

Erica Krauss

From: hpatzer@ups.com
Sent: Wednesday, April 8, 2020 7:30 AM
Subject: UPS COVID-19 Daily update 4/8/2020

Good morning. Today's updates are below. Have a nice day.

Iraq :

Issued: 04/08/2020
Last Updated: 04/08/2020 7:56 AM GMT
Msg. No.: 11302 Type: Service Interruption
Iraq-Coronavirus

From - WorldCom User, Brian Roe

This is a follow-up to message number 11232.

Due to COVID-19 pandemic, the Iraqi Government imposed a **lockdown over Baghdad and provinces until 19 April 2020. No pick up and deliveries will be made in those areas.**

The lockdown includes the Kurdish region until 16 April, with the exception of certain areas in Erbil city, where deliveries are made with delays between 12.00-15.00 with the priority on essential goods, such as food and medical equipment.

Kenya :

Issued: 04/08/2020
Last Updated: 04/08/2020 7:07 AM GMT
Msg. No.: 11301 Type: Service Interruption
Kenya-Coronavirus

Due to the COVID-19 pandemic, the Government suspended all international flights as of 26 March 2020 until further notice, **resulting in export/import delays. Travelling to and from Nairobi is restricted. In conjunction with the imposed curfew between 19.00 and 05.00 as of 27 March 2020 until further notice, pickup and delivery will be delayed.**

Pakistan :

Issued: 04/08/2020
Last Updated: 04/08/2020 6:45 AM GMT
Msg. No.: 11300 Type: Service Interruption
Pakistan-Coronavirus

Due to the COVID-19 epidemic, Pakistan government has imposed a lock down over the entire country until 14 April 2020.

UPS Pakistan has resumed Import and Export Operations with four flights per week. Pick up and deliveries are made on customers request and self collection and drop off shipments to our EC and Ops facilities are possible in major cities of Pakistan.

Latvia :

Issued: 04/08/2020

Last Updated: 04/08/2020 5:21 AM GMT

Msg. No.: 11299 Type: Service Interruption

Latvia-Coronavirus

The Latvian Government has decided to declare quarantine on the entire territory of the Republic of Latvia. The quarantine regime is now effective from 14 March 2020 until 12 May 2020 (extended from original date).

Cultural, leisure, education, entertainment and sports establishments, shopping centres shall not be visited - therefore, no deliveries or pick-ups at such addresses possible.

Whenever possible, UPS is trying to re-address packages based on Consignee instructions and if required to use Driver Release option. For COD deliveries, receivers are notified proactively by phone/email to minimize cash flow. Restrictions on the entry of all foreign tourists and visitors coming in from countries that are most affected with COVID 19 virus have been applied.

Czech Republic :

Issued: 04/08/2020

Last Updated: 04/08/2020 2:54 AM GMT

Msg. No.: 11298 Type: Service Interruption

Czech Republic-Coronavirus

As per a decree issued by Czech government imposing the closure of most retail activities (shops, restaurants, bars, pubs) as prevention measure of COVID 19 until April 30 2020- new extended date-if delivery of our packages is not possible because the consignee address is closed, packages will be held or potentially returned to shipper. Additional border controls are applied and might cause delays in ground network, in case of service impact due to ground network delays,

Comoros : Reunion : Mayotte :

Issued: 04/08/2020

Last Updated: 04/08/2020 3:11 AM GMT

Msg. No.: 11297 Type: Service Interruption

Reunion-Coronavirus

Reunion has restricted public gatherings until further notice in order to contain COVID-19 pandemic. Most of the flights have been suspended as of 30 March 2020 until further notice, with the exception of Reunion **Paris/France, resulting in delays for import/export, pick ups and deliveries.**

As a result of the restrictions, the transit to/from Mayotte and Comoros are delayed.

Reunion is accepting only medical equipment to be imported into the country until further notice. All other shipments will be refused and need to be RTSed or held at origin. UPS Reunion is working with reduced staffing, but is maintaining service in pickup and delivery and customs clearance.

Customers are only permitted to export shipments of essential goods, such as medical equipment. Consignees need to obtain an approval of the authorities in order to import essential goods.

Country: **CROATIA - HR**

Center and State Information:

Service Center(s) Impacted: **All country**
State(s):

Service Disruption Details: **The Croatian Government has decided to declare quarantine on the entire territory of the Republic of Croatia. The quarantine regime is effective from 19 March 2020 and for now it will last for 30 days.**

Cultural, leisure, education, entertainment and sports establishments, shopping centres shall not be visited-therefore, no deliveries or pick-ups at such addresses is possible.

Only food stores, bakeries, pharmacies, gas stations, some banks and government agencies will operate.

Privately owned companies will decide if they will work or not.

As a result of the government quarantine measures, trucks are needing to wait approx. 12-15 hours before crossing the Slovenian/Croatian border - TB Standard export from and to Croatia to most EU countries will be delayed for 1-2 days.

Heather Patzer
International Account Manager
UPS
405.464.3626
hpatzer@ups.com
Customer Service 800.377.4877