

Erica Krauss

From: hpatzer@ups.com
Sent: Tuesday, April 7, 2020 7:54 AM
Subject: UPS COVID-19 daily update 4/7/2020 - ALSO ANNOUNCEMENT of a GLOBAL PEAK SURCHARGE

Good morning. Reports have it we will have nice weather today! Please note the **temporary peak surcharges** directly below this. In addition, the normal service disruptions by country are below that.

UPS will be increasing our Global Peak Surcharge – ON APRIL 12TH

- Previously-announced Peak Surcharge rates for Prepaid shipments originating in mainland China and Hong Kong with Europe and North America destinations and Import Freight Collect Shipments from China and Hong to North America, **will increase on April 12:**
 - UPS Express Services: \$1.00/kg or \$0.45/lb.
 - UPS Worldwide Express Plus, UPS Worldwide Express and UPS Worldwide Express Saver
 - UPS Expedited Service: \$0.90/kg or \$0.41/lb.
 - UPS Worldwide Express Freight: \$2.75/kg or \$1.25/lb.
 - **Beginning April 12, a second Peak Surcharge will be applied to international shipments from all origins (except China Mainland and Hong Kong SAR) to all destinations, and will have rates as follows:**
 - UPS Express and Expedited Services: \$0.25/kg or \$0.11/lb.
 - UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver and UPS Expedited
- UPS Worldwide Express Freight: \$0.75/kg or \$0.34/lb

Eswatini :

Issued: 04/07/2020
Last Updated: 04/07/2020 6:09 AM GMT
Msg. No.: 11295 Type: Service Interruption

Eswatini-Coronavirus

Due to the COVID-19 pandemic, the Government of Eswatini has imposed **a complete lockdown until 17 April 2020.**

All passenger flights have been suspended until further notice, **resulting in export/import, pick up and delivery delays.**

Spain :

Issued: 04/07/2020
Last Updated: 04/07/2020 3:51 AM GMT
Msg. No.: 11294 Type: Service Interruption

Spain-Coronavirus

As per government decree imposing the closure of all retail activities (shops, restaurants, bars, pubs) as prevention measures of COVID 19 for undefined time, if delivery of our packages is not possible because consignee address is closed, packages will be returned to the shipper.

The previous quarantine on 5 towns in Catalunya has now been lifted.

WorldCom will continue to monitor the situation and advise of any updates.

Thank you, WorldCom

Nepal :

Issued: 04/07/2020

Last Updated: 04/07/2020 2:37 AM GMT

Msg. No.: 11293 Type: Service Interruption

Nepal-Coronavirus

Due to the COVID-19 epidemic, the Nepal Government originally shut down public and private sectors from 22 March to 7 April 2020. This has now been extended to 15 April 2020.

Only businesses, involved in providing food and medical supplies are exempt. All international flights have been suspended until 15 April 2020. There will be no pickup, delivery or customs clearance.

Country: **INDIA - IN**

Center and State Information:

Service Center(s) Impacted: **All India Centers**

State(s): **All India States**

Optional Area Information:

All India Postal Codes are affected.

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **Disruptions caused by national or local events**

Service Disruption Details: **As a consequence of COVID-19 crisis, India government on 24th Mar imposed a nationwide lockdown from 25th Mar on residents living across the country for 3 Weeks to be under travel, work and movement restrictions. In-country Air & Road movement is suspended by the authorities.**

UPS India has at this moment only Delhi Gateway/Hub Operations open, on road delivery and pick up operations are suspended.

The UPS flight is operating to/from Delhi as normal. Customers can bring their volume to our Delhi Gateway and Export their goods through our air network.

Country: **PHILIPPINES - PH**

Center and State Information:

Service Center(s) Impacted: **ALL**

State(s): **Entire country:**

All postal codes

Impacted Service: **All UPS services**

Disruption Type: **Novel Coronavirus**

Disruption Cause: **A recent natural disaster**

Service Disruption Details: **The Philippine Government has announced the extension of the Enhanced Community Quarantine to curb the spread of COVID-19 until April 30, 2020.**

This affects all UPS sites (Package Centers, Hub/Gateway, ODC, Customer Service).

Impact to Service:

UPS Philippines remains open but anticipate the following:

- 1. one (1) day additional time-in-transit for PH Export to all destinations**
- 2. Service delays for PH Import especially in the Provincial Luzon, Visayas and Mindanao areas.**

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