

Erica Krauss

From: hpatzer@ups.com
Sent: Tuesday, March 31, 2020 7:48 AM
Subject: UPS Corona Virus update - 3/31/2020

Good morning. Only three updates today. Have a good day and please let me know if you have any questions.

A few other points we are seeing in the industry:

- UPS Small package import rates are very close to that of traditional air freight.
- UPS Small package time in transit is remaining relatively strong with only a day or two of delays if that.

Austria :

Issued: 03/31/2020
Last Updated: 03/31/2020 4:12 AM GMT
Msg. No.: 11233 Type: Service Interruption

Austria-Coronavirus

This is a follow-up to Message number 11094.

Due to quarantine restrictions from the Austrian Government, we are not able to serve the following postal codes for 14 days.

Postal Codes Affected:

5542, 5611 5612, 5630, 5632, 5645, 6553, 6555, 6561, 6563, 6580, 6754, 6762 6763, 6767 and 6888.

Iraq :

Issued: 03/31/2020
Last Updated: 03/31/2020 2:25 AM GMT
Msg. No.: 11232 Type: Service Interruption

Iraq-Coronavirus

This is a follow-up to message number 11146.

In order to prevent the virus from spreading, the Government has declared a complete lockdown which has now been extended until 16 April 2020.

As security checkpoints are closed, no on-road travel is possible.

Country: **LUXEMBOURG - LU**

Service Center(s) Impacted: **Entire Country**
State(s): **all**

Postal Codes (or Cities) Affected:

all

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **all shops, restaurants, bars, pubs and retail (including the UPS customer counter) closed.**

If delivery of packages are not possible because address is closed, packages will be returned to the shipper, without holding it.

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