

Erica Krauss

From: hpatzer@ups.com
Sent: Thursday, April 2, 2020 7:55 AM
Subject: UPS COVID - 19 updates - 4/2/2020 - Chinese Holiday on Saturday

Good morning. The sun is out here in Pewaukee and I hear it is going to warm up! Biggest update is China and their tomb sweeping holiday. I put a Wikipedia link below in case you want to know what Tomb sweeping festival is about. Also a lot of minor countries that have had service suspended. Russia is also having delays. Have a great day!

China upcoming Holiday! – Tomb Sweeping Holiday – Saturday, April 4, 2020

Recommend you work with your factories to make sure they are making arrangements with UPS regarding this holiday. https://en.wikipedia.org/wiki/Qingming_Festival - in case you are interested in what this holiday is about.

All CN will be open for pre-booked PU on Sat and Mon. Only some cities will have call in. Network is operating as normal.

More flights confirmed next week and extra additional flights requested for the following week!

Hungary :

Issued: 04/02/2020
Last Updated: 04/02/2020 6:02 AM GMT
Msg. No.: 11270 Type: Service Interruption
Hungary-Coronavirus

As per a decree issued by the Hungarian Government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19, if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

Additional border controls are applied and might cause delays in ground network

Rwanda :

Issued: 04/02/2020
Last Updated: 04/02/2020 5:19 AM GMT
Msg. No.: 11269 Type: Service Interruption
Rwanda-Coronavirus

Due to the COVID-19 outbreak, the Government of Rwanda imposed a complete lockdown from 21 March to 19 April 2020-extended to this date.

As a result, public and private sectors have been shut down. Travel is not permitted, only for essential purpose, such as health, food or banking. All country borders remain closed. Only exempted goods and returning citizens are permitted to cross the border. During this time no pick ups and deliveries will be made.

Austria : Belgium : Bulgaria : Cyprus : Czech Republic : Germany : Denmark : Estonia : Spain : Finland : France : Greece : Croatia : Hungary : Ireland : Italy : Lithuania : Luxembourg : Latvia : Monaco : Malta : Netherlands : Poland : Portugal : Romania : Sweden : Slovenia : Slovakia :

Issued: 04/02/2020

Last Updated: 04/02/2020 5:04 AM GMT

Msg. No.: 11268 Type: Operational Change

European Union-Personal Protective Equipment

From - WorldCom User, Brian Roe

The European Commission has taken immediate steps to protect the availability of supplies of personal protective equipment in the wake of COVID-19.

The Commission is requiring that exports of such equipment outside of the European Union to be subjected to an export authorization by member states. This affects personal protective equipment including masks, protective glasses and visors, face shields, mouth-nose protection and protective garments that are vital needs for hospitals, patients, field workers and civil protection authorities. The act authorizes exports to third countries and will be valid for six weeks as from 15 March 2020.

Furthermore the European Committee for Standardization (CEN) and the European Committee for Electrotechnical Standardization (CENELEC), in collaboration with all their members, have agreed to immediately make available a number of European standards for certain medical devices and personal protective equipment. This action will help both EU and third-country companies willing to manufacture these items to swiftly start production and place products on the internal market more easily while ensuring a high degree of safety.

Providing free access to the national adoptions of these European standards helps both EU and third-country companies which are reconverting their production lines to manufacture quickly these critical items for preventing the coronavirus pandemic. This initiative complements the Commission Recommendation on the conformity assessment and market surveillance procedures, which provides guidance to national bodies on allowing non CE-marked personal protection equipment that comply with the necessary health and safety standards to enter the EU market within the context of the Coronavirus.

The standards are available for free download from the websites of CEN national members.

HS Classification reference / guidance from WCO for COVID-19 medical supplies can be found at:

http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/activities-and-programmes/natural-disaster/covid_19/hs-classification-reference_en.pdf?la=en

Mongolia :

Issued: 04/02/2020

Last Updated: 04/02/2020 4:51 AM GMT

Msg. No.: 11267 Type: Service Interruption

Mongolia - Service Disruption

Services to and from Mongolia are suspended until further notice.

Belgium :

Issued: 04/02/2020

Last Updated: 04/02/2020 3:57 AM GMT

Msg. No.: 11266 Type: Service Interruption

Belgium-Coronavirus

All restaurants, bars and pubs are closed in Belgium. Other non essential retail and shops are closed, newspaper stores can remain open.

COD: upon arrival of packages in the centre/when receiving a COP order, contact will be made with receiver/requestor of PU to organize bank transfer or online payment. At the customer counter, payment can be done via card. Packages will be scanned with Future exception while waiting in this process.

If delivery of packages are not possible because the address is closed, packages will be returned to the shipper, without holding it in Hold Cage.

Packages that cannot be returned to the original shipper due to business closure related to COVID-19 will be kept in the center until reopening of the shipper.

Mauritius :

Issued: 04/02/2020

Last Updated: 04/02/2020 3:41 AM GMT

Msg. No.: 11265 Type: Service Interruption

Mauritius-Coronavirus

By decree from the Prime Minister of the Republic of Mauritius , only essential services are authorized to operate until further notice.

Due to the COVID-19 pandemic, the Government of Mauritius declared a state of emergency until 15 April 2020, suspending all passenger flights, public and private transportation, resulting in **pick up and delivery delays**.

Georgia :

Issued: 04/02/2020

Last Updated: 04/02/2020 3:29 AM GMT

Msg. No.: 11264 Type: Service Interruption

Georgia-Coronavirus

The Georgian Government announced that there will be no passenger flights in or out of Georgia from 21 March for an indefinite period. The only exception are cargo flights.

The only cargo aircraft currently operating flights to and from Tbilisi are:

CargoLux LUX-TBS 2 times a week : Tuesday and Friday, Turkish Airlines ISL-TBS , TBS-ISL 1 time a week, on Thursday and Silkway Airlines GYD-TBS , TBS-GYD Several times a week, days are not defined.

From 20 March 2020, all shops with the exception of food shops, pharmacies, petrol stations, banks and post offices were closed for an indefinite period.

Cafes and restaurants only offer take-out service.

From Tuesday 31 March 2020, The Prime Minister said the government was effectively enacting nationwide quarantine. The measures will be in force until the end of the state of emergency on April 21 2020.

Delayed deliveries and delayed export due to scheduled flight cancellations can be expected.

Italy :

Issued: 04/02/2020

Last Updated: 04/02/2020 3:19 AM GMT

Msg. No.: 11263 Type: Service Interruption

Italy-Coronavirus

- 1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days.

NEROLA 00017 CONTIGLIANO 02043 FONDI 04022 MEDICINA 40059 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO 84030 POLLA 84035 ATENA LUCANA 84030 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011 TROINA 94018 and SERRA SAN BRUNO 89822

- 2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, Genova 1624 L'Aquila 6713.

MODENA:41010-41059; 41121 41126, GENOVA: 16010 -16049; 16121-16167 and LAQUILA: 67010-67069; 67100

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

Bhutan :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:54 AM GMT

Msg. No.: 11262 Type: Service Interruption

Bhutan - Service Disruption

Services to and from Bhutan are suspended until further notice.

Myanmar :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:53 AM GMT

Msg. No.: 11261 Type: Service Interruption

Myanmar - Service Disruption

Services to and from Myanmar are suspended until further notice.

Timor Leste :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:52 AM GMT

Msg. No.: 11260 Type: Service Interruption

Timor Leste - Service Disruption

From - WorldCom User, Esther Foo

Services to and from Timor Leste are suspended until further notice.

Solomon Islands :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:48 AM GMT

Msg. No.: 11259 Type: Service Interruption

Solomon Islands - Service Disruption

Services to and from Solomon Islands are suspended until further notice.

New Caledonia :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:46 AM GMT

Msg. No.: 11258 Type: Service Interruption

New Caledonia - Service Disruption

Services to and from New Caledonia are suspended until further notice.

Wallis and Futuna :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:44 AM GMT

Msg. No.: 11257 Type: Service Interruption

Wallis and Futuna - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11129.

Services to and from Wallis and Futuna are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Kiribati :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:42 AM GMT

Msg. No.: 11256 Type: Service Interruption

Kiribati - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11128.

Services to and from Kiribati are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Tuvalu :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:40 AM GMT

Msg. No.: 11255 Type: Service Interruption

Tuvalu - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 111267

Services to and from Tuvalu are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Tonga :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:39 AM GMT

Msg. No.: 11254 Type: Service Interruption

Tonga - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11126.

Services to and from Tonga are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Fiji :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:38 AM GMT

Msg. No.: 11253 Type: Service Interruption

Fiji - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11125.

Services to and from Fiji are suspended until further notice

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

American Samoa :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:36 AM GMT

Msg. No.: 11252 Type: Service Interruption

American Samoa - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11130.

Services to and from American Samoa and Western Samoa are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

French Polynesia :

Issued: 04/02/2020

Last Updated: 04/02/2020 1:33 AM GMT

Msg. No.: 11251 Type: Service Interruption

French Polynesia - Service Disruption

From - WorldCom User, Esther Foo

This is a follow up to message number 11124.

Services to and from French Polynesia are suspended until further notice.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Service Disruption Notification

Country: **RUSSIAN FEDERATION - RU**

Center and State Information:

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **Non-working week since 30th March until 5th April in Russia was announced by President Decree. In Moscow and Moscow district quarantine is announced. Time in transit (DIT) will be increased by 1 day for those import volume which is according to the current setup scheduled for delivery in Moscow; DIT will be increased by 1 say for export volume picked up in Moscow on Tuesday and Thursday and volume from other RU origins sorted for outbound these days.**

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