

**Erica Krauss**

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**From:** Röhlig UK <campaigns.uk@rohlig.com>  
**Sent:** Thursday, April 2, 2020 4:31 AM  
**To:** Erica Krauss  
**Subject:** Röhlig UK Ltd | Keeping you informed

## Keeping you informed

To keep you informed on the latest operational changes at Röhlig Logistics, our Coronavirus Task Force have created a simple global dashboard to capture the latest updates, per mode, worldwide: <https://coronareport.rohlig.com/>

## Keeping global supply chains moving

The COVID-19 outbreak has shown how critical the logistics industry is to the UK and the rest of the world during unprecedented times. As a consequence, COVID-19 has led to sea and air freight capacity reductions and not to mention the introduction of new surcharges such as: The **COVID-19 SERVICE CONTINUITY SURCHARGE** (see below for more details). We, at Röhlig Logistics are committed to mitigating challenges to your supply chain where possible and it is our passion to ensure cargoes continue to move undisrupted around the world. That is why we offer alternative solutions to ease pressures on core services (such as sole Sea or Air), whilst keeping global supply chains moving.

Why not consider alternative solutions to alleviate pressures on your supply chain:

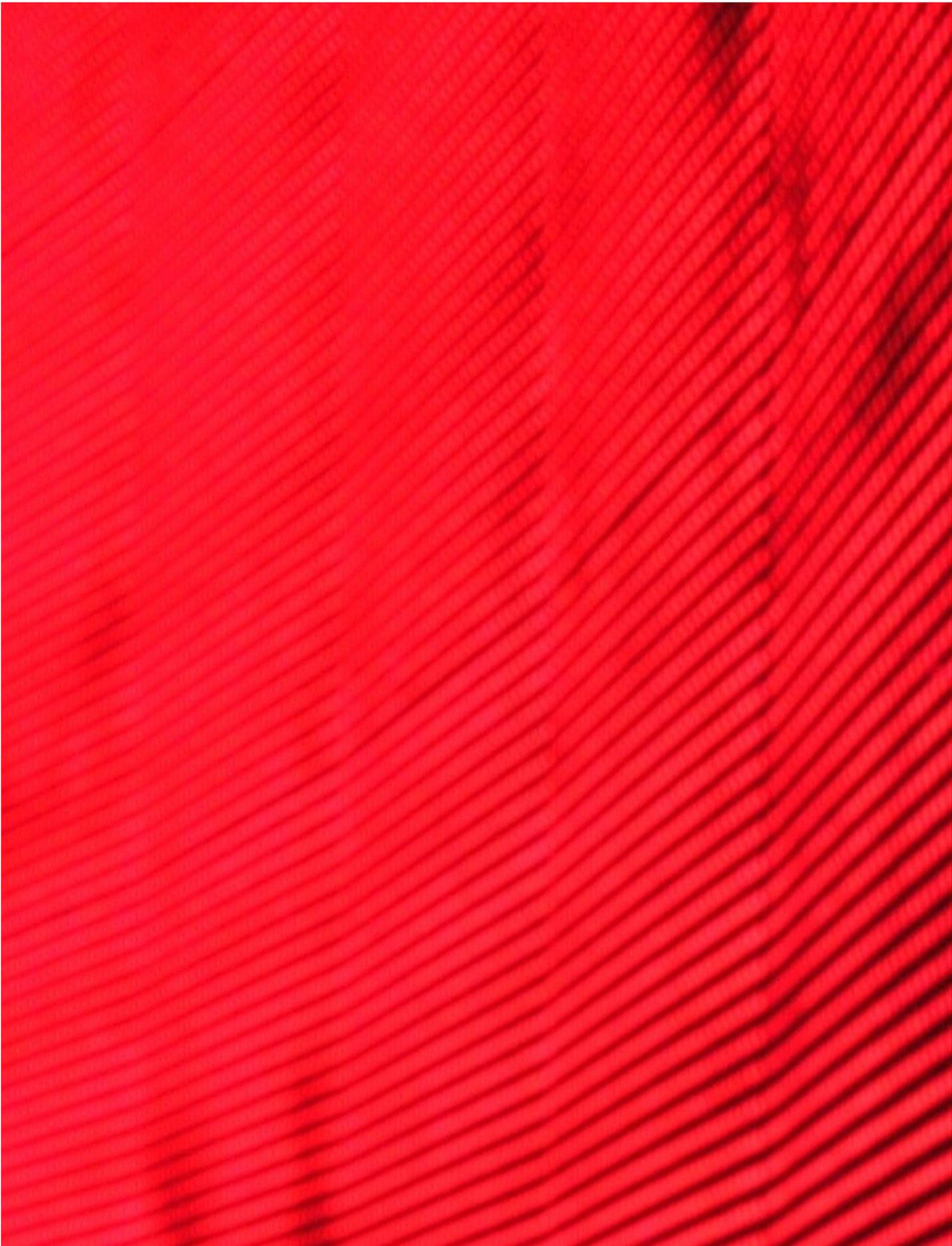
- [Charter solution](#): offering swift and direct shipping of your cargo
- [Rail solution](#): offering a reliable and environmentally option
- [LCL Express solution](#): offering a quick and flexible service
- [Sea-Air solution](#): offering the best of both in lower costs and quicker service

For further details on example service routes or a comparative quote, contact your local branch representative or you can send your enquiry to: [campaigns.uk@rohlig.com](mailto:campaigns.uk@rohlig.com)

## UPDATED NOTICE: COVID-19 Service continuity surcharge

We would like to inform you that the impact of COVID-19 has seen an increase in demand for airfreight services, which has applied added pressure to key stations such as: airlines, airports and agents handlers. Despite airline schedule reductions, the current pandemic led to an unpredictable spike in services such as charters and freighters that are confirmed at short notice. Consequently the use of overtime or recalling on inactive staff by handling agents to support the solutions in order to deliver critical shipments is required and with this mind, handling agents are implementing a **COVID-19 SERVICE CONTINUITY SURCHARGE**.

[Worldwide Flight Services](#) announced that the surcharge effective from date has now been updated from 1 April 2020 to the end of April 2020 and will appear as: Import surcharge: £18.50 to be charged at each local import AWB. We will be in touch to notify you on precise effective from date as soon as we receive an update.



With best regards

**Röhlig UK Ltd**



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