. Below we have a lot of minor countries. There are updates on the UK and Italy way on the bottom. Also here is a link for the most up-to-date information regarding service disruptions. https://www.ups.com/assets/resources/media/Global_Novel_Coronavirus_Updates.pdf

We are also seeing that UPS Express and UPS Worldwide Express Freight prices are now on par with traditional air freight. If you need a quote please reach out to me and I can give you a quote pretty quickly.

Comoros : Reunion : Mayotte :

Issued: 03/30/2020

Last Updated: 03/30/2020 8:04 AM GMT

Msg. No.: 11226 Type: Service Interruption

Reunion-Coronavirus

Reunion has restricted public gatherings until further notice in order to contain COVID-19 pandemic. Most of the flights have been suspended as of 30 March 2020 until further notice, with the exception of Reunion Paris/France, resulting in delays for import/export, pick ups and deliveries.

As a result of the restrictions, the transit to/from Mayotte and Comoros are delayed.

Reunion is accepting only medical equipment to be imported into the country until further notice. All other shipments will be refused and need to be RTSed or held at origin.

Maldives :

Issued: 03/30/2020

Last Updated: 03/30/2020 6:43 AM GMT

Msg. No.: 11225 Type: Service Interruption

Maldives-Coronavirus

This is a follow-up to Message number 11118.

Due to the COVID-19 pandemic, the Maldives Government has decided to close all government offices from 19 March to 5h April 2020. UPS is operational, but pickup and delivery are subject to delays.

Croatia :

Issued: 03/30/2020

Last Updated: 03/30/2020 6:28 AM GMT

Msg. No.: 11224 Type: Service Enhancement

Croatia-Coronavirus

The Croatian Government has decided to declare quarantine on the entire territory of the Republic of Croatia. The quarantine regime is effective from 19 March 2020 and for now it will last for 30 days.

Cultural, leisure, education, entertainment and sports establishments, shopping centres shall not be visited-therefore, no deliveries or pick-ups at such addresses is possible.

Only food stores, bakeries, pharmacies, gas stations, some banks and government agencies will operate.

Privately owned companies will decide if they will work or not.

As a result of the government quarantine measures, trucks are needing to wait approx. 12-15 hours before crossing the Slovenian/Croatian border - TB Standard export from and to Croatia to most EU countries will be delayed for 1-2 days.

Nigeria :

Issued: 03/30/2020

Last Updated: 03/30/2020 6:21 AM GMT

Msg. No.: 11223 Type: Service Interruption

Nigeria-Coronavirus

In an effort to contain Coronavirus from spreading, the Nigerian Government has decided to suspend all International and Domestic passengers flights as of 23 March 2020 until further notice.

UPS is operating Import and Export through Cargo flights and Domestic volume is only moving via ground movements.

Cambodia :

Issued: 03/30/2020

Last Updated: 03/30/2020 6:11 AM GMT

Msg. No.: 11222 Type: Service Interruption

Cambodia - Service Disruption

Export and import services are temporarily suspended until 11 April.

Madagascar :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:59 AM GMT

Msg. No.: 11221 Type: Service Interruption

Madagascar-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Madagascar have suspended all passenger flights until further notice, resulting in **export/import delays.**

Zimbabwe :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:58 AM GMT

Msg. No.: 11220 Type: Service Interruption

Zimbabwe-Coronavirus

In order to prevent COVID-19 virus from spreading, Zimbabwe has suspended all passenger flights until further notice, resulting in **export/import delays.**

Zambia :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:57 AM GMT

Msg. No.: 11219 Type: Service Interruption

Zambia-Coronavirus

In order to prevent COVID-19 virus from spreading, Zambia has suspended all passenger flights until further notice, **resulting in export/import delays.**

Uganda :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:57 AM GMT

Msg. No.: 11218 Type: Service Interruption

Uganda-Coronavirus

In order to prevent COVID-19 virus from spreading, Uganda has suspended all passenger flights until further notice, resulting in **export/import delays.**

Togo :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:56 AM GMT

Msg. No.: 11217 Type: Service Interruption

Togo-Coronavirus

In order to prevent COVID-19 virus from spreading, Togo has suspended all passenger flights

United Republic of Tanzania :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:55 AM GMT

Msg. No.: 11216 Type: Service Interruption

Tanzania-Coronavirus

In order to prevent COVID-19 virus from spreading, Tanzania has suspended all passenger flights until further notice, resulting **in export/import delays.**

Sierra Leone :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:55 AM GMT

Msg. No.: 11215 Type: Service Interruption

Sierra Leone-Coronavirus

In order to prevent COVID-19 virus from spreading, Sierra Leone has suspended all passenger

Seychelles :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:54 AM GMT

Msg. No.: 11214 Type: Service Interruption

Seychelles-Coronavirus

In order to prevent COVID-19 virus from spreading, Seychelles has suspended all passenger flights until further notice, **resulting in export/import delays.**

Niger :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:53 AM GMT

Msg. No.: 11213 Type: Service Interruption

Niger-Coronavirus

In order to prevent COVID-19 virus from spreading, Niger has suspended all passenger flights until further notice, **resulting in export/import delays.**

Mauritania :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:53 AM GMT

Msg. No.: 11212 Type: Service Interruption

Mauritania-Coronavirus

In order to prevent COVID-19 virus from spreading, Mauritania has suspended all passenger

Malawi :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:52 AM GMT

Msg. No.: 11211 Type: Service Interruption

Malawi-Coronavirus

In order to prevent COVID-19 virus from spreading, Malawi has suspended all passenger flights until further notice, **resulting in export/import delays.**

Mali :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:51 AM GMT

Msg. No.: 11210 Type: Service Interruption

Mali-Coronavirus

In order to prevent COVID-19 virus from spreading, Mali has suspended all passenger flights until further notice, **resulting in export/import delays.**

Liberia :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:51 AM GMT

Msg. No.: 11209 Type: Service Interruption

Liberia-Coronavirus

In order to prevent COVID-19 virus from spreading, Liberia has suspended all passenger flights until further notice, **resulting in export/import delays.**

Lesotho :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:50 AM GMT

Msg. No.: 11208 Type: Service Interruption

Lesotho-Coronavirus

In order to prevent COVID-19 virus from spreading, Lesotho has suspended all passenger flights until further notice, **resulting in export/import delays.**

Guinea-Bissau :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:48 AM GMT

Msg. No.: 11207 Type: Service Interruption

Guinea Bissau-Coronavirus

In order to prevent COVID-19 virus from spreading, Guinea Bissau has suspended all passenger flights until further notice, resulting in **export/import delays.**

Guinea :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:48 AM GMT

Msg. No.: 11206 Type: Service Interruption

Guinea-Coronavirus

In order to prevent COVID-19 virus from spreading, Guinea has suspended all passenger flights until further notice, resulting in **export/import delays.**

Gambia :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:46 AM GMT

Msg. No.: 11205 Type: Service Interruption

Gambia-Coronavirus

In order to prevent COVID-19 virus from spreading, Gambia has suspended all passenger flights until further notice, **resulting in export/import delays.**

Gabon :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:46 AM GMT

Msg. No.: 11204 Type: Service Interruption

Gabon-Coronavirus

In order to prevent COVID-19 virus from spreading, Gabon has suspended all passenger flights until further notice, **resulting in export/import delays.**

Ethiopia :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:45 AM GMT

Msg. No.: 11203 Type: Service Interruption

Ethiopia-Coronavirus

In order to prevent COVID-19 virus from spreading, Ethiopia has suspended all passenger flights until further notice, **resulting in export/import delays.**

Eswatini :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:44 AM GMT

Msg. No.: 11202 Type: Service Interruption

Eswatini-Coronavirus

In order to prevent COVID-19 virus from spreading, Eswatini has suspended all passenger flights until further notice, **resulting in export/import delays.**

Eritrea :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:43 AM GMT

Msg. No.: 11201 Type: Service Interruption

Eritrea-Coronavirus

In order to prevent COVID-19 virus from spreading, Eritrea has suspended all passenger flights until further notice, **resulting in export/import delays.**

Djibouti :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:42 AM GMT

Msg. No.: 11200 Type: Service Interruption

Djibouti-Coronavirus

In order to prevent COVID-19 virus from spreading, Djibouti has suspended all passenger flights until further notice, **resulting in export/import delays.**

Democratic Republic of Congo :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:42 AM GMT

Msg. No.: 11199 Type: Service Interruption

Democratic Republic of Congo-Coronavirus

In order to prevent COVID-19 virus from spreading, Democratic Republic of Congo has

Congo Republic :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:41 AM GMT

Msg. No.: 11198 Type: Service Interruption

Congo Republic-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Congo Republic has suspended all passenger flights until further notice, **resulting in export/import delays.**

Comoros :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:40 AM GMT

Msg. No.: 11197 Type: Service Interruption

Comoros-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Comoros has suspended all passenger flights until further notice, resulting in **export/import delays.**

Chad :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:39 AM GMT

Msg. No.: 11196 Type: Service Interruption

Chad-Coronavirus

In order to prevent COVID-19 virus from spreading, Chad has suspended all passenger flights until further notice, **resulting in export/import delays.**

Central African Republic :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:39 AM GMT

Msg. No.: 11195 Type: Service Interruption

Central African Republic-Coronavirus

In order to prevent COVID-19 virus from spreading, Central African Republic has suspended all passenger flights until further notice, **resulting in export/import delays.**

Cape Verde :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:37 AM GMT

Msg. No.: 11194 Type: Service Interruption

Cape Verde-Coronavirus

In order to prevent COVID-19 virus from spreading, Cape Verde has suspended all passenger flights until further notice, resulting in **export/import delays.**

Cameroon :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:37 AM GMT

Msg. No.: 11193 Type: Service Interruption

Cameroon-Coronavirus

In order to prevent COVID-19 virus from spreading, Cameroon has suspended all passenger flights until further notice, resulting in export/import delays.

Burundi :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:36 AM GMT

Msg. No.: 11192 Type: Service Interruption

Burundi-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Burundi has suspended all passenger flights until further notice, resulting in export/import delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Burkina Faso :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:35 AM GMT

Msg. No.: 11191 Type: Service Interruption

Burkina Faso-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Burkina Faso has suspended all passenger flights until further notice, resulting in export/import delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Benin :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:34 AM GMT

Msg. No.: 11190 Type: Service Interruption

Benibn-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Benin has suspended all passenger flights until further notice, resulting in export/import delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Angola :

Issued: 03/30/2020

Last Updated: 03/30/2020 4:33 AM GMT

Msg. No.: 11189 Type: Service Interruption

Angola-Coronavirus

From - WorldCom User, Brian Roe

In order to prevent COVID-19 virus from spreading, Angola has suspended all passenger flights until further notice, resulting in export/import delays.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Italy :

Issued: 03/30/2020

Last Updated: 03/30/2020 3:02 AM GMT

Msg. No.: 11188 Type: Service Interruption

Italy-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11150.

1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

NEROLA 00017 MEDICINA 40059 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO 84030 POLLA 84035 ATENA LUCANA 84030 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011 SERRA SAN BRUNO 89822

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, Genova 1624 L'Aquila 6713. MODENA:41010-41059; 41121 41126, GENOVA: 16010 -16049; 16121-16167 and LAQUILA: 67010-67069; 67100

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Nepal :

Issued: 03/30/2020

Last Updated: 03/30/2020 2:53 AM GMT

Msg. No.: 11187 Type: Service Interruption

Nepal-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11114.

Due to the COVID-19 epidemic, the Nepal Government has shut down public and private sectors from 22 March to 7 April 2020.

Only businesses, involved in providing food and medical supplies are exempt. All international flights have been suspended until 15 April 2020. **There will be no pickup, delivery or customs clearance.**

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

United Kingdom :

Issued: 03/30/2020

Last Updated: 03/30/2020 2:46 AM GMT

Msg. No.: 11186 Type: Service Interruption

United Kingdom-Coronavirus

From - WorldCom User, Brian Roe

DH - NO UPS CONTROL - if you see this scan, the centre has determined the delivery address is closed for the foreseeable future due to COVID-19 and the package will be returned to the sender. In this case please advise customer they need to contact the shipper. RTS should only occur where the delivery centre have validated that the business is closed.

Greece :

Issued: 03/30/2020

Last Updated: 03/30/2020 2:39 AM GMT

Msg. No.: 11185 Type: Service Interruption

Greece-Coronavirus

From - WorldCom User, Brian Roe

As per a decree issued by the Greek Government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until April 6 2020, if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

Tunisia :

Issued: 03/30/2020

Last Updated: 03/30/2020 2:30 AM GMT

Msg. No.: 11184 Type: Service Interruption

Tunisia-Coronavirus

On March 21 2020 ,The Tunisian Government has taken seriously pandemic COVID 19 and decided to put the country on a total lockdown from March 22 until April 4 2020.

Leaving homes requires permission of local authorities-critical business, such as supermarkets, medical facilities are exempted from the requirement.

The President of Tunisia suspended all passenger flights. Charter crews are not allowed to disembark, resulting in a quicker turnaround. **UPS continue to import and export volume- however, import not changed while export is delayed by 24 hours.**

All deliveries must be completed by 15.30.

While UPS is maintaining service, pick up and deliveries are subject to delays.

Uzbekistan :

Issued: 03/30/2020

Last Updated: 03/30/2020 2:25 AM GMT

Msg. No.: 11183 Type: Service Interruption

Uzbekistan-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11180.

As a consequence of the COVID-19 crisis, the Government of Uzbekistan has imposed a nationwide lockdown, **suspending all domestic and international passenger, cargo and charter flights from 30 March to 20 April 2020.**

All public and private transportation is prohibited, as well as leaving or entering cities. Only companies producing or distributing essential goods, such as medical or food are exempted.

Denmark :

Issued: 03/27/2020

Last Updated: 03/30/2020 3:04 AM GMT

Msg. No.: 11176 Type: Service Interruption

Denmark-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11155.

Denmark has ordered the closure of all retail locations (such as shops, restaurants, bars, pubs, etc.).

*RTS should only occur where the delivery centre have validated that the business is closed.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Sweden :

Issued: 03/27/2020

Last Updated: 03/30/2020 2:56 AM GMT

Msg. No.: 11175 Type: Service Interruption

Sweden-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11117.

Sweden has ordered the closure of some retail locations (such as shops, restaurants, bars, pubs, etc.).

*RTS should only occur where the delivery centre have validated that the business is closed.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Ireland :

Issued: 03/27/2020

Last Updated: 03/30/2020 3:05 AM GMT

Msg. No.: 11174 Type: Service Interruption

Ireland-Coronavirus

From - WorldCom User, Brian Roe

Closure of all retail locations (such as shops, restaurants, bars, pubs, etc.) in Ireland.

The C5 EMERGENCY scan is used for all COVID-19 related delayed shipment volume that could not be delivered, another attempt will be made.

*RTS should only occur where the delivery centre have validated that the business is closed.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Finland : Norway :

Issued: 03/26/2020

Last Updated: 03/30/2020 2:58 AM GMT

Msg. No.: 11154 Type: Service Interruption

Norway and Finland-Coronavirus

Norway and Finland-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11074.

In Norway and Finland full Closure of all retail locations (such as shops, restaurants, bars, pubs, etc.).

*RTS should only occur where the delivery centre have validated that the business is closed.

WorldCom will continue to monitor the situation and advise of any updates. Thank you,
WorldCom

Heather Patzer
International Account Manager
UPS
405.464.3626
hpatzer@ups.com
Customer Service 800.377.4877