

Erica Krauss

From: hpatzer@ups.com
Sent: Wednesday, April 1, 2020 7:52 AM
Subject: UPS covid 19 April 1, 2020

Good morning. I hope you are staying healthy both physically and mentally. I know the struggle has been great at least at my house! All four of us working at the same time managing our jobs and elementary school.

I am not seeing anything specific on Canada. Like the US, we are doing our best to get to get shipments delivered on time and where we can. If there is a closure, we worldwide are still trying to make delivery and then are holding the shipment for 9 days before returning it.

Uganda :

Issued: 04/01/2020
Last Updated: 04/01/2020 8:11 AM GMT
Msg. No.: 11246 Type: Service Interruption

Uganda-Coronavirus

This is a follow-up to Message number 11218.

In order to prevent COVID-19 virus from spreading, Uganda has suspended all passenger flights until further notice, resulting in export/import delays.

In addition, due to the ongoing Covid-19 pandemic, the **Ugandan Government has announced a complete lockdown as of 1 April 2020** for an initial period of 14 days. No private vehicles, cars or bikes are allowed to move. **During the lockdown, there will be no pickups or deliveries.**

Bangladesh :

Issued: 04/01/2020
Last Updated: 04/01/2020 5:16 AM GMT
Msg. No.: 11245 Type: Service Interruption

Bangladesh-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11142.

In order to contain COVID-19 virus, the Bangladesh Government has decided to shut down all public sectors and declared a public holiday from March 26 2020 to April 11 2020 inclusive and imposed travel and movement restrictions across the country, including major cities such as the capital Dhaka, Chottogram, Sylhet, Rajshahi and Khulna, resulting in delays in pick up and delivery.

The country has suspended all international flights until further notice and import custom clearance is shut till April 4th, therefore all import packages during this time need to held at origin and/or transit hubs.

Saudi Arabia :

Issued: 04/01/2020

Last Updated: 04/01/2020 4:59 AM GMT

Msg. No.: 11244 Type: Service Interruption

Saudi Arabia-Coronavirus

From - WorldCom User, Brian Roe

This is an update to Message number 11072.

For all the below cities, service is not available due to COVID-19 Saudi security department decision to lock this area until further notice.

Anak, Awamiah, Qatif, Rahima, Ras Tanura, Safwa, Seihat and Tarut.

For all other cities, service is available but transit time is been effected by 1-2 days extra time due to the difficulties being faced with load movements into Saudi Arabia.

A curfew for the remainder of Saudi Arabia started last week from 15.00-07.00 and will continue until 21 April 2020. General movement between and in major cities is forbidden throughout the day, but as a logistic and transportation company, UPS has an exemption and running operation as normal.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Italy :

Issued: 04/01/2020

Last Updated: 04/01/2020 4:46 AM GMT

Msg. No.: 11243 Type: Service Interruption

Italy-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11188.

1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days. Exceptions applied: DH - NO UPS CNTRL ;

NEROLA 00017 FONDI 04022 MEDICINA 40059 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO 84030 POLLA 84035 ATENA LUCANA 84030 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011 and SERRA SAN BRUNO 89822

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, Genova 1624 L'Aquila 6713. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays (except for the red zones, areas not accessible).

MODENA:41010-41059; 41121 41126, GENOVA: 16010 -16049; 16121-16167 and LAQUILA: 67010-67069; 67100

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Austria :

Issued: 04/01/2020

Last Updated: 04/01/2020 4:39 AM GMT

Msg. No.: 11242 Type: Service Interruption

Austria-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11233.

Due to quarantine restrictions from the Austrian Government, we are not able to serve the following postal codes for 14 days.

Postal Codes Affected:

5541 - 5542, 5611 5612, 5630, 5632, 5645, 5700, 5753, 6553, 6555, 6561, 6563, 6580, 6754, 6762 6763, 6767 and 6888

Lithuania :

Issued: 04/01/2020

Last Updated: 04/01/2020 4:24 AM GMT

Msg. No.: 11241 Type: Service Interruption

Lithuania-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11085.

The COVID 19 pandemic related quarantine has been extended until April 13 2020 on the entire territory of Lithuania.

Cultural, leisure, education, entertainment and sports establishments and shopping centers remain closed. No deliveries or pickups at such addresses are possible.

Feeders and aircraft are moving as usual, border control situation has stabilized.

Hungary :

Issued: 04/01/2020

Last Updated: 04/01/2020 4:16 AM GMT

Msg. No.: 11240 Type: Service Interruption

Hungary-Coronavirus

From - WorldCom User, Brian Roe

Hungary has reintroduced temporary border controls.

A health check-up is done for everyone crossing the border, including professional drivers involved in carriage of goods. Healthy drivers may enter the country without further action, but they must comply with the current curfew rules and use protective gear while working.

United Kingdom :

Issued: 04/01/2020

Last Updated: 04/01/2020 2:49 AM GMT

Msg. No.: 11239 Type: Service Interruption

United Kingdom-Coronavirus

Significant delays in the UK. We will make delivery where we can and RTS shipments for closed businesses.

Thank you, WorldCom

Czech Republic :

Issued: 04/01/2020

Last Updated: 04/01/2020 2:42 AM GMT

Msg. No.: 11238 Type: Service Interruption

Czech Republic-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message 11178.

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until April 11 2020, if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

Additional border controls are applied and might cause delays in ground network, in case of service impact due to ground network delays,

Country: **SPAIN – ES**

Service Center(s) Impacted: **Entire Country**
State(s):

Optional Area Information:

Geographic Region:

Postal Codes (or Cities) Affected:

All

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As per government decree imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measures of COVID 19 for undefined time, if delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper. In addition, due to quarantine restrictions from government we are not able to serve these postal codes until further notice:**

08700 Igualada

08710 Santa Margarida de Montbui

08711 Odena

08712 Sant Martí de Tous

08788 Vilanova del Camí

Country: **PORTUGAL - PT**

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As per government decree imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measures of COVID 19 for undefined time, if delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.**

Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - EMERGENCY for all on-road volume and related delays. In addition, due to quarantine restrictions from government we are not able to serve these postal codes until further notice:

Ovar

3880-000 to 3880-999

3885-000 to 3885-999

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