

## Erica Krauss

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**From:** hpatzer@ups.com  
**Sent:** Friday, April 3, 2020 9:38 AM  
**Subject:** UPS COVID - 19 update 4/3

### Hungary :

Issued: 04/03/2020  
Last Updated: 04/03/2020 5:35 AM GMT  
Msg. No.: 11279 Type: Service Interruption

#### **Hungary - Coronavirus**

From - WorldCom User, Daniella Oliver

As per a decree issued by Hungarian government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19, if delivery of our packages is not possible because consignee address is closed packages will be held or potentially returned to shipper.

Additional border controls are applied and might cause delays in ground network, in case of service impact due to ground network delays,

### Denmark :

Issued: 04/03/2020  
Last Updated: 04/03/2020 3:51 AM GMT  
Msg. No.: 11278 Type: Service Interruption

#### **Denmark-Coronavirus**

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11176.

Denmark has ordered the closure of all retail locations (such as shops, restaurants, bars, pubs, etc.).

\*RTS should only occur where the delivery centre have validated that the business is closed.

### Finland : Norway :

Issued: 04/03/2020  
Last Updated: 04/03/2020 3:47 AM GMT  
Msg. No.: 11277 Type: Service Interruption

#### **Norway and Finland-Coronavirus**

In Norway and Finland full closure of all retail locations (such as shops, restaurants, bars, pubs, etc.).

The C5 EMERGENCY scan is used for all COVID-19 related delayed shipment volume that could not be delivered. and a delivery attempt will be made next business day. \*RTS should only occur where the delivery centre have validated that the business is closed.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

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## Sweden :

Issued: 04/03/2020

Last Updated: 04/03/2020 3:43 AM GMT

Msg. No.: 11276 Type: Service Interruption

### Sweden-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11175.

Sweden has ordered the closure of some retail locations (such as shops, restaurants, bars, pubs, etc.).

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## Ireland :

Issued: 04/03/2020

Last Updated: 04/03/2020 3:34 AM GMT

Msg. No.: 11275 Type: Service Interruption

### Ireland-Coronavirus

Closure of all retail locations (such as shops, restaurants, bars, pubs, etc.) in Ireland.

## United Kingdom :

Issued: 04/03/2020

Last Updated: 04/03/2020 3:29 AM GMT

Msg. No.: 11274 Type: Service Interruption

### United Kingdom-Coronavirus

Severe delays.

## Italy :

Issued: 04/03/2020

Last Updated: 04/03/2020 3:21 AM GMT

Msg. No.: 11273 Type: Service Interruption

### Italy-Coronavirus

1) NO Delivery and Pick Up due to government restrictions (red zones, areas not accessible) packages will be stored for 15 days. ;

NEROLA 00017 CONTIGLIANO 02043 FONDI 04022 MEDICINA 40059 MONTEFINO 64030 ARSITA 64031 BISENTI 64033 CASTIGLIONE MESSER RAIMONDO 64034 CASTILENTI 64035 ELICE 65010 ARIANO IRPINO 83031 SALA CONSILINA 84036 CAGGIANO 84030 POLLA 84035 ATENA LUCANA 84030 MOLITERNO 85047 RICCIA 86016 POZZILI 86077 VENAFRO 86079 SAN LUCIDO 87038 ROGLIANO 87054 SANTO STEFANO DI ROGLIANO 87056 BOCCHIGLIERO 87060 CUTRO 88842 MONTEBELLO JONICO 89064 SERRA SAN BRUNO 89822 VILLAFRATI 90030 SALEMI 91018 AGIRA 94011 TROINA 94018 and SERRA SAN BRUNO 89822

2) Delivery and Pick up delayed due to local operating conditions. Modena 4152, L'Aquila 6713. Exceptions applied: DH - NO UPS CNTRL for all volume which is held in the building and C5 - Emergency exception for all on-road volume and related delays (except for the red zones, areas not accessible).

MODENA:41010-41059; 41121 41126 LAQUILA: 67010-67069; 67100

3) by decree from the President of the Council of Ministers all retail activities are closed (shops, restaurants, bars, pubs). If delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

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## Russian Federation :

Issued: 04/03/2020

Last Updated: 04/03/2020 3:11 AM GMT

Msg. No.: 11272 Type: Service Interruption

### **Russian Federation-Coronavirus**

Non-working week from 30 March now extended to 30 April 2020 inclusive in Russia has been announced by Presidential Decree.

In Moscow and Moscow district, quarantine has been announced. Days in transit will be increased by 1 day for those import volume which is according to the current setup scheduled for delivery in Moscow; Days in transit will be increased by 1 day for export volume picked up in Moscow on Tuesday and Thursday and volume from other Russian origins sorted for outbound these days. Postal code range 364000-366818 (Chechnya region) is totally closed for service.

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