

Erica Krauss

From: hpatzer@ups.com
Sent: Monday, April 6, 2020 7:47 AM
Subject: UPS Covid-19 update 4/6/4040

Good morning! I hope you had nice weekend and enjoyed the sunny weather. Have a nice day!

Pakistan :

Issued: 04/06/2020
Last Updated: 04/06/2020 7:15 AM GMT
Msg. No.: 11289 Type: Service Interruption
Pakistan-Coronavirus

Due to the COVID-19 epidemic, Pakistan government has imposed a lock down over the entire country until 14 April 2020.

After suspension of all flights on 21 March 2020, UPS Pakistan has resumed import and export operation with four flights per week. Deliveries are being made, trying to maximize numbers-**export is available (only drop off) no pickups.**

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Madagascar :

Issued: 04/06/2020
Last Updated: 04/06/2020 7:08 AM GMT
Msg. No.: 11288 Type: Service Interruption
Madagascar-Coronavirus

In order to prevent COVID-19 virus from spreading, Madagascar have suspended all passenger flights until further notice, **resulting in export/import** delays.

A domestic lockdown in Madagascar has been extended until 19 April 2020.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Tunisia :

Issued: 04/06/2020
Last Updated: 04/06/2020 7:20 AM GMT
Msg. No.: 11287 Type: Service Interruption
Tunisia-Coronavirus

On March 21 2020 ,The Tunisian Government has taken seriously pandemic COVID 19 and decided to put the country on a total lockdown from March 22, originally until April 4 2020.

This has now been extended until 19 April 2020.

Leaving homes requires permission of local authorities-critical business, such as supermarkets, medical facilities are exempted from the requirement.

The President of Tunisia suspended all passenger flights. Charter crews are not allowed to disembark, resulting in a quicker turnaround. UPS continue to import and export volume-however, import not **changed while export is delayed by 24 hours**.

All deliveries must be completed by 15.30.

While UPS is maintaining service, pick up and deliveries are subject to delays.

Greece :

Issued: 04/06/2020

Last Updated: 04/06/2020 4:23 AM GMT

Msg. No.: 11286 Type: Service Interruption

Greece-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11185.

As per a decree issued by the Greek Government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until April 27 2020, if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper.

Turkey :

Issued: 04/06/2020

Last Updated: 04/06/2020 2:53 AM GMT

Msg. No.: 11285 Type: Service Interruption

Turkey-Coronavirus

From - WorldCom User, Brian Roe

As part of the measures taken with Covid-19, some legal restrictions were imposed on flights in Turkey. Flights are now only allowed at certain points and at certain times. This situation negatively affected our import /export services.

After the flight plans published by Turkish Airlines, the airline company we use in our import and export services, we have come to a position where we cannot operate our airline services. We will continue our import service by road. If delivery of our packages is not possible, packages will be held or potentially returned to shipper.

Romania :

Issued: 04/06/2020

Last Updated: 04/06/2020 2:49 AM GMT

Msg. No.: 11284 Type: Service Interruption

Romania-Coronavirus

Due to COVID19 situation, we might face delays with deliveries in Romania, or if delivery of shipments is not possible the because consignee address is closed, packages will be held or potentially returned to shipper.

Austria :

Issued: 04/06/2020

Last Updated: 04/06/2020 2:45 AM GMT

Msg. No.: 11283 Type: Service Interruption

Austria-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to Message number 11242.

Due to quarantine restrictions from the Austrian Government, we are not able to serve the following postal codes until quarantine is lifted.

Postal Codes Affected:

5541-5542, 5611-5612,5630, 5632, 5645, 5700, 5753, 6553, 6555,6561, 6563 and 6580.

Bangladesh :

Issued: 04/06/2020

Last Updated: 04/06/2020 2:35 AM GMT

Msg. No.: 11282 Type: Service Interruption

Bangladesh-Coronavirus

In order to contain COVID-19 virus, the Bangladesh Government has decided to shut down all public sectors and declared a public holiday from March 26 2020 to April 14 2020 inclusive and imposed travel and movement restrictions across the country, including major cities such as the capital Dhaka, Chottogram, Sylhet, Rajshahi and Khulna, resulting in delays in pick up and delivery. Additionally all international flights have been suspended. Customs has resumed clearance.

New Caledonia :

Issued: 04/06/2020

Last Updated: 04/06/2020 1:34 AM GMT

Msg. No.: 11281 Type: Service Interruption

New Caledonia - Service Disruption

Services to and from New Caledonia is now resumed.

Country: **BHUTAN - BT**

Center and State Information:

Service Center(s) Impacted: **Bhutan**

State(s): **Bhutan**

Optional Area Information:

Geographic Region: **Bhutan**

Postal Codes (or Cities) Affected:

Whole of Bhutan

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **Due to Covid-19. Flight cancellation to Bhutan .**

Country: **INDIA - IN**

Center and State Information:

Service Center(s) Impacted: **All India Centers**

State(s): **All India States**

All India Postal Codes are affected.

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As a consequence of COVID-19 crisis, India government on 24th Mar imposed a nationwide lockdown from 25th Mar on residents living across the country for 3 Weeks to be under travel, work and movement restrictions. In-country Air & Road movement is suspended by the authorities.**

UPS India has at this moment only Delhi Gateway/Hub Operations open, on road delivery and pick up operations are suspended.

The UPS flight is operating to/from Delhi as normal. Customers can bring their volume to our Delhi Gateway and Export their goods through our air network.

Country: **FRANCE – FR** Geographic Region: **SOUTH EAST**

Postal Codes (or Cities) Affected:

07110 – 07120, 07140 – 07190, 07310 – 07330, 07380 – 07409, 07440 – 07470, 07510, 07630 – 07660, 26150 – 26190, 26220 – 26230, 26310, 26340, 26410 – 26470, 26510, 26560 – 26570, 26620, 26730 – 26740

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **Limited coverage of post code areas**

Closure of most locations / retails (such as shops, restaurants, bars, pubs, etc.)

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